

PT Series Display

15"/ 15.6"/ 18.5"/ 32"



Model No. R15L100-PTC3
W15L100-PTA3
W18L100-PTA2
W18L100-PTA3
W32L100-PTA3
W32L100-PTA3-ME

User Manual

Document Version 1.2
Document Part Number: 91521110105R

Please read these instructions carefully before using this product, and save this manual for future use.

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Preface

Copyright Notice

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Warranty

Our warranty guarantees that each of its products will be free from material and workmanship defects for a period of one year from the invoice date. If the customer discovers a defect, we will, at his/her option, repair or replace the defective product at no charge to the customer, provide it is returned during the warranty period of one year, with transportation charges prepaid. The returned product must be properly packaged in its original packaging to obtain warranty service. If the serial number and the product shipping data differ by over 30 days, the in-warranty service will be made according to the shipping date. In the serial numbers the third and fourth two digits give the year of manufacture, and the fifth digit means the month (e. g., with A for October, B for November and C for December).

For example, the serial number 1W20Axxxxxxx means October of year 2020.

Customer Service

We provide a service guide for any problem by the following steps: First, visit the website of our distributor to find the update information about the product. Second, contact with your distributor, sales representative, or our customer service center for technical support if you need additional assistance.

You may need the following information ready before you call:

- Product serial number
- Software (OS, version, application software, etc.)
- Description of complete problem
- The exact wording of any error messages

In addition, free technical support is available from our engineers every business day. We are always ready to give advice on application requirements or specific information on the installation and operation of any of our products.

Advisory Conventions

Four types of advisories are used throughout the user manual to provide helpful information or to alert you to the potential for hardware damage or personal injury. These are Notes, Important, Cautions, and Warnings. The following is an example of each type of advisory.



Note:

A note is used to emphasize helpful information



Important:

An important note indicates information that is important for you to know.



Caution A Caution alert indicates potential damage to hardware and explains how to avoid the potential problem.

Attention Unealerted' attention indique un dommage possible à l'équipement et explique comment éviter le problem potentiel.



Warning! An Electrical Shock Warning indicates the potential harm from electrical hazards and how to avoid the potential problem.

Avertissement! Un Avertissement de Choc Électriqueindique le potentiel de chocsur des emplacements électriques et comment éviterces problèmes.



Alternating Current The Protective Conductor Terminal (Earth Ground) symbol indicates the potential risk of serious electrical shock due to improper grounding.

Mise à la Terre Le symbole de Miseà Terre indique le risqué potential de choc électrique grave à la terre incorrecte.

Safety Information



Warning! Always completely disconnect the power cord from your chassis whenever you work with the hardware. Do not make connections while the power is on. Sensitive electronic components can be damaged by sudden power surges. Only experienced electronics personnel should open the PC chassis.

Avertissement! Toujours débrancher le cordon d'alimentation du chassis lorsque vous travaillez sur celui-ci. Ne pas brancher de connections lorsque l'alimentation est présente. Des composantes électroniques sensibles peuvent être endommagées par des sauts d'alimentation. Seulement du personnel expérimenté devrait ouvrir ces chassis.

Caution Always ground yourself to remove any static charge before touching the CPU card. Modern electronic devices are very sensitive to static electric charges. As a safety precaution, use a grounding wrist strap at all times. Place all electronic components in a static-dissipative surface or static-shielded bag when they are not in the chassis.



Attention Toujours verifier votre mise à la terre afin d'éliminer toute charge statique avant de toucher la carte CPU. Les équipements électroniques modernes sont très sensibles aux décharges d'électricité statique. Toujours utiliser un bracelet de mise à la terre comme précaution. Placer toutes les composantes électroniques sur une surface conçue pour dissiper les charge, ou dans un sac anti-statique lorsqu'elles ne sont pas dans le chassis.

Safety Precautions

For your safety carefully read all the safety instructions before using the device. Keep this user manual for future reference.

- Always disconnect this equipment from any AC outlet before cleaning. Do not use liquid or spray detergents for cleaning. Use a damp cloth.
- For pluggable equipment, the power outlet must be installed near the equipment and must be easily accessible.
- Keep this equipment away from humidity.
- Put this equipment on a reliable surface during installation. Dropping it or letting it fall could cause damage.
- The openings on the enclosure are for air convection and to protect the equipment from overheating.
- Before connecting the equipment to the power outlet make sure the voltage of the power source is correct.
- Position the power cord so that people cannot step on it. Do not place anything over the power cord.
- If the equipment is not used for a long time, disconnect it from the power source to avoid damage by transient over-voltage.
- Never pour any liquid into an opening. This could cause fire or electrical shock.
- Never open the equipment. For safety reasons, only qualified service personnel should open the equipment.
- All cautions and warnings on the equipment should be noted.
- Always ground yourself to remove any static charge before touching the board.

About This User Manual

This User Manual provides information about using the Winmate® PT Series Display. The documentation set provides information for specific user needs, and includes:

- **PT Series Display User Manual** – contains detailed description on how to use the display, its components and features.



Note: Some pictures in this guide are samples and can differ from actual product.

Chapter 1: Introduction

This chapter gives you product overview, describes features and hardware specification. You will find all accessories that come with the device in the packing list. Mechanical dimensions and drawings included in this chapter.



1.1 Overview

Congratulations on purchasing Winmate® PT Series Display. Versatile display in a chassis standalone housing designed for wall and VESA mounting with integrated bracket design for industrial and commercial applications.

1.2 Product Features

Winmate® PT Series Display features:

- 15"/ 15.6"/ 18.5"/ 32" TFT LCD
- 1 x HDMI, 1 x VGA
- USB for touch
- Chassis housing
- Supports VESA mount
- Suitable for industrial and commercial applications

1.3 Package Contents

Carefully remove the box and unpack your display. Please check if all the items listed below are inside your package. If any of these items are missing or damaged contact us immediately.

