



SD100-H110/Q170

Mini-ITX Industrial Motherboard

User's Manual

Copyright

This publication contains information that is protected by copyright. No part of it may be reproduced in any form or by any means or used to make any transformation/adaptation without the prior written permission from the copyright holders.

This publication is provided for informational purposes only. The manufacturer makes no representations or warranties with respect to the contents or use of this manual and specifically disclaims any express or implied warranties of merchantability or fitness for any particular purpose. The user will assume the entire risk of the use or the results of the use of this document. Further, the manufacturer reserves the right to revise this publication and make changes to its contents at any time, without obligation to notify any person or entity of such revisions or changes.

Changes after the publication's first release will be based on the product's revision. The website will always provide the most updated information.

© 2018. All Rights Reserved.

Trademarks

Product names or trademarks appearing in this manual are for identification purpose only and are the properties of the respective owners.

FCC and DOC Statement on Class B

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio TV technician for help.

Notice:

1. The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
2. Shielded interface cables must be used in order to comply with the emission limits.

Table of Contents

| | |
|--|----|
| Copyright..... | 2 |
| Trademarks | 2 |
| FCC and DOC Statement on Class B..... | 2 |
| Warranty..... | 4 |
| Static Electricity Precautions..... | 4 |
| Safety Measures | 4 |
| About the Package..... | 5 |
| Optional Items..... | 5 |
| Before Using the System Board..... | 5 |
| Chapter 1 - Introduction..... | 6 |
| Specifications | 6 |
| Features..... | 7 |
| Chapter 2 - Hardware Installation..... | 9 |
| Board Layout..... | 9 |
| System Memory..... | 9 |
| Installing the DIMM Module | 10 |
| CPU | 11 |
| Installing the CPU..... | 12 |
| Installing the Fan and Heat Sink..... | 14 |
| Jumper Settings | 15 |
| Clear CMOS Data..... | 15 |
| Blacklight Power Select | 15 |
| COM1/COM2 RS232/Power Select..... | 16 |
| Auto Power-on Select..... | 17 |
| Mini PCIe Signal Select | 17 |
| LCD/Inverter Power Select | 18 |
| Panel Power Select | 18 |
| Rear Panel I/O Ports..... | 19 |
| PS/2 Keyboard/Mouse Port..... | 19 |
| RJ45 LAN Ports..... | 20 |
| USB Ports..... | 20 |
| Graphics Interfaces..... | 21 |
| COM (Serial) Ports..... | 22 |

| | |
|--|----|
| Audio..... | 23 |
| I/O Connectors..... | 24 |
| SATA (Serial ATA) Connectors..... | 24 |
| Digital I/O Connector..... | 24 |
| Digital I/O Power Connector..... | 24 |
| Cooling Fan Connectors..... | 25 |
| Power Connectors..... | 25 |
| LVDS LCD Panel Connector | 26 |
| LCD/Inverter Power Connector | 26 |
| Chassis Intrusion Connector | 27 |
| Front Panel Connector | 27 |
| SMBus Connector | 28 |
| S/PDIF Connector | 28 |
| LPC Connector..... | 29 |
| Connecting the EXT-RS232/RS485 Card to the Motherboard | 29 |
| Expansion Slots | 30 |
| Battery..... | 30 |

Chapter 3 - BIOS Setup..... 31

| | |
|---|----|
| Overview..... | 31 |
| Insyde BIOS Setup Utility (for Intel 6th Generation CPU)..... | 32 |
| Main | 32 |
| Advanced | 32 |
| Security..... | 39 |
| Boot..... | 41 |
| Exit..... | 42 |
| Insyde BIOS Setup Utility (for Intel 6/7th Generation CPU)..... | 43 |
| Main | 43 |
| Advanced | 43 |
| Security..... | 56 |
| Boot..... | 56 |
| Exit..... | 57 |
| Updaing the BIOS..... | 58 |
| Notice: BIOS SPI ROM | 58 |

Chapter 4 - Supported Software..... 59

Chapter 5 - RAID (SD100-Q170 Only)..... 72

Chapter 6 - Intel AMT Settings (SD100-Q170 Only)..... 76

Appendix A - Troubleshooting..... 90

Warranty

1. Warranty does not cover damages or failures that arised from misuse of the product, inability to use the product, unauthorized replacement or alteration of components and product specifications.
2. The warranty is void if the product has been subjected to physical abuse, improper installation, modification, accidents or unauthorized repair of the product.
3. Unless otherwise instructed in this user's manual, the user may not, under any circumstances, attempt to perform service, adjustments or repairs on the product, whether in or out of warranty. It must be returned to the purchase point, factory or authorized service agency for all such work.
4. We will not be liable for any indirect, special, incidental or consequential damages to the product that has been modified or altered.

Static Electricity Precautions

It is quite easy to inadvertently damage your PC, system board, components or devices even before installing them in your system unit. Static electrical discharge can damage computer components without causing any signs of physical damage. You must take extra care in handling them to ensure against electrostatic build-up.

1. To prevent electrostatic build-up, leave the system board in its anti-static bag until you are ready to install it.
2. Wear an antistatic wrist strap.
3. Do all preparation work on a static-free surface.
4. Hold the device only by its edges. Be careful not to touch any of the components, contacts or connections.
5. Avoid touching the pins or contacts on all modules and connectors. Hold modules or connectors by their ends.



Important:

Electrostatic discharge (ESD) can damage your processor, disk drive and other components. Perform the upgrade instruction procedures described at an ESD workstation only. If such a station is not available, you can provide some ESD protection by wearing an antistatic wrist strap and attaching it to a metal part of the system chassis. If a wrist strap is unavailable, establish and maintain contact with the system chassis throughout any procedures requiring ESD protection.

Safety Measures

To avoid damage to the system:

- Use the correct AC input voltage range.

To reduce the risk of electric shock:

- Unplug the power cord before removing the system chassis cover for installation or servicing. After installation or servicing, cover the system chassis before plugging the power cord.

About the Package

The package contains the following items. If any of these items are missing or damaged, please contact your dealer or sales representative for assistance.

- One SD100-H110/Q170 motherboard
- One COM port cable (Length: 250mm, 1 x COM port)
- One Serial ATA data cable (Length: 500mm)
- One I/O shield

The board and accessories in the package may not come similar to the information listed above. This may differ in accordance to the sales region or models in which it was sold. For more information about the standard package in your region, please contact your dealer or sales representative.

Optional Items

- USB port cable (Length: 200mm)
- COM port cable (Length: 250mm, 1 x COM port)
- Serial ATA data cable (Length: 500mm)
- Thermal solution (For 35W, Height: 37.3mm)
- Thermal solution (For 65W, Height: 72.8mm)
- LPC EXT-RS232 module (4 x RS232 ports)
- LPC EXT-RS485 module (4 x RS485 ports)
- DT122 Chassis

The board and accessories in the package may not come similar to the information listed above. This may differ in accordance to the sales region or models in which it was sold. For more information about the standard package in your region, please contact your dealer or sales representative.

Before Using the System Board

Before using the system board, prepare basic system components.

If you are installing the system board in a new system, you will need at least the following internal components.

- A CPU
- Memory module
- Storage devices such as hard disk drive, etc.

You will also need external system peripherals you intend to use which will normally include at least a keyboard, a mouse and a video display monitor.