Factory shipment list:



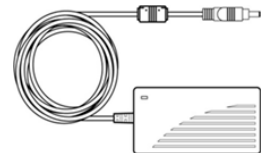
- **Display**

Varies by product



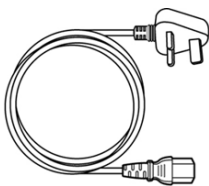
- **User Manual (Hardcopy)**

Part No. 91521110105R

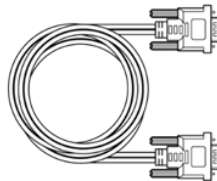


- **110~240V AC Power Adapter**

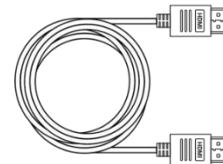
Varies by product



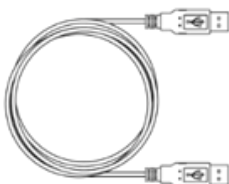
- **Power Cord**
Varies by country



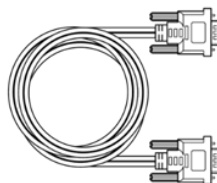
- **VGA Cable**
Part No. 9441151150Q8



- **HDMI Cable**
Part No. 94E0190190P3



- **USB Cable for Touch**
Part No. 948018102100



- **RS232 Cable (Optional)**

1.4 Product Overview

This section describes physical appearance of the PT Series Display.



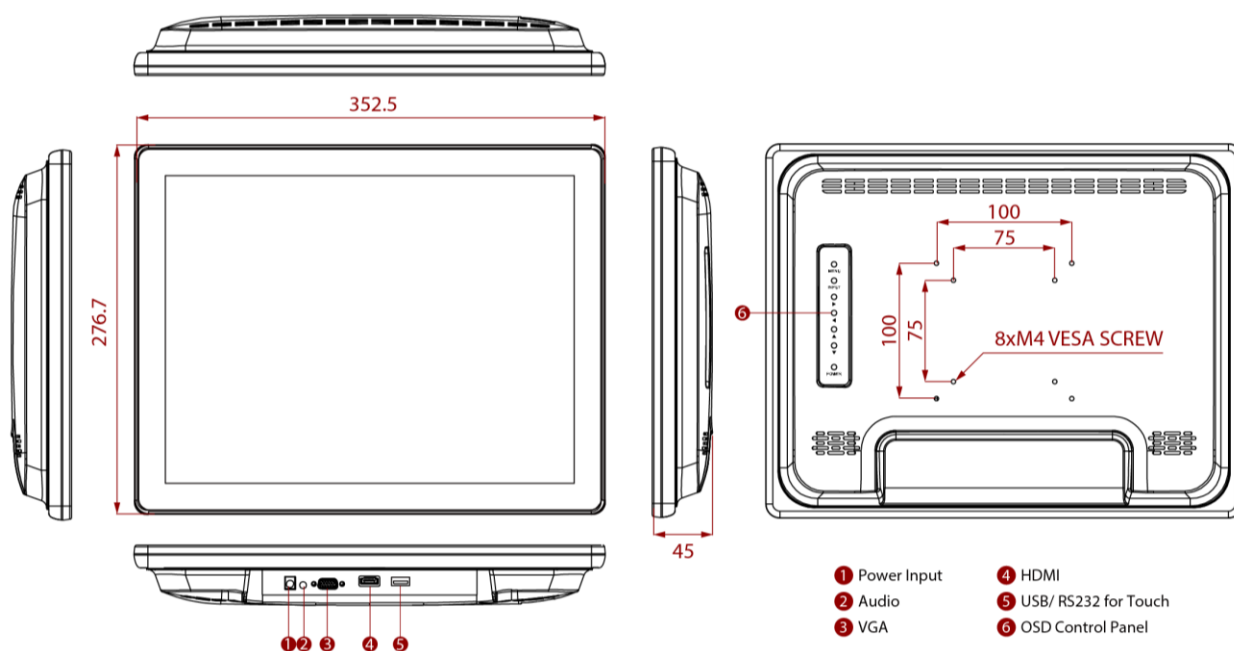
Note: Notice that standard input terminals include VGA and HDMI. Your device may be equipped with DVI, S-Video or Composite input terminals based on your order.



Note: All dimensions in the drawing below has tolerance ± 1 mm.