Chapter 1 - Introduction

Specifications

| | | |
|------------------|------------------------------|---|
| SYSTEM | Processor | 7th Generation Intel® Core™ Processors, LGA 1151 Socket Intel® Core™ i7-7700 Processor, Quad Core, 8M Cache, 3.6GHz (4.2GHz), 65W Intel® Core™ i5-7500 Processor, Quad Core, 6M Cache, 3.4GHz (3.8GHz), 65W Intel® Core™ i3-7101E Processor, Dual Core, 3M Cache, 3.9GHz, 65W 6th Generation Intel® Core™ Processors, LGA 1151 Socket Intel® Core™ i7-6700, Quad Core, 8M Cache, 3.4GHz (4.0GHz), 65W Intel® Core™ i7-6700TE, Quad Core, 8M Cache, 2.4GHz (3.4GHz), 35W Intel® Core™ i5-6500, Quad Core, 6M Cache, 3.2GHz (3.6GHz), 65W Intel® Core™ i5-6500TE, Quad Core, 6M Cache, 2.3GHz (3.3GHz), 35W Intel® Core™ i3-6100, Dual Core, 3M Cache, 3.7GHz, 47W Intel® Core™ i3-6100TE, Dual Core, 4M Cache, 2.7GHz, 35W Intel® Pentium® G4400, Dual Core, 3M Cache, 3.3GHz, 47W Intel® Pentium® G4400TE, Dual Core, 3M Cache, 2.4GHz, 35W Intel® Celeron® Processor G3900, Dual Core, 2M Cache, 2.8GHz, 65W Intel® Celeron® Processor G3900TE, Dual Core, 2M Cache, 2.6GHz, 35W |
| | Chipset | Intel® H110/Q170 Chipset |
| | Memory | Two 260-pin SODIMM up to 32GB Dual Channel DDR4 1866/2133MHz |
| | BIOS | Insyde SPI 128Mbit |
| | GRAPHICS | Controller |
| GRAPHICS | Feature | OpenGL 5.0, DirectX 12, OpenCL 2.1 HW Decode: AVC/H.264, MPEG2, VC1/WMV9, JPEG/MJPEG, HEVC/H265, VP8, VP9 HW Encode: MPEG2, AVC/H264, JPEG, HEVC/H265, VP8, VP9 |
| | Display | 1 x VGA 1 x LVDS 1 x DVI-I (DVI-D signal) 1 x DP++ VGA: resolution up to 1920x1200 @ 60Hz LVDS: dual channel, resolution up to 1920x1200 @ 60Hz DVI-I (DVI-D signal): resolution up to 1920x1200 @ 60Hz DP++: resolution up to 4096x2304 @ 60Hz |
| | Dual Displays (SD100-H110) | VGA + LVDS VGA + DP++ LVDS + DVI-I (DVI-D signal) LVDS + DP++ |
| | Triple Displays (SD100-Q170) | VGA + DVI-I (DVI-D signal) + DP++ LVDS + DVI-I (DVI-D signal) + DP++ VGA + LVDS + DP++ VGA + LVDS + DVI-I (DVI-D signal) |
| EXPANSION | Interface (SD100-H110) | 1 x PCIe x16 (Gen 3) 1 x Full-size Mini PCIe |
| | Interface (SD100-Q170) | 1 x PCIe x16 (Gen 3) 1 x Full-size Mini PCIe (mSATA/PCIe, PCIe by default) |
| AUDIO | Audio Codec | Realtek ALC888S-VD2-GR |
| ETHERNET | Controller (SD100-H110) | 1 x Intel® I211AT PCIe (10/100/1000Mbps) 1 x Intel® I219V PCIe (10/100/1000Mbps) |
| | Controller (SD100-Q170) | 1 x Intel® I210AT PCIe (10/100/1000Mbps) 1 x Intel® I219LM PCIe with iAMT11.0 (10/100/1000Mbps) (only Core i7/i5 supports iAMT) |
| REAR I/O | Ethernet | 2 x GbE (RJ-45) |
| | Serial | 1 x RS-232 (DB-9) |
| | USB | 4 x USB 3.0 2 x USB 2.0 |
| | PS/2 | 1 x PS/2 (mini-DIN-6) |

| | | |
|-----------------------|--------------------------|--|
| REAR I/O | Display | 1 x VGA 1 x DVI-I (DVI-D signal) 1 x DP++ |
| | Audio | 1 x Line-in (available upon request) 1 x Line-out 1 x Mic-in |
| | INTERNAL I/O | Serial |
| INTERNAL I/O | USB (SD100-H110) | 2 x USB 2.0 (2.00mm pitch) |
| | USB (SD100-Q170) | 4 x USB 2.0 (2.00mm pitch) |
| | Display | 1 x LVDS LCD Panel Connector 1 x LCD/Inverter Power |
| | Audio | 1 x S/PDIF |
| | SATA (SD100-H110) | 3 x SATA 3.0 (up to 6Gb/s) |
| | SATA (SD100-Q170) | 3 x SATA 3.0 (up to 6Gb/s) RAID 0/1 |
| | DIO | 1 x 8-bit DIO |
| | LPC | 1 x LPC (supports LPC EXT-RS232/RS485 module) |
| | SMBus | 1 x SMBus |
| | WATCHDOG TIMER | Output & Interval |
| POWER | Type | ATX |
| | Connector | 4-pin ATX 12V power 24-pin ATX power |
| | Consumption (SD100-H110) | Typical: i7 65W: 12V @ 1.32A (15.89Watt) Max.: i7 65W: 12V @ 7.73A (92.76Watt) |
| | Consumption (SD100-Q170) | Typical: i7 65W: 12V @ 2.15A (25.86Watt) Max.: i7 65W: 12V @ 5.84A (70.12Watt) |
| | RTC Battery | CR2032 Coin Cell |
| OS SUPPORT | Microsoft | Windows 7 (/WES7) 32/64-bit Windows 8.1 (64-bit) Windows 10 IoT Enterprise 64-bit Note: 7th Gen Intel Core processors only support Win 10. |
| | Linux | Debian 8 (with VESA graphic driver) CentOS 7 (with VESA graphic driver) Ubuntu 15.10 (Intel graphic driver available) |
| ENVIRONMENT | Temperature | Operating: 0 to 60°C Storage: -40 to 85°C |
| | Humidity | Operating: 5 to 90% RH Storage: 5 to 90% RH |
| | MTBF | SD100-H110 : 434,223 hrs @ 25°C; 251,029 hrs @ 45°C; 157,975 hrs @ 60°C SD100-Q170 : 434,530 hrs @ 25°C; 254,049 hrs @ 45°C; 162,406 hrs @ 60°C Calculation model: Telcordia Issue 2, Method I Case 3 Environment: GB, GC – Ground Benign, Controlled |
| MECHANICAL | Dimensions | Mini-ITX Form Factor 170mm (6.7") x 170mm (6.7") |
| | Height | PCB: 1.6mm Top Side: 20mm, Bottom Side: 3mm |
| CERTIFICATIONS | | CE, FCC Class B, RoHS, UL |

Features

• Watchdog Timer

The Watchdog Timer function allows your application to regularly “clear” the system at the set time interval. If the system hangs or fails to function, it will reset at the set time interval so that your system will continue to operate.

• DDR4

DDR4 delivers increased system bandwidth and improves performance. The advantages of DDR4 provide an extended battery life and improve the performance at a lower power than DDR3/DDR2.

• Graphics

The integrated Intel® HD graphics engine delivers an excellent blend of graphics performance and features to meet business needs. It provides excellent video and 3D graphics with outstanding graphics responsiveness. These enhancements deliver the performance and compatibility needed for today's and tomorrow's business applications. Supports 1 x VGA, 1 x LVDS, 1 x DVI-I (DVI-D signal) and 1 x DP++ interfaces for display outputs.

• PCI Express

PCI Express is a high bandwidth I/O infrastructure that possesses the ability to scale speeds by forming multiple lanes. The PCI Express architecture also supports high performance graphics infrastructure by enhancing the capability of a PCIe x16 Gen 3 at 16GB/s bandwidth.

• Serial ATA

Serial ATA is a storage interface that is compliant with SATA 1.0a specification. With speed of up to 6Gb/s (SATA 3.0), it improves hard drive performance faster than the standard parallel ATA whose data transfer rate is 100MB/s.

• Gigabit LAN

Two Intel® Gigabit LAN controllers (Intel® I211AT PCIe and Intel® I219V PCIe) support up to 1Gbps data transmission. (SD100-H110)

Two Intel® Gigabit LAN controllers (Intel® I210AT PCIe and Intel® I219LM PCIe with iAMT11.0) support up to 1Gbps data transmission. (SD100-Q170)

• Audio

The Realtek ALC888S-VD2-GR audio codec provides 5.1-channel High Definition audio output.

• Wake-On-PS/2

This function allows you to use the PS/2 keyboard or PS/2 mouse to power-on the system.



Important:

The 5V_standby power source of your power supply must support $\geq 720\text{mA}$.

• Wake-On-LAN

This feature allows the network to remotely wake up a Soft Power Down (Soft-Off) PC. It is supported via the onboard LAN port or via a PCI LAN card that uses the PCI PME (Power Management Event) signal. However, if your system is in the Suspend mode, you can power-on the system only through an IRQ or DMA interrupt.



Important:

The 5V_standby power source of your power supply must support $\geq 720\text{mA}$.

• Wake-On-USB

This function allows you to use a USB keyboard or USB mouse to wake up a system from the S3 (STR - Suspend To RAM) state.



Important:

If you are using the Wake-On-USB Keyboard/Mouse function for 2 USB ports, the 5V_standby power source of your power supply must support $\geq 1.5\text{A}$. For 3 or more USB ports, the 5V_standby power source of your power supply must support $\geq 2\text{A}$.

• RTC Timer

The RTC installed on the system board allows your system to automatically power-on on the set date and time.

• ACPI STR

The system board is designed to meet the ACPI (Advanced Configuration and Power Interface) specification. ACPI has energy saving features that enables PCs to implement Power Management and Plug-and-Play with operating systems that support OS Direct Power Management. ACPI when enabled in the Power Management Setup will allow you to use the Suspend to RAM function.

With the Suspend to RAM function enabled, you can power-off the system at once by pressing the power button or selecting “Standby” when you shut down Windows® without having to go through the sometimes tiresome process of closing files, applications and operating system. This is because the system is capable of storing all programs and data files during the entire operating session into RAM (Random Access Memory) when it powers-off. The operating session will resume exactly where you left off the next time you power-on the system.



Important:

The 5V_standby power source of your power supply must support $\geq 720\text{mA}$.

- **Power Failure Recovery**

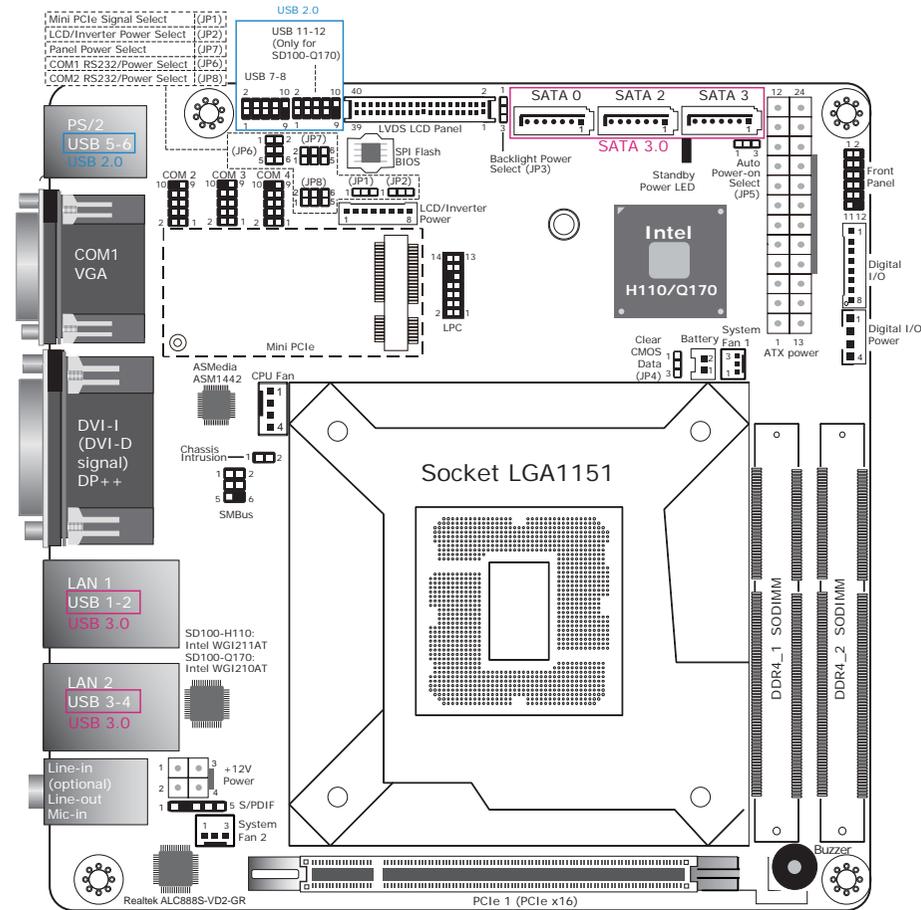
When power returns after an AC power failure, you may choose to either power-on the system manually or let the system power-on automatically.

- **USB**

The system board supports the new USB 3.0. It is capable of running at a maximum transmission speed of up to 5 Gbit/s (625 MB/s) and is faster than USB 2.0 (480 Mbit/s, or 60 MB/s) and USB 1.1 (12Mb/s). USB 3.0 reduces the time required for data transmission, reduces power consumption, and is backward compatible with USB 2.0. It is a marked improvement in device transfer speeds between your computer and a wide range of simultaneously accessible external Plug and Play peripherals.

Chapter 2 - Hardware Installation

Board Layout

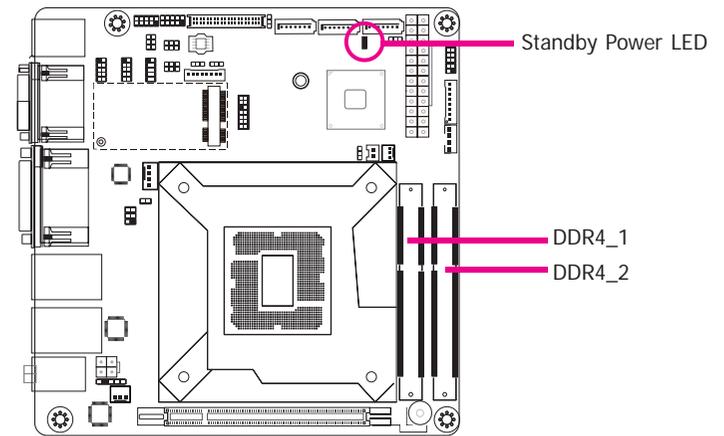


Important: Electrostatic discharge (ESD) can damage your board, processor, disk drives, add-in boards, and other components. Perform installation procedures at an ESD workstation only. If such a station is not available, you can provide some ESD protection by wearing an antistatic wrist strap and attaching it to a metal part of the system chassis. If a wrist strap is unavailable, establish and maintain contact with the system chassis throughout any procedures requiring ESD protection.

System Memory



Important: When the Standby Power LED lights red, it indicates that there is power on the system board. Power-off the PC then unplug the power cord prior to installing any devices. Failure to do so will cause severe damage to the motherboard and components.



Features

- Two 260-pin SODIMM up to 32GB
- Dual Channel DDR4 1866/2133MHz

The system board supports the following memory interface.

Single Channel (SC)

Data will be accessed in chunks of 64 bits (8B) from the memory channels.

Dual Channel (DC)

Data will be accessed in chunks of 128 bits from the memory channels. Dual channel provides better system performance because it doubles the data transfer rate.

| | |
|----------------|---|
| Single Channel | DIMMs are on the same channel. DIMMs in a channel can be identical or completely different. However, we highly recommend using identical DIMMs. Not all slots need to be populated. |
| Dual Channel | DIMMs of the same memory configuration are on different channels. |

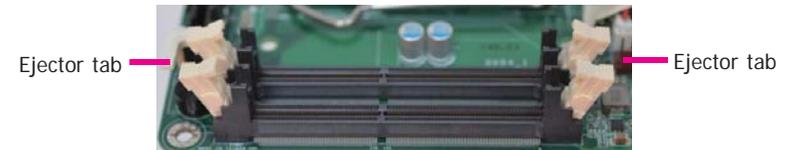
Installing the DIMM Module



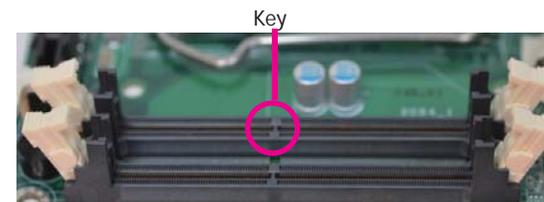
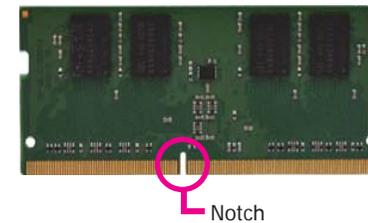
Note:

The system board used in the following illustrations may not resemble the actual board. These illustrations are for reference only.

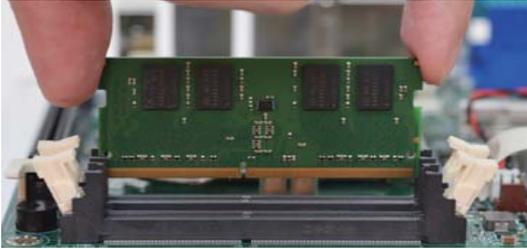
1. Make sure the PC and all other peripheral devices connected to it has been powered down.
2. Disconnect all power cords and cables.
3. Locate the DIMM socket on the system board.
4. Push the "ejector tabs" which are at the ends of the socket to the side.



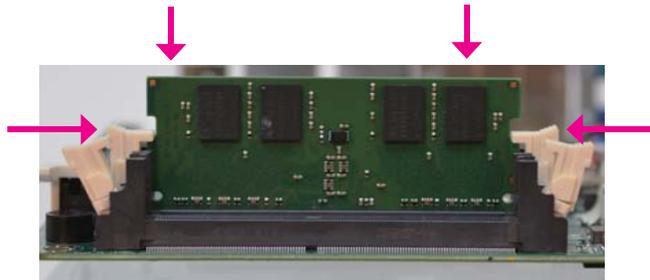
5. Note how the module is keyed to the socket.



- Grasping the module by its edges, position the module above the socket with the “notch” in the module aligned with the “key” on the socket. The keying mechanism ensures the module can be plugged into the socket in only one way.



- Seat the module vertically, pressing it down firmly until it is completely seated in the socket. The ejector tabs at the ends of the socket will automatically snap into the locked position to hold the module in place.



CPU

The system board is equipped with a surface mount LGA 1151 socket. This socket is exclusively designed for installing a LGA 1151 packaged Intel CPU.



Important:

- Before you proceed, make sure (1) the LGA 1151 socket comes with a protective cap, (2) the cap is not damaged and (3) the socket's contact pins are not bent. If the cap is missing or the cap and/or contact pins are damaged, contact your dealer immediately.
- Make sure to keep the protective cap. RMA requests will be accepted and processed only if the LGA 1151 socket comes with the protective cap.

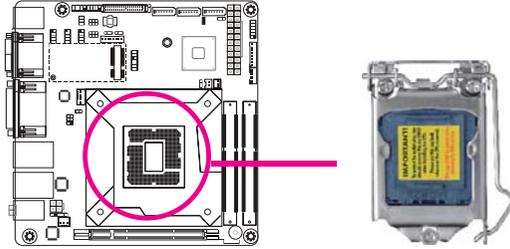


Note:

The system board used in the following illustrations may not resemble the actual board. These illustrations are for reference only.