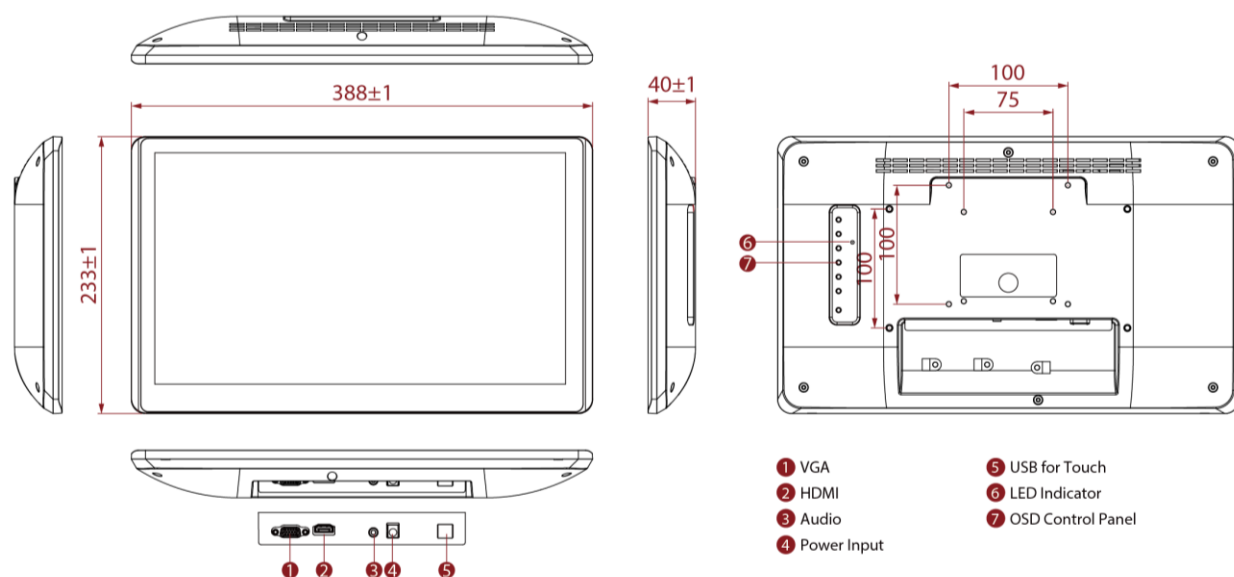
15", R15L100-PTC3

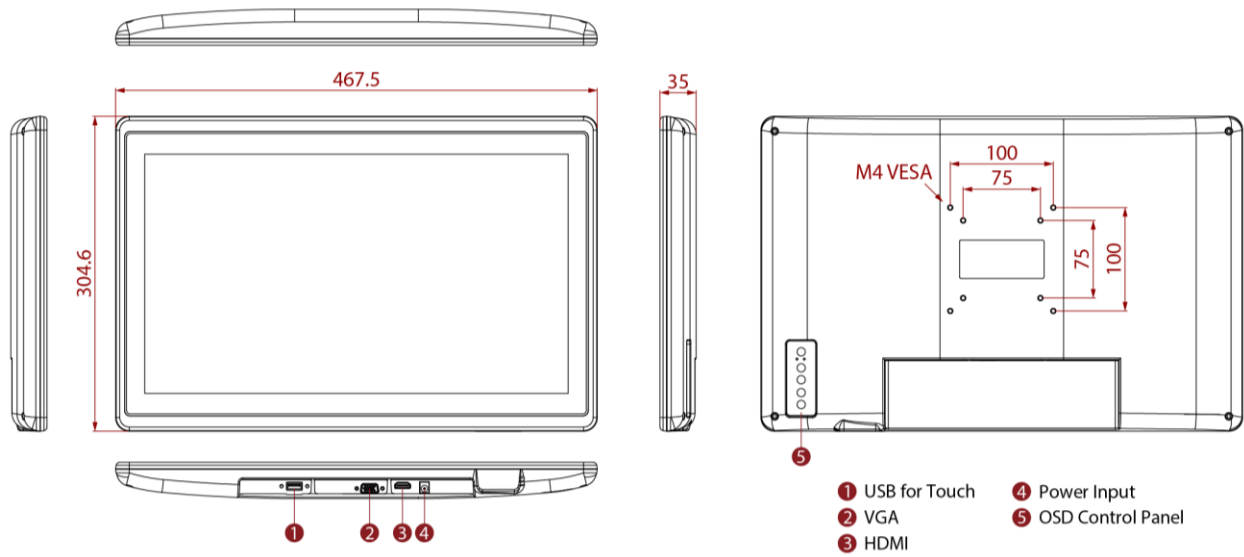
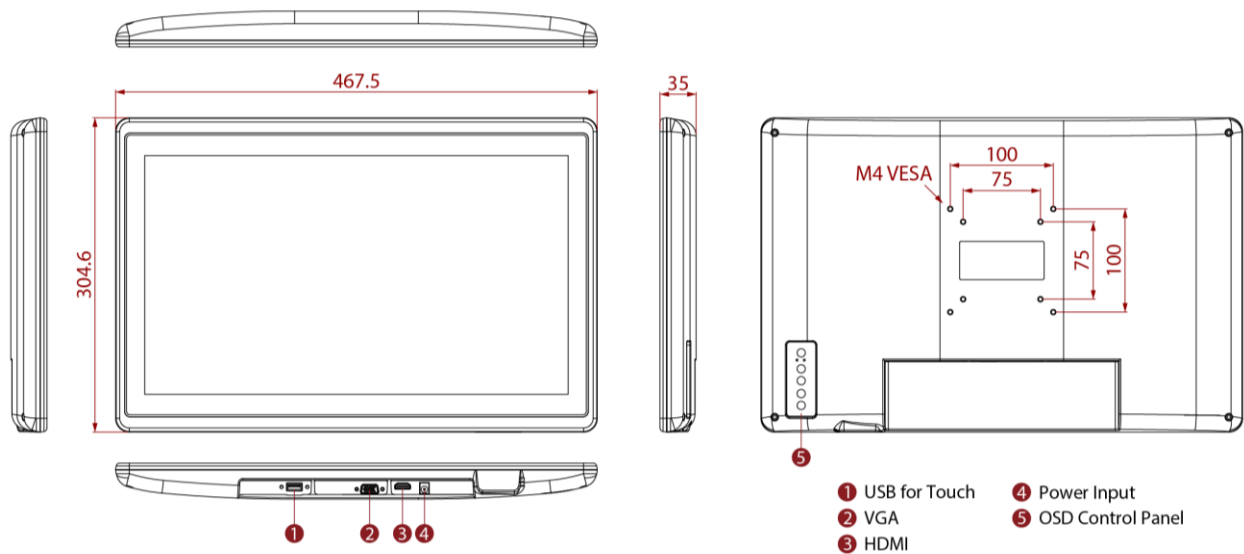
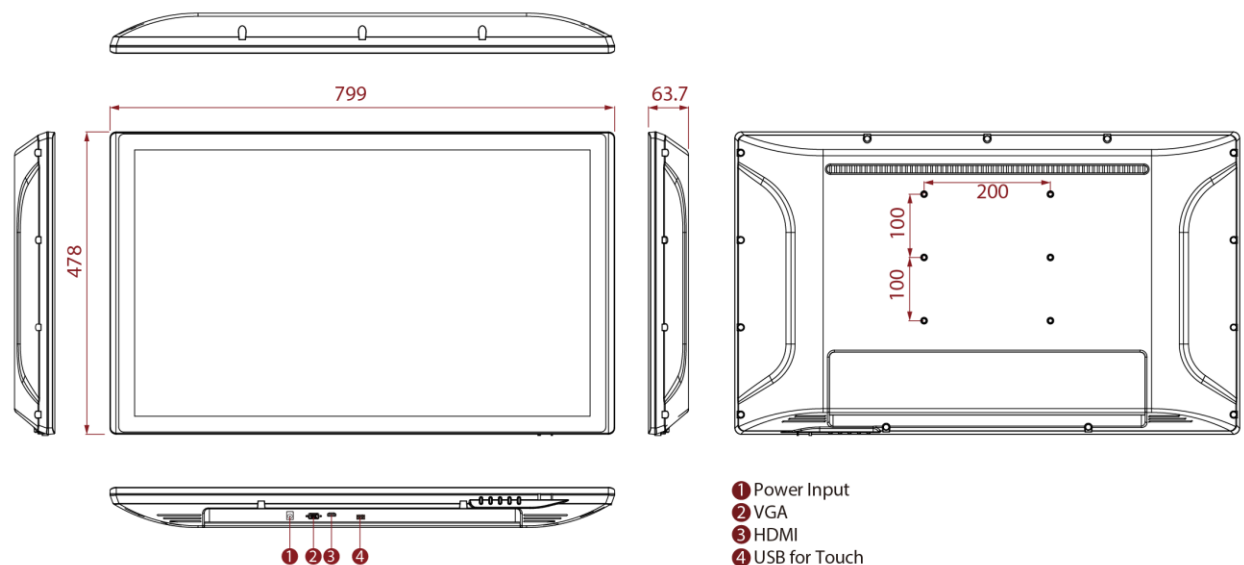
Unit: mm