Installing the CPU

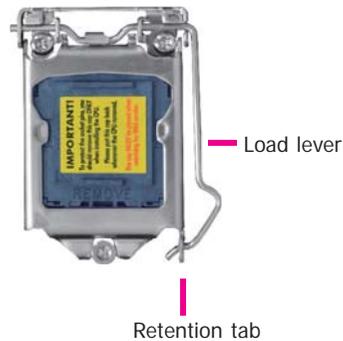
1. Make sure the PC and all other peripheral devices connected to it has been powered down.
2. Disconnect all power cords and cables.
3. Locate the LGA 1151 CPU socket on the system board.



Important:

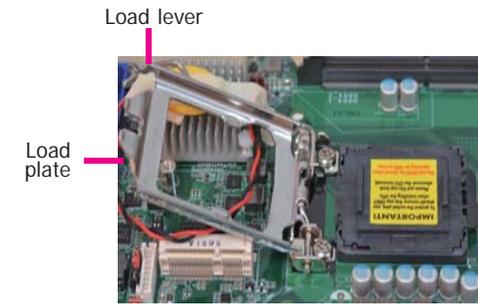
The CPU socket must not come in contact with anything other than the CPU. Avoid unnecessary exposure. Remove the protective cap only when you are about to install the CPU.

4. Unlock the socket by pushing the load lever down, moving it sideways until it is released from the retention tab; then lift the load lever up.

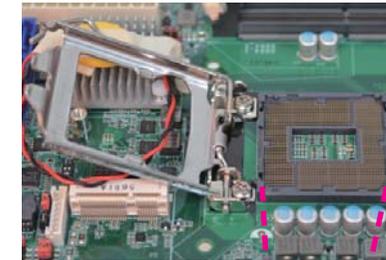


5. Lifting the load lever will at the same time lift the load plate.

Lift the load lever up to the angle shown on the photo.



6. Remove the protective cap from the CPU socket. The cap is used to protect the CPU socket against dust and harmful particles. Remove the protective cap only when you are about to install the CPU.



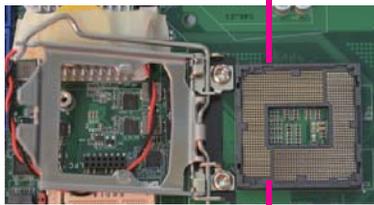
Protective cap

7. Insert the CPU into the socket. The gold triangular mark on the CPU must align with the corner of the CPU socket shown on the photo.



Gold triangular mark

The CPU's notch will at the same time fit into the socket's alignment key.



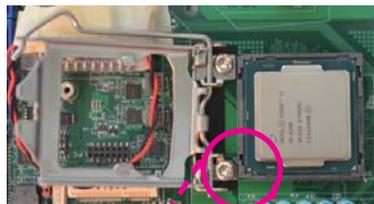
Alignment key

Alignment key



Important:

The CPU will fit in only one orientation and can easily be inserted without exerting any force.



8. Close the load plate then push the load lever down.

While closing the load plate, make sure the front edge of the load plate slides under the retention knob.



Retention knob

9. Hook the load lever under the retention tab.



Load lever

Retention tab

Installing the Fan and Heat Sink

The CPU must be kept cool by using a CPU fan with heat sink. Without sufficient air circulation across the CPU and heat sink, the CPU will overheat damaging both the CPU and system board.



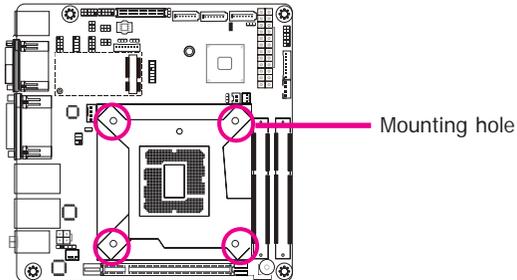
Note:

A boxed Intel® processor already includes the CPU fan and heat sink assembly. If your CPU was purchased separately, make sure to only use Intel®-certified fan and heat sink.

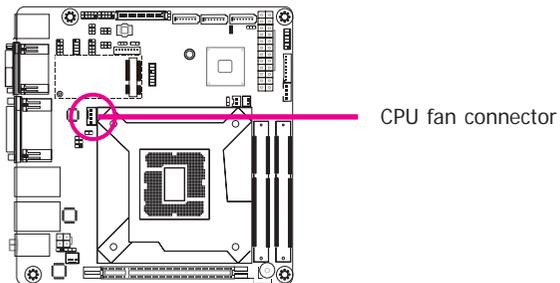
1. Before you install the fan / heat sink, you must apply a thermal paste onto the top of the CPU. The thermal paste is usually supplied when you purchase the fan / heat sink assembly. Do not spread the paste all over the surface. When you later place the heat sink on top of the CPU, the compound will disperse evenly.

Some heat sinks come with a patch of pre-applied thermal paste. Do not apply thermal paste if the fan / heat sink already has a patch of thermal paste on its underside. Peel the strip that covers the paste before you place the fan / heat sink on top of the CPU.

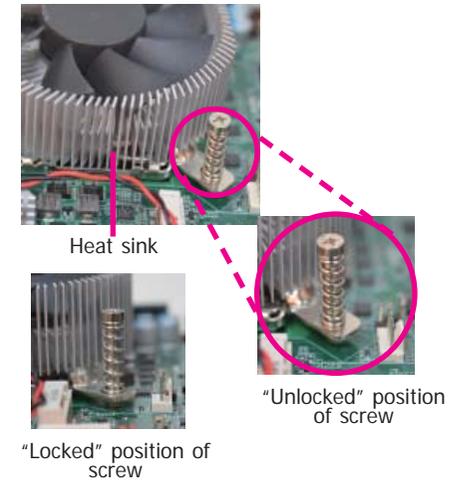
2. Place the heat sink on top of the CPU. The 4 screw around the heat sink, which are used to secure the heat sink onto the system board, must match the 4 mounting holes around the socket.



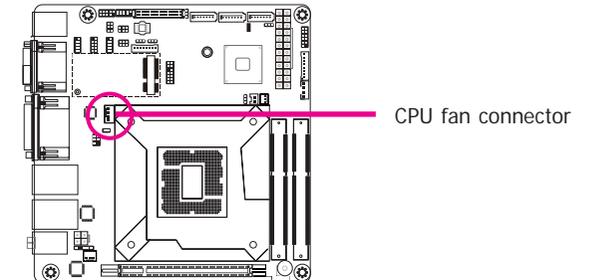
3. Orient the heat sink such that the CPU fan's cable is nearest the CPU fan connector.



4. Rotate each screw that are diagonally across the heat sink. Perform the same procedure for the other screws.

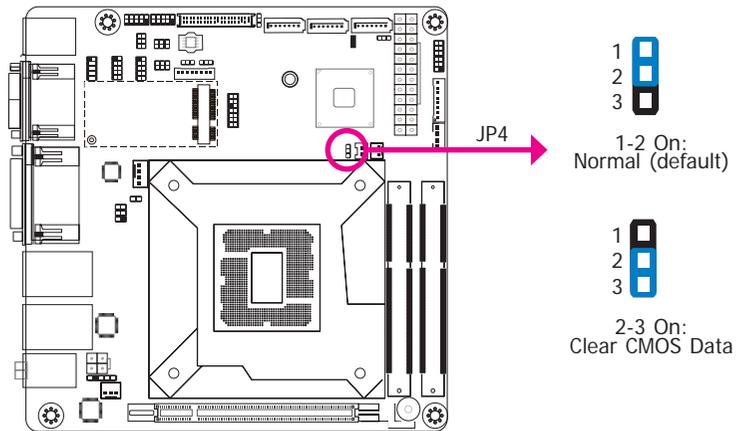


5. Connect the CPU fan's cable to the CPU fan connector on the system board.



Jumper Settings

Clear CMOS Data



If you encounter the followings,

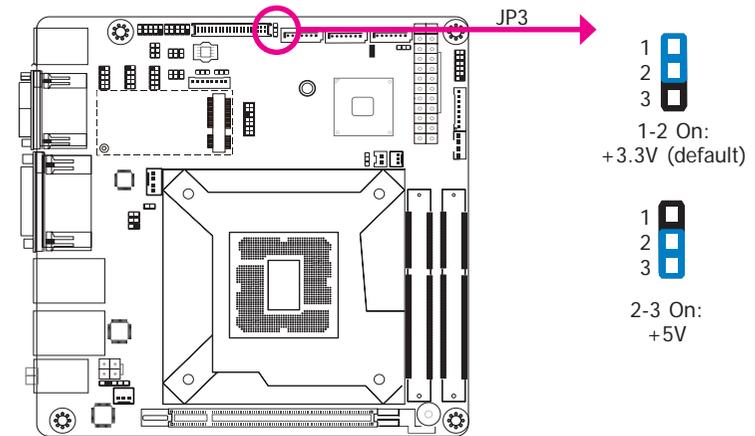
- CMOS data becomes corrupted.
- You forgot the supervisor or user password.

you can reconfigure the system with the default values stored in the ROM BIOS.

To load the default values stored in the ROM BIOS, please follow the steps below.

- Power-off the system and unplug the power cord.
- Set JP4 pins 2 and 3 to On. Wait for a few seconds and set JP4 back to its default setting, pins 1 and 2 On.
- Now plug the power cord and power-on the system.

Backlight Power Select



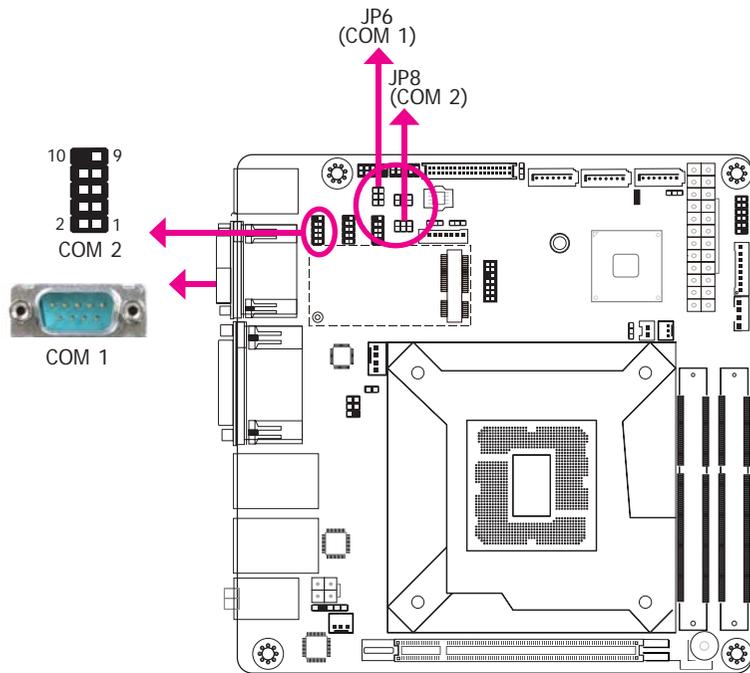
JP3 is used to select the power level of backlight brightness control: +3.3V (default) or +5V.



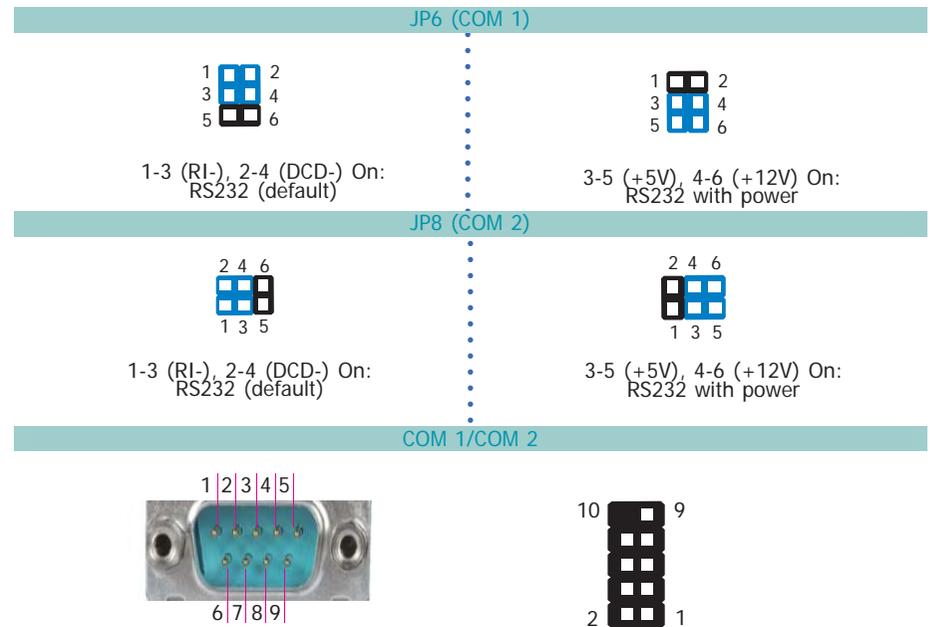
Important:

Before powering-on the system, make sure that the power settings of JP3 match the power specification of backlight control. Selecting the incorrect voltage will seriously damage the backlight.

COM1/COM2 RS232/Power Select

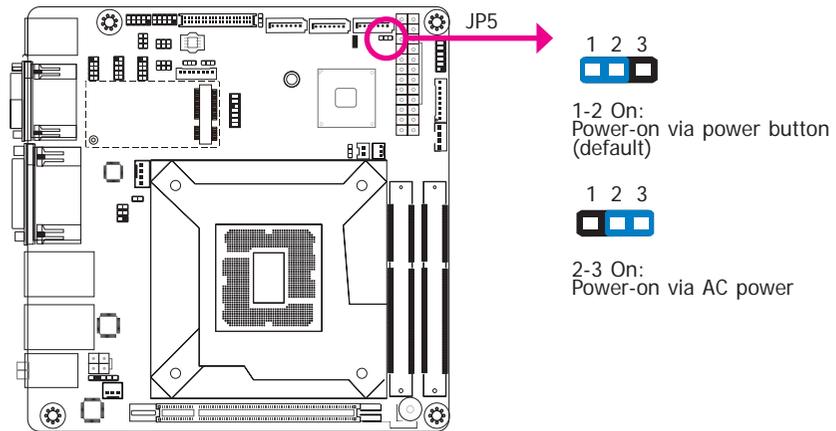


JP6 (for COM 1) and JP8 (for COM 2) are used to configure Serial COM ports to pure RS232 or RS232 with power. The pin functions of COM 1 and COM 2 will vary according to JP6's and JP8's setting respectively.



| Pin | RS232 | RS232 with power |
|-----|-------|------------------|
| 1 | DCD- | +12V |
| 2 | RXD | RXD |
| 3 | TXD | TXD |
| 4 | DTR- | DTR- |
| 5 | GND | GND |
| 6 | DSR- | DSR- |
| 7 | RTS- | RTS- |
| 8 | CTS- | CTS- |
| 9 | RI- | +5V |

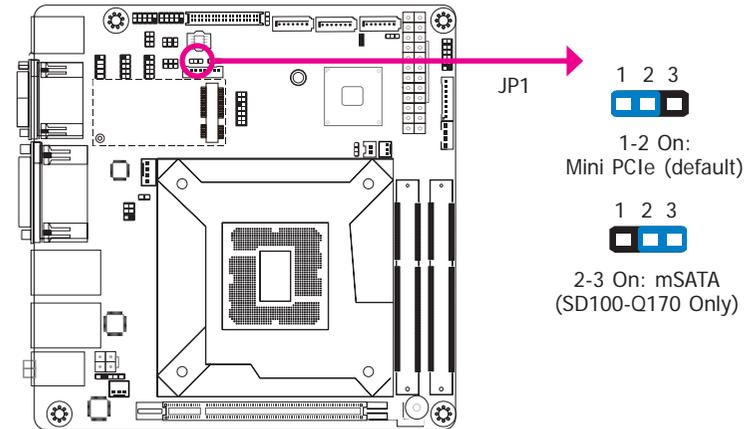
Auto Power-on Select



JP5 is used to select the method of powering on the system. If you want the system to power on whenever AC power comes in, set JP5 pins 2 and 3 to On. If you want to use the power button, set pins 1 and 2 to On.

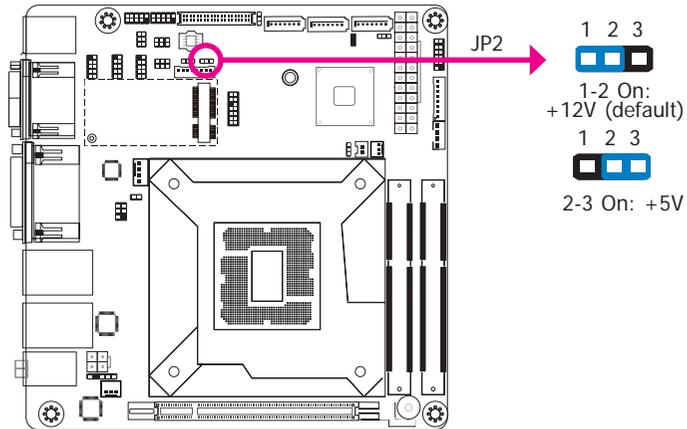
When using JP5 "Power On" feature to power the system back on after a power failure occurs, the system may not power on if the power lost is resumed within 5 seconds (power flicker).

Mini PCIe Signal Select



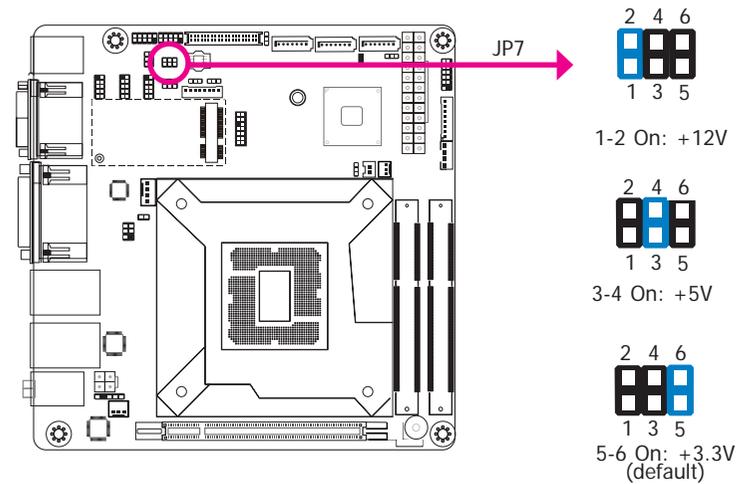
JP1 is used to select the Mini PCIe signal.