15.6", W15L100-PTA3

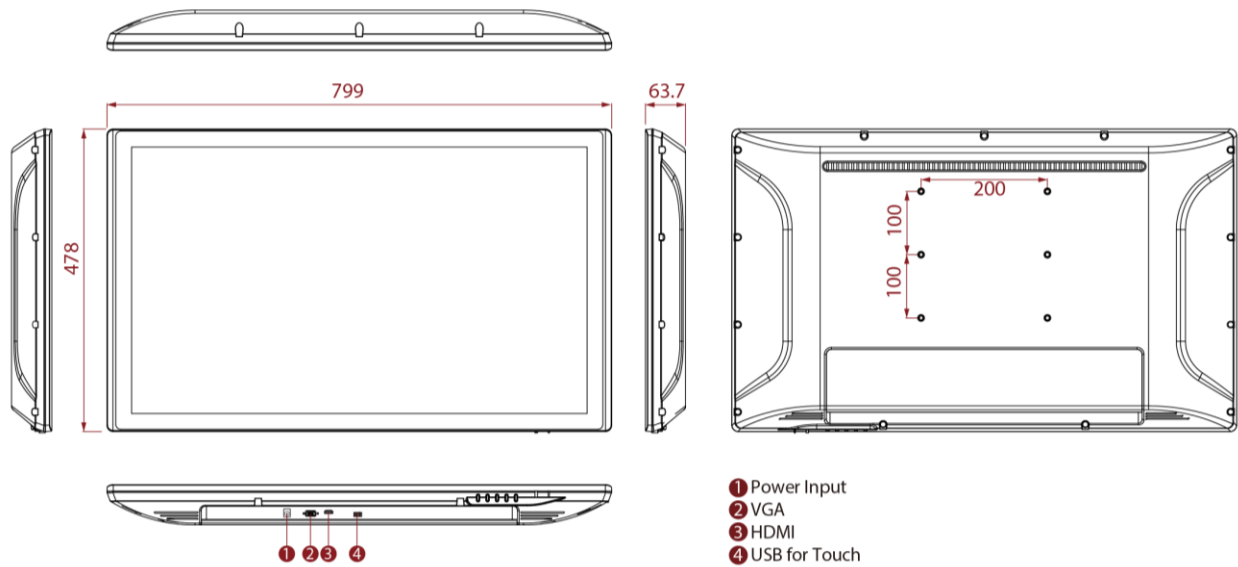
Unit: mm



18.5", W18L100-PTA2*Unit: mm***18.5", W18L100-PTA3***Unit: mm***32", W32L100-PTA3***Unit: mm*

32", W32L100-PTA3-ME

Unit: mm



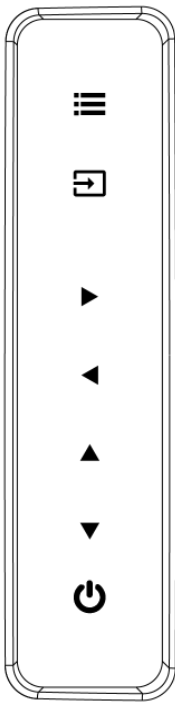
1.5 Control Buttons and LED Indicators

Control Buttons and LED Indicators are located on the OSD control panel on the rear side of the device. OSD Control Panel varies by product specifications.

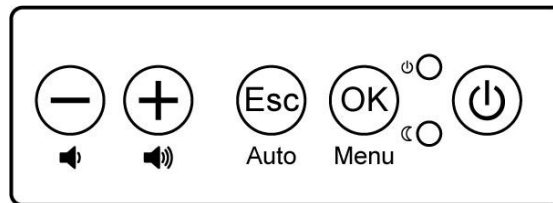


Note:
The type of the OSD control panel varies by product. Please refer to your product specifications for more details.