LCD/Inverter Power Select



JP2 is used to select the power level of LVDS LCD inverter connector.

Panel Power Select

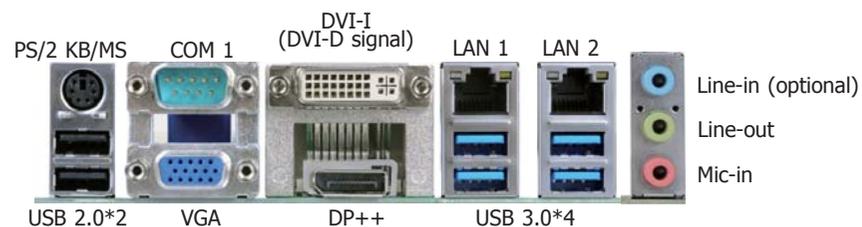


JP7 is used to select the power supplied with the LCD panel.

**Important:**

Before powering-on the system, make sure that the power settings of JP7 match the LCD panel's specification. Selecting the incorrect voltage will seriously damage the LCD panel.

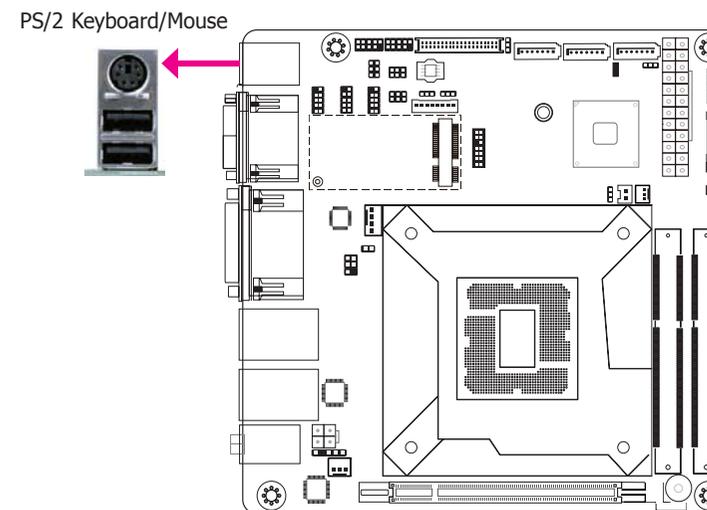
Rear Panel I/O Ports



The rear panel I/O ports consist of the following:

- 1 PS/2 Keyboard/Mouse port
- 2 USB 2.0 ports
- 1 Serial COM port
- 1 VGA port
- 1 DVI-I (DVI-D signal) port
- 1 DP++ port
- 2 RJ45 LAN ports
- 4 USB 3.0 ports
- 1 Line-in jack (optional)
- 1 Line-out jack
- 1 Mic-in jack

PS/2 Keyboard/Mouse Port



This rear I/O port is used to connect a PS/2 keyboard/mouse. The PS/2 mouse port uses IRQ12.

Wake-On-PS/2 Keyboard/Mouse

The Wake-On-PS/2 Keyboard/Mouse function allows you to use the PS/2 keyboard or PS/2 mouse to power-on the system. To use this function:

• BIOS Setting

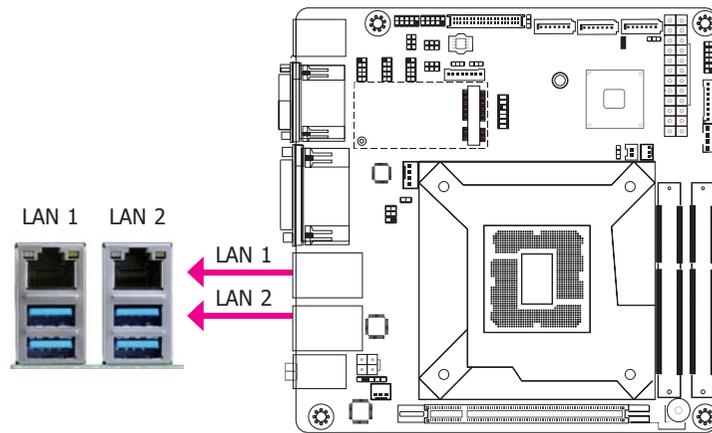
Configure the wake-up function of PS/2 keyboard/mouse in the Advanced menu ("ACPI Configuration" submenu) of the BIOS. Refer to the chapter 3 for more information.



Important:

The +5V_standby power source of your power supply must support $\geq 720\text{mA}$.

RJ45 LAN Ports



Features

SD100-H110 :

- Intel® I211AT PCIe
- Intel® I219V PCIe

SD100-Q170

- Intel® I210AT PCIe
- Intel® I219LM PCIe with iAMT11.0

The two LAN ports allow the system board to connect to a local area network by means of a network hub.

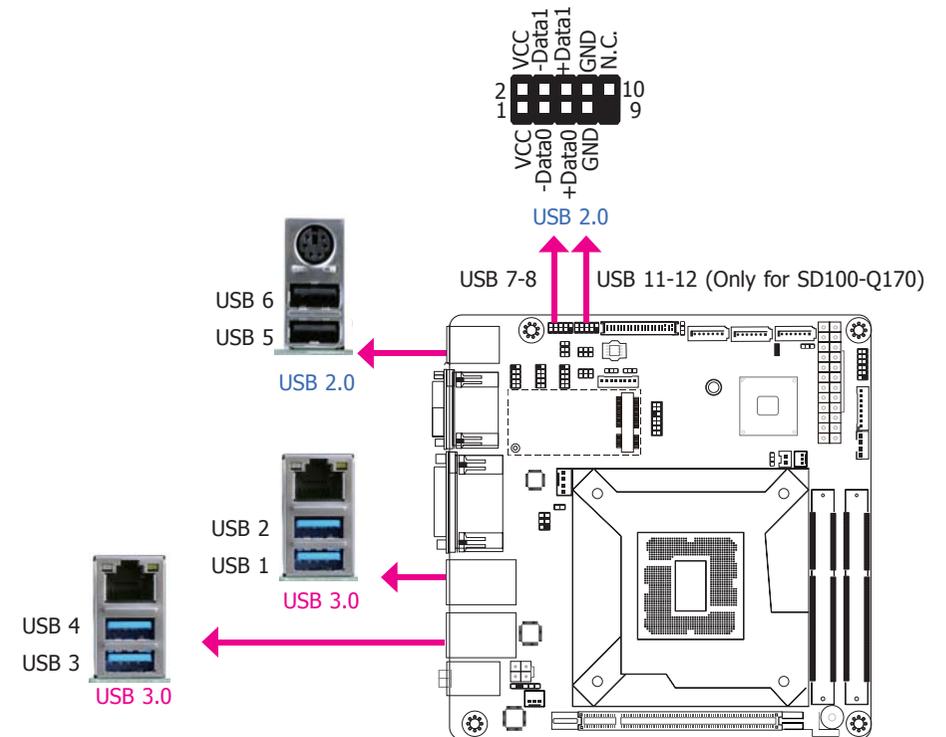
BIOS Setting

Configure the onboard LAN ports in the Advanced menu ("ACPI Configuration" submenu) of the BIOS. Refer to the chapter 3 for more information.

Driver Installation

Install the LAN drivers. Refer to the chapter 4 for more information.

USB Ports



The USB device allows data exchange between your computer and a wide range of simultaneously accessible external Plug and Play peripherals.

The system board is equipped with two onboard USB 2.0 ports (USB 5-6) and four onboard USB 3.0 ports (USB 1-2/3-4). The 10-pin connectors allow you to connect 4 additional USB 2.0 ports (USB 7-8/11-12) for SD100-Q170 or 2 additional USB 2.0 ports (USB 7-8) for SD100-H110. The additional USB ports may be mounted on a card-edge bracket. Install the card-edge bracket to an available slot at the rear of the system chassis and then insert the USB port cables to a connector.

BIOS Setting

Configure these onboard USB devices in the Advanced menu ("USB Configuration" submenu) of the BIOS. Refer to the chapter 3 for more information.

Driver Installation

You may need to install the proper drivers in your system operation to use the USB device. Refer to your operating system's manual or documentation for more information.

Wake-On-USB Keyboard/Mouse

The Wake-On-USB Keyboard/Mouse function allows you to use a USB keyboard or USB mouse to wake up a system from the S3 (STR - Suspend To RAM) state.