Type A OSD control panel (7 Key)



Icon	Function
	Press to ENTER.
	Press to EXIT.
	Press to move RIGHT in the navigation menu.
	Press to move LEFT in the navigation menu.
	Press to move UP in the navigation menu.
	Press to move DOWN in the navigation menu.
	Press to power on or power off the device.

Type B OSD control panel (5 Key)

Icon	Function
	Press to decrease the value / Select up.
	Press to increase the value / Select down.
	Press to power on or power off the device.
	Press to Exit / Auto adjustment.
	Press to Enter / Call main OSD menu.
	Power LED- Lights up in "Green" when the monitor turns on.
	Stand by - Lights up "Orange" when the device cannot detect any input source.

Type C OSD Control Panel (5 Key)

Icon	Function
	Select left.
	Select right / Call main OSD menu.
	Decrease the value / Select up.
	Increase the value / Select down.
	Power switch.

Chapter 2: Installation

This chapter provides hardware installation instructions and mounting guide for all available mounting options. Pay attention to cautions and warning to avoid any damages.



2.1 Wiring Requirements

The following common safety precautions should be observed before installing any electronic device:

- Strive to use separate, non-intersecting paths to route power and networking wires. If power wiring and device wiring paths must cross make sure the wires are perpendicular at the intersection point.
- Keep the wires separated according to interface. The rule of thumb is that wiring that shares similar electrical characteristics may be bundled together.
- Do not bundle input wiring with output wiring. Keep them separate.
- When necessary, it is strongly advised that you label wiring to all devices in the system.
- Do not run signal or communication wiring and power wiring in the same conduit. To avoid interference, wires with different signal characteristics (i.e., different interfaces) should be routed separately.
- Be sure to disconnect the power cord before installing and/or wiring your device.
- Verify the maximum possible current for each wire gauge, especially for the power cords. Observe all electrical codes dictating the maximum current allowable for each wire gauge.
- If the current goes above the maximum ratings, the wiring could overheat, causing serious damage to your equipment.

Be careful when handling the unit. When the unit is plugged in, the internal components generate a lot of heat which may leave the outer casing too hot to touch.

2.2 Mounting Guide

The PT Series Display can be applied for several different installation methods, including wall mount, VESA mount. Refer to sub-sections below for more details.



Caution Follow mounting instructions and use recommended mounting hardware to avoid the risk of injury.

Attention Suivez les instructions de montage et d'utilisation recommandé le matériel de montage pour éviter le risque de blessure.

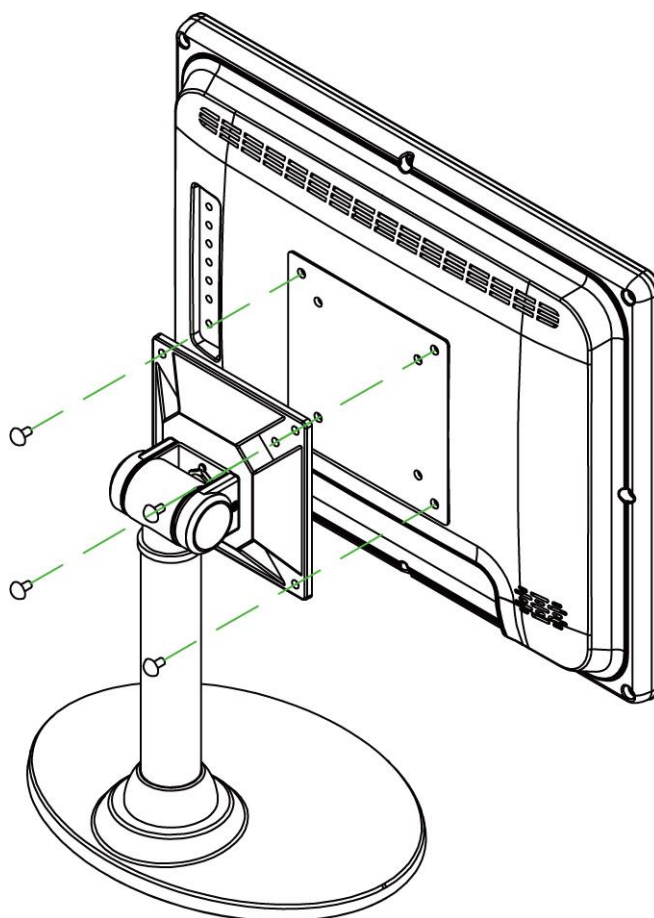
PT Series Display comes with VESA Mount holes for mounting. Winmate provides VESA mounting kit by request.

VESA plate dimensions and screw size:

Size	VESA Plate	Screw Size
15"	75x75 mm, 100x100 mm	M4, D=5
15.6"	75x75 mm, 100x100 mm	M4, D=5
18.5"	75x75 mm, 100x100 mm	M4, D=5
32"	200x200 mm, 200x100 mm	M6, D=10

VESA Mount Installation Instruction

1. Screw VESA bracket to the fixture (ex. desk stand) with four VESA screws.
2. Place the device on VESA bracket.



Notice: VESA stand and mounting kit are not provided by Winmate.

2.3 Cable Mounting Considerations

For a nice look and safe installation, make sure cables are neatly hidden behind the device.



Caution Observe all local installation requirements for connection cable type and protection level.

Attention Suivre tous les règlements locaux d'installations, de câblage et niveaux de protection.



Caution Turn off the device and disconnect other peripherals before installation.

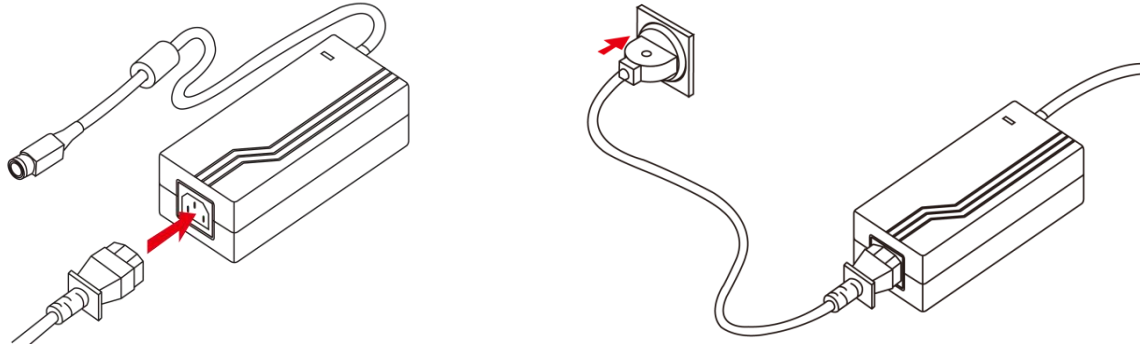
Attention Éteindre l'appareil et débrancher tous les périphériques avant l'installation.

2.4 Connecting Power

This section provides information on how to use connectors on the PT Series Display. Be cautious while working with these modules. Please carefully read the content of this chapter in order to avoid any damages.

Installation instruction:

1. Connect the AC cord to the AC IN terminal on the AC adaptor.
2. Connect the DC OUT terminal of the AC adaptor to the DC IN terminal on the monitor.
3. Align the notch on the cord connector with the guiding groove and plug it in.
4. Connect the AC cord plug to the power outlet.



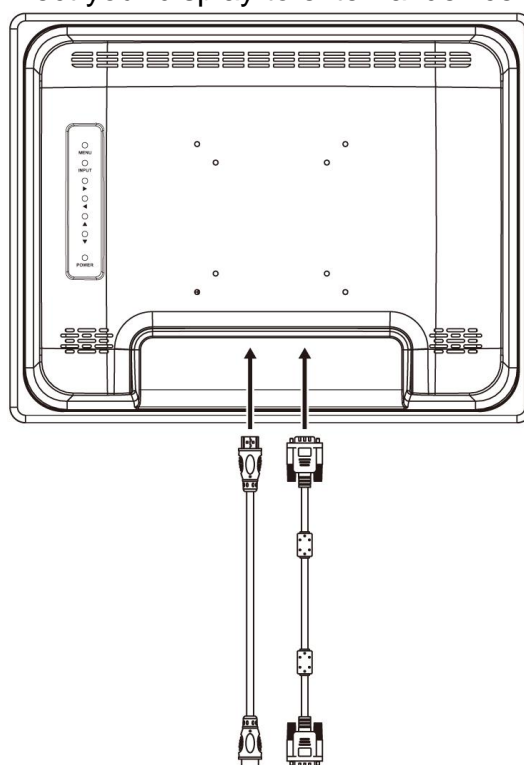
2.5 Connecting Peripherals

The panel control port is designed for monitors that work with a variety of compatible video sources. Due to the possible deviations between these signal sources, you may have to make adjustments to the monitor settings from the OSD menu when switching between these sources.



Note: Notice that standard input terminals include VGA and HDMI. Your device may be equipped with additional input terminals based on your order.

Use VGA or HDMI cable to connect your display to external device.

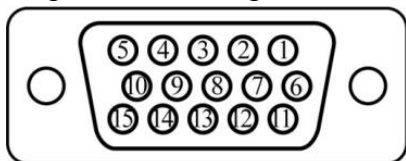


2.6 Connector Description

2.6.1 VGA Connector

PT Series Display uses standard 15pin D-sub connector. Plug 15-pin VGA signal cable to the VGA connector in the rear of motherboard, and plug the other end to the monitor. Secure cable connectors with hexagonal copper pillars M3x4mm.

Pin assignment and signal names for VGA connector



Pin №	Signal Name	Pin №	Signal Name
1	RED	2	GREEN
3	BLUE	4	NC
5	GND	6	AGND
7	AGND	8	AGND
9	VGA_5V	10	GND
11	NC	12	DDCSDA
13	H Sync	14	V Sync
15	DDCSCL		

2.6.2 HDMI Connector

PT Series Display uses standard HDMI connector. Plug HDMI signal cable to the HDMI connector on the rear side of PC system, and plug the other end to the monitor.

Pin assignment and signal names for HDMI connector

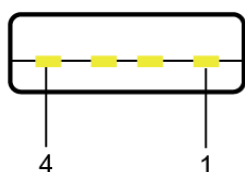


Pin №	Signal Name	Pin №	Signal Name
1	HDMI_RX2+	2	GND
3	HDMI_RX2-	4	HDMI_RX1+
5	GND	6	HDMI_RX1-
7	HDMI_RX0+	8	GND
9	HDMI_RX0-	10	HDMI_RXC+
11	GND	12	HDMI_RXC-
13	HDMI_CON_CEC	14	NC
15	HDMI_CON_SCL	16	HDMI_CON_SDA
17	GND	18	+5V_HDMI
19	HDMI_CON_HP		

2.6.3 USB for Touch

PT Series Display uses USB port for touch capabilities. Use USB cable to connect display to touch.

Pin assignment and signal name of USB port for touch

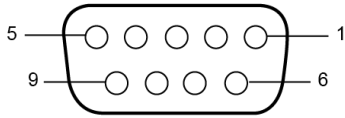


Pin No.	Signal Name	Pin No.	Signal Name
1	+5V	2	Data-
3	Data+	4	GND

2.6.4 RS-232 for Remote Control

Notice that RS-232 terminal for remote control is an optional connector of PT Series Display and may not be present in your device.