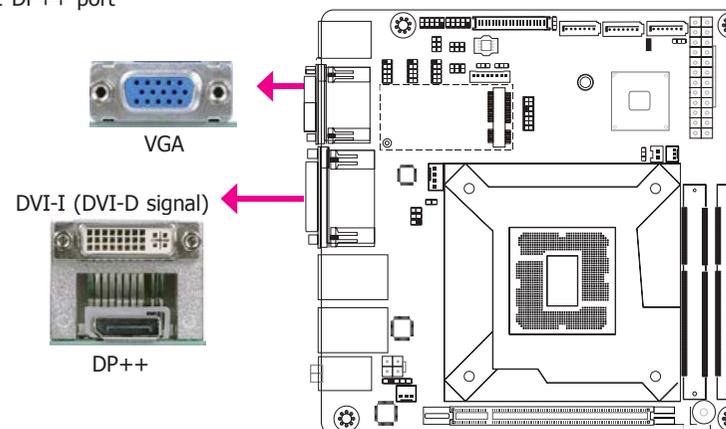
Important:

If you are using the Wake-On-USB Keyboard/Mouse function for 2 USB ports, the +5V_standby power source of your power supply must support $\geq 1.5A$. For 3 or more USB ports, the +5V_standby power source of your power supply must support $\geq 2A$.

Graphics Interfaces

The display ports consist of the following:

- 1 VGA port
- 1 DVI-I (DVI-D signal) port
- 1 DP++ port



VGA Port

The VGA port is used for connecting a VGA monitor. Connect the monitor's 15-pin D-shell cable connector to the VGA port. After you plug the monitor's cable connector into the VGA port, gently tighten the cable screws to hold the connector in place.

DVI-I (DVI-D signal) Port

The DVI-I port is used to connect an LCD monitor. This port supports DVI-D signal only. Connect the display device's cable connector to the DVI-I port. After plugging the cable connector into the port, gently tighten the cable screws to hold the connector in place.

DP++ Port

The DisplayPort is a digital display interface used to connect a display device such as a computer monitor. It is used to transmit audio and video simultaneously. The interface, which is developed by VESA, delivers higher performance features than any other digital interface.

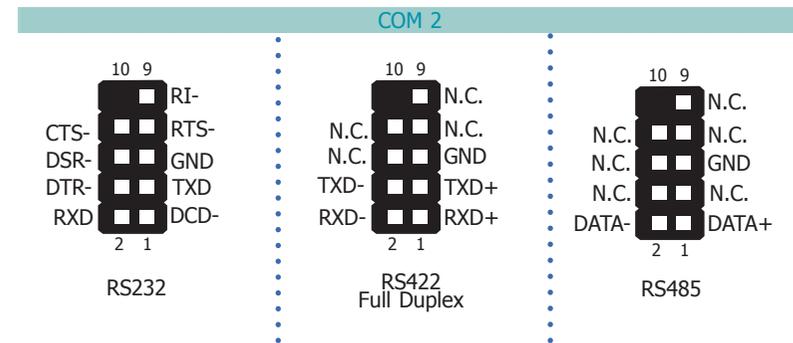
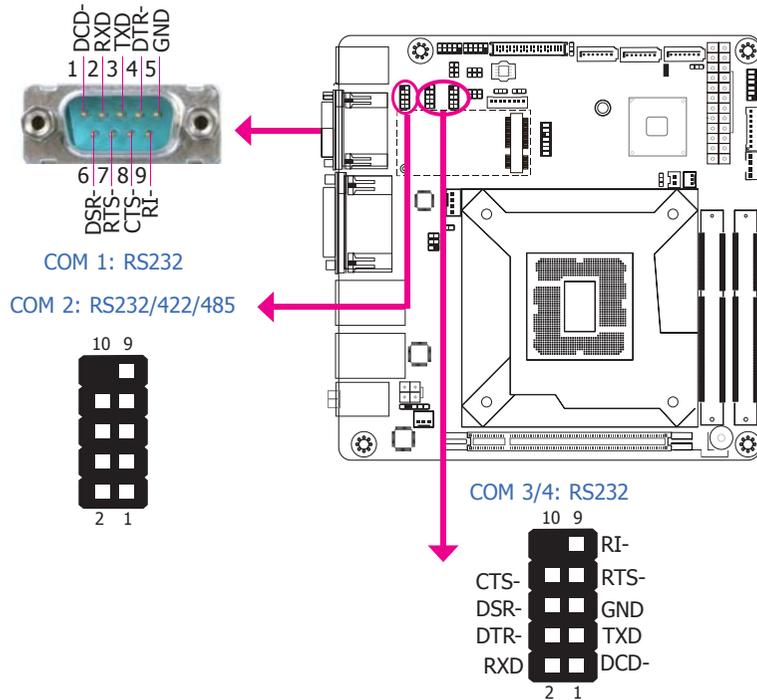
BIOS Setting

Configure the display devices in the advanced menu ("Video Configuration" submenu) of the BIOS. Refer to the chapter 3 for more information.

Driver Installation

Install the graphics driver. Refer to the chapter 4 for more information.

COM (Serial) Ports



COM 1, COM 3 and COM 4 are fixed at RS232. COM 2 can be selected among RS232, RS422 and RS485 via the BIOS setup utility.

The pin functions of COM 1 and COM 2 will vary according to JP6's and JP8's setting. JP6 and JP8 allow you to configure COM 1 and COM 2 to RS232 or RS232 with power. Refer to "COM 1/COM 2 RS232/Power Select" in this chapter for more information.

The serial ports are asynchronous communication ports with 16C550A-compatible UARTs that can be used with modems, serial printers, remote display terminals, and other serial devices.

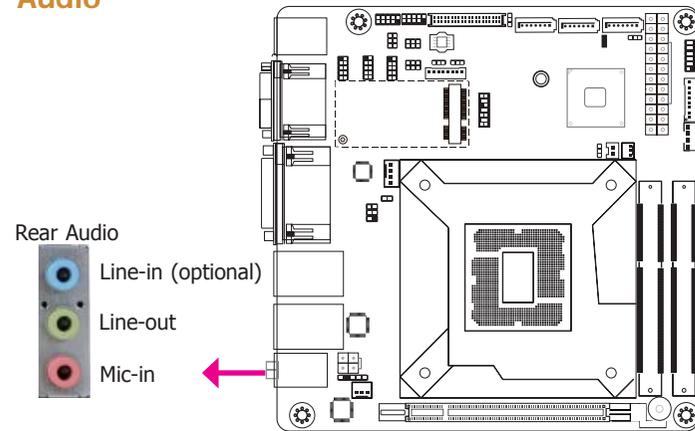
Connecting External Serial Ports

Your COM port may come mounted on a card-edge bracket. Install the card-edge bracket to an available slot at the rear of the system chassis then insert the serial port cable to the COM connector. Make sure the colored stripe on the ribbon cable is aligned with pin 1 of the COM connector.

BIOS Setting

Configure the COM ports 1/2/3/4 in the Advanced menu ("SIO NUVOTON6106D" submenu) of the BIOS. Refer to the chapter 3 for more information.

Audio



Rear Audio

The system board is equipped with 2 audio jacks (Line-out and Mic-in). Line-in jack is available upon request. A jack is a one-hole connecting interface for inserting a plug.

- Line-in Jack (Light Blue) (optional)
This jack is used to connect any audio devices such as Hi-fi set, CD player, tape player, AM/FM radio tuner, synthesizer, etc.
- Line-out Jack (Lime)
This jack is used to connect a headphone or external speakers.
- Mic-in Jack (Pink)
This jack is used to connect an external microphone.

BIOS Setting

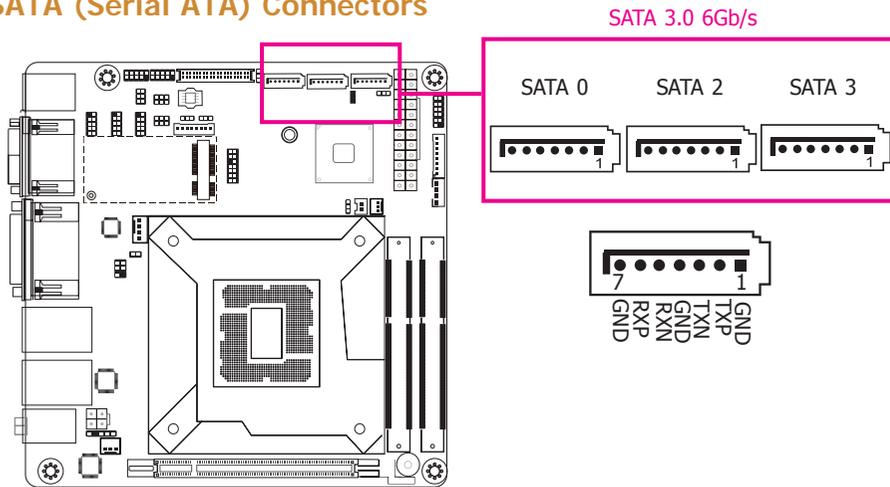
Configure the audio settings in the Advanced menu ("Audio Configuration" submenu) of the BIOS. Refer to the chapter 3 for more information.

Driver Installation

Install the audio driver. Refer to the chapter 4 for more information.

I/O Connectors

SATA (Serial ATA) Connectors



Features

- 3 Serial ATA 3.0 ports with data transfer rate up to 6Gb/s (SATA 0, SATA 2 and SATA 3)
- Integrated Advanced Host Controller Interface (AHCI) controller
- Supports RAID 0 and RAID 1 (SD100-Q170 only)

The Serial ATA connectors are used to connect Serial ATA devices. Connect one end of the Serial ATA data cable to a SATA connector and the other end to your Serial ATA device.