Pin assignment and signal name of RS-232 terminal

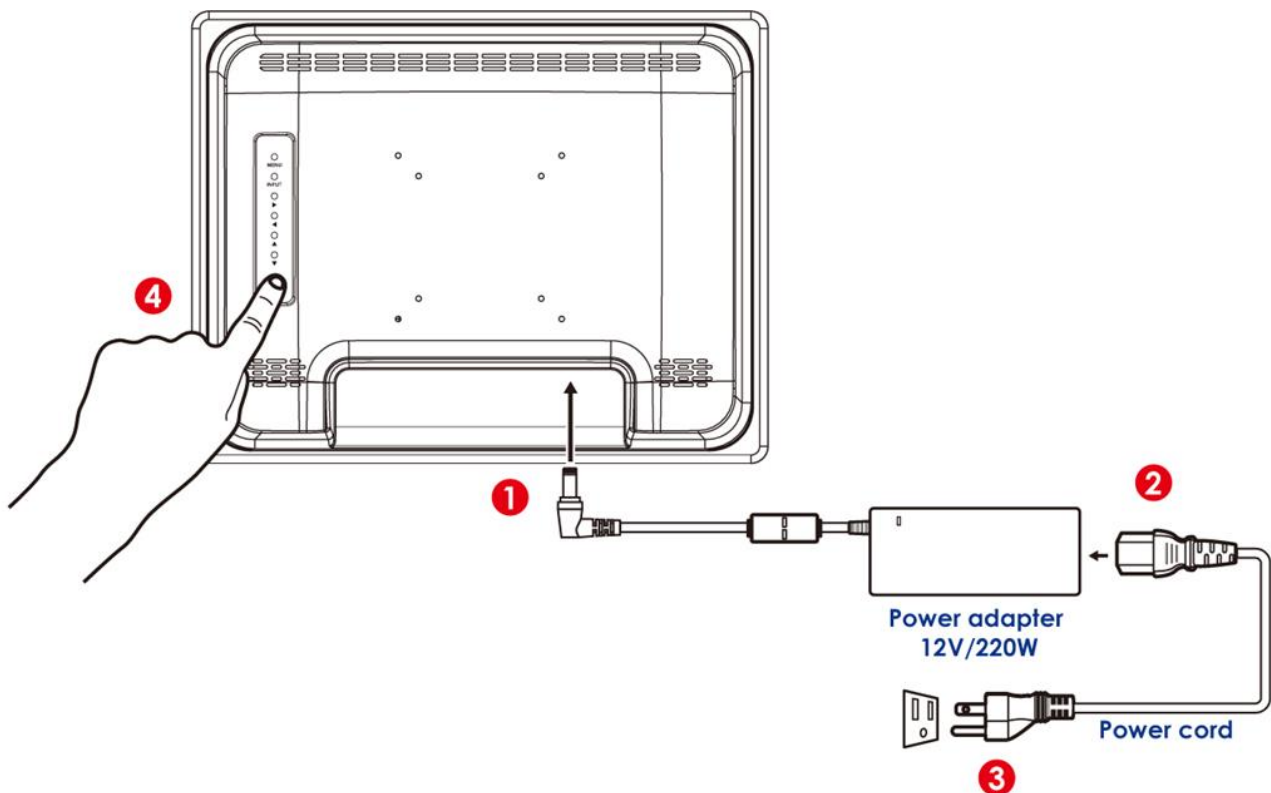


Pin No.	Signal Name	Signal Name
1	CD	NC (no connection)
2	RXD	Transmission data
3	TXD	Reception data
4	DTR	Data terminal ready
5	GND	GND
6	DSR	Data set ready
7	RTS	Request to send
8	CTS	Short circuit at pin 7 on the monitor
9	RI	NC (no connection)

2.7 Turning on the System

To turn on the system:

1. Connect the power adapter cable to the DC IN of the display.
2. Connect the power cord to the power adapter.
3. Connect the power cord to a power outlet.
4. Press the power button located on the OSD control panel on the rear to turn on the system.









Chapter 3: Operating the Device

In this chapter you will find instructions on how to operate the display.



3.1 OSD Menu Navigation

Follow the OSD setting described in this section to navigate in the OSD menu.

OSD Icon	Sub-Menu	Settings	Note
 BRICONTRAST	BRIGHTNESS	slider bar	Default 50
	Use to adjust the screen's brightness. Range 0 to 100		
	CONTRAST	slider bar	Default 50
	Use to adjust the screen's contrast. Range 0 to 100		
 POSITION (VGA only)	H POSITION	slider bar	Default 50
	Use to adjust the image to the left or right on the screen. Range 0 to 100		
	V POSITION	slider bar	Default 50
	Use to adjust the image up or down on the screen. Range 0 to 100		
 IMAGE (VGA only)	AUTO	Select and execute	
	Use to choose the best settings for the current input signal		
	CLOCK	slider bar	Default 50
	Use to adjust the value of horizontal image. Range 0 to 100		
	PAHSE	slider bar	Default 50
	Use to adjust the phase control (Phase adjustment may be required to optimize the display quality)		
	WHITE BALANCE	Select and execute	
 COLOR	Use to set RGB signal voltage level		
	USER	R.G.B slider bar	
	Choose RED/GREEN/BLUE to set value of color temperature brightness to suit your own preference		
	9300K	Select and execute	
	Use to set value of monitor for the CIE coordinate 9300 color temperature		
	6500K	Select and execute	
	Use to set value of monitor for the CIE coordinate 6500 color temperature		
XII GAMMA	ADC RIGHTNESS	slider bar	Default 50
	Set value of monitor for ADC Brightness. Range 0 to 100		
	GAMMA 0	Select and execute	Default GAMMA0
	Choose the parameter of GAMMA 0 as default setting.		
	GAMMA 1	Select and execute	
	Choose the parameter of GAMMA 1 as default setting.		
	GAMMA 2	Select and execute	
	Choose the parameter of GAMMA 2 as default setting.		
	Volume	slider bar	Default 10
 CHANNEL	Use to set value of Volume		
	Speaker	ON/OFF	Default OFF
	Use to set value of Volume Speaker		
	AUTO SCAN	Select and execute	Default mode
 RECALL	Auto detect the input source		
	ANALOG	Select and execute	
	Switch the setting of signal input to Analog mode		
	HDMI	Select and execute	
	Switch the setting of signal input to HDMI mode		
	YES	Select and execute	
	Recall the factory default setting		
	NO	Select and execute	
	Return to main menu		

OSD Icon	Sub-Menu	Settings	Note
 EXIT	YES	Select and execute	

3.2 Troubleshooting Guide

If your monitor fails to operate correctly, check the following chart for possible solution before calling for repairs. If you are unable to correct the fault by using this chart, stop using your monitor and contact your distributor or dealer for further assistance.

Condition	Check Point
The picture does not appear	<ul style="list-style-type: none"> • Check if the signal cable is firmly seated in the socket. • Check if the Power is ON at the computer • Check if the brightness control is at the appropriate position, not at the minimum.
The screen is not synchronized	<ul style="list-style-type: none"> • Check if the signal cable is firmly seated in the socket. • Check if the output level matches the input level of your computer. • Make sure the signal timings of the computer system are within the specification of the monitor. • If your computer was working with a CRT monitor, you should check the current signal timing and turn off your computer before you connect the VGA Cable to this monitor.
The position of the screen is not in the center	<ul style="list-style-type: none"> • Adjust the H-position, and V-position, or Perform the Auto adjustment.
The screen is too bright (too dark)	<ul style="list-style-type: none"> • Check if the brightness or contrast control is at the appropriate position, not at the Maximum (Minimum).
The screen is shaking or waving	<ul style="list-style-type: none"> • Perform the Auto adjustment. • Moving all objects which emit a magnetic field such as motor or transformer, away from the monitor. • Check if the specific voltage is applied. • Check if the signal timing of the computer system is within the specification of monitor.

Appendix

This chapter contains additional product information, including troubleshooting guide and frequency table.



Appendix A: Technical Specifications

	Model Name					
	R15L100-PTC3	W15L100-PTA3	W18L100-PTA2	W18L100-PTA3	W32L100-PTA3	W32L100-PTA3-ME
Display						
Size (inches)	15	15.6	18.5	18.5	32	32
Resolution	1024 x 768	1920x1080	1366 x 768	1920 x 1080	1920 x 1080	1920 x 1080
Brightness	350 nits	400 nits	450 nits	500 nits	400 nits	400 nits
Contrast Ratio	800:1	800:1	1000:1	1000:1	4000:1	4000:1
Viewing Angle	80,80,70,80	85,85,85,85	85,85,80,80	89,89,89,89	89,89,89,89	89,89,89,89
Display Color	16.2M Colors	262K Colors	16.7M Colors	16.7M Colors	16.7M Colors	16.7M Colors
Touch	Projective-Capacitive Touch, Anti-Glare Coating (Optoional)	Projective-Capacitive Touch	Projective-Capacitive Touch	Projective-Capacitive Touch	Projective-Capacitive Touch	Projected Capacitive Multi Touch Screen
Interfaces						
Input Ports	1 x VGA 1 x HDMI	1 x VGA 1 x HDMI (Optional)	1 x VGA 1 x HDMI (Optional) 1 x DVI (Optional)	1 x VGA 1 x HDMI (Optional) 1 x DVI (Optional)	1 x VGA 1 x HDMI (Optional) 1 x DVI (Optional)	1 x VGA 1 x HDMI
Touch Port	1 x USB	1 x USB	1 x USB	1 x USB	1 x USB	1 x USB
Audio	1 x Audio in 2 x Speaker (Optional)		-	-	2 x Speaker	2 x Speaker
Buttons and Indicators						
OSD Membrane	7 key OSD Panel	7 key OSD Panel	5 Key OSD Panel	5 Key OSD Panel	5 Key OSD Panel	5 Key OSD Panel
Power						
Power Input	12V DC					
AC Adapter	External AC to DC Adapter 100 - 240V AC					
Mechanical						
Dimensions,mm	352.5 x 276.7 x 45	387.8 x 232.9 x 40	467 x 305 x 35	467 x 305 x 35	799 x 478 x 63.7	799 x 478 x 63.7
Mounting	VESA Mount					
Enclosure	Plastic					
Cooling System	Fanless					
Environment						
Operating Temp.	0 °C to 50 °C					0 °C to 35 °C
Operating Humidity	10% to 90% RH, non-condensing					
IP Rating	Front IP65					

NOTE:

- Accessories and Integrated Options may vary depending on your configuration. The product shown in this document is a standard model. For diagrams that contain customized or optional I/O, please contact the Winmate Sales Team for more information.
- All specifications are subject to change without prior notice.

Appendix B: Frequency Table

The choice of supported modes depends on the monitor native resolution. Refer to the table below for more information about available input signals.

Resolution	Vertical Frequency (Hz)	VGA	HDMI
640 x 480	60	✓	✓
	72	✓	
	75	✓	
480P	60		✓
800 x 600	60	✓	✓
	72	✓	
	75	✓	
1024 x 768	60	✓	✓
	72	✓	
	75	✓	
720P	60		✓
1280 x 1024	60	✓	✓
	72	✓	
	75	✓	
1366 x 768	60	✓	✓
	72	✓	
	75	✓	
1600 x 1200	60	✓	✓
1920 x 1080	60	✓	✓