BIOS Setting

Configure the Serial ATA drives in the Advanced menu ("SATA Configuration" submenu) of the BIOS. Refer to the chapter 3 for more information.

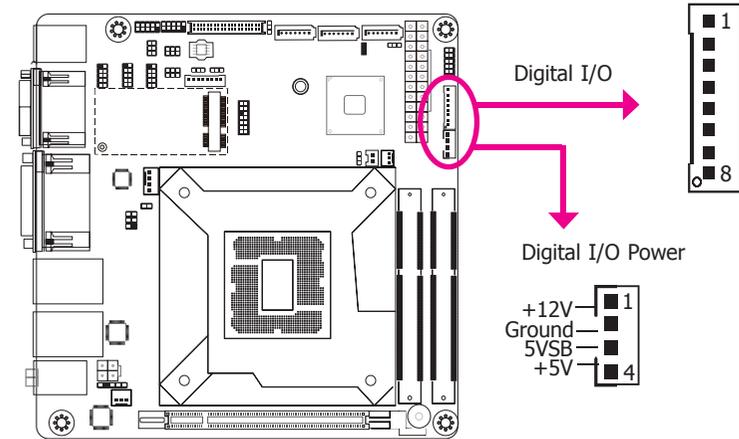


Note:

Some 3rd party SATA Gen 2 speed device controllers used on the system board paired with the Intel® 100 series chipset are intermittently detected. Before using SSD devices or mSATA SSD devices, please check whether the device and the cable which are used on the system board conform to Intel's official regulations.

Digital I/O Connector

Digital I/O Power Connector

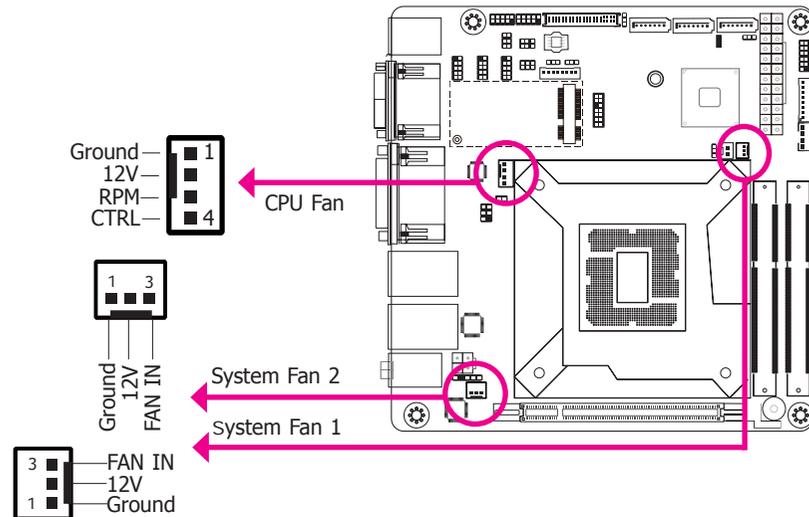


The 8-bit Digital I/O connector provides powering-on function to external devices that are connected to these connectors.

Digital I/O Connector

| Pin | Function |
|-----|----------|
| 1 | DIO7 |
| 2 | DIO6 |
| 3 | DIO5 |
| 4 | DIO4 |
| 5 | DIO3 |
| 6 | DIO2 |
| 7 | DIO1 |
| 8 | DIO0 |

Cooling Fan Connectors

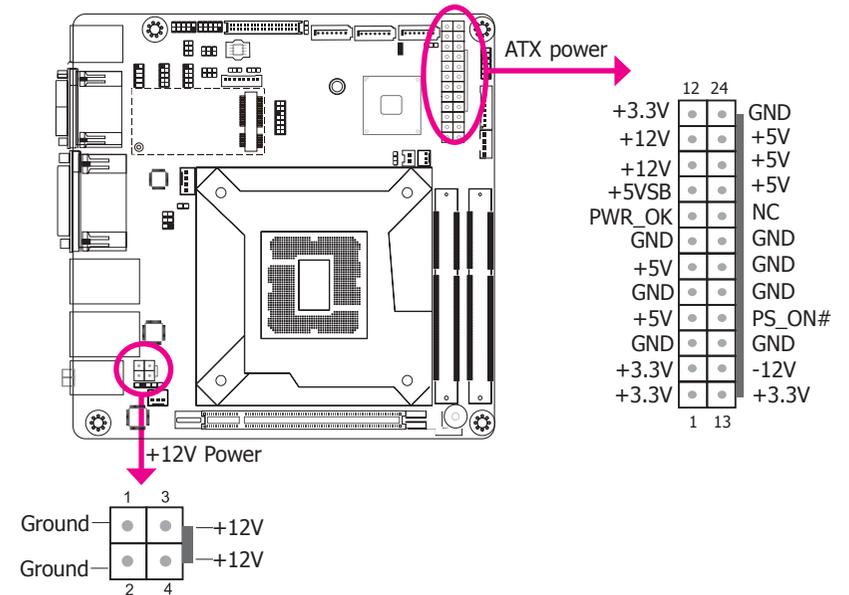


The fan connectors are used to connect cooling fans. The cooling fans will provide adequate airflow throughout the chassis to prevent overheating the CPU and system board components.

BIOS Setting

The Advanced menu (“SIO NUVOTON6106D” submenu) of the BIOS will display the current speed of the cooling fans. Refer to the chapter 3 for more information.

Power Connectors



Use a power supply that complies with the ATX12V Power Supply Design Guide Version 1.1. An ATX12V power supply unit has a standard 24-pin ATX main power connector that must be inserted into the 24-pin connector. The 4-pin +12V power connector enables the delivery of more +12VDC current to the processor’s Voltage Regulator Module (VRM).

The power connectors from the power supply unit are designed to fit the 24-pin and 4-pin connectors in only one orientation. Make sure to find the proper orientation before plugging the connectors.

The system board requires a minimum of 300 Watt power supply to operate. Your system configuration (CPU power, amount of memory, add-in cards, peripherals, etc.) may exceed the minimum power requirement. To ensure that adequate power is provided, we strongly recommend that you use a minimum of 400 Watt (or greater) power supply.

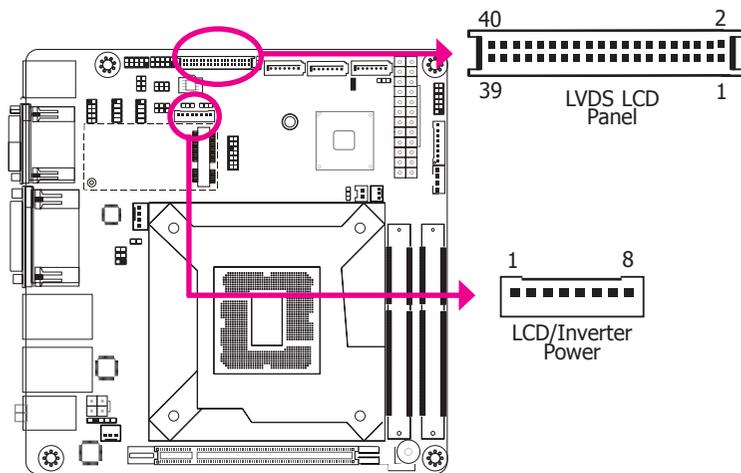


Important:

Insufficient power supplied to the system may result in instability or the add-in boards and peripherals not functioning properly. Calculating the system’s approximate power usage is important to ensure that the power supply meets the system’s consumption requirements.

LVDS LCD Panel Connector

LCD/Inverter Power Connector



The system board allows you to connect a LCD Display Panel by means of the LVDS LCD panel connector and the LCD/Inverter power connector. These connectors transmit video signals and power from the system board to the LCD Display Panel.

Refer to the right side for the pin functions of these connectors.

Jumper Settings

Refer to the "Jumper Settings" section in this chapter for settings relevant to the LCD panel.

BIOS Setting

Configure the LCD panel in the Advanced menu ("Video Configuration" sub-menu) of the BIOS. Refer to the chapter 3 for more information.



Note:

DFI board's LVDS connector: Hirose DF13-40DP-1.25V(91)/40P/1.25mm; cable side connector: Hirose DF13-40DS-1.25C.

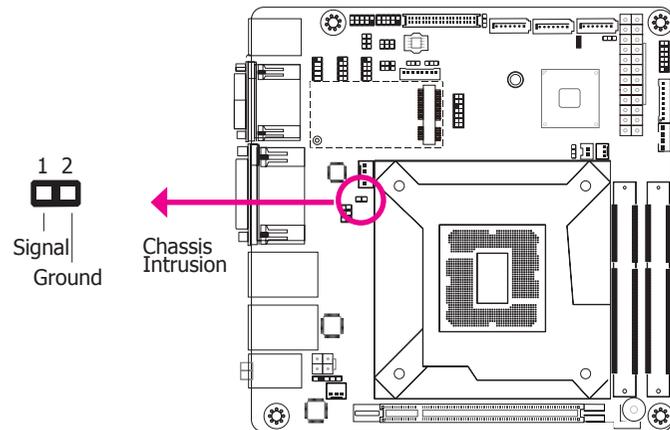
LVDS LCD Panel Connector

| Pin | Function | Pin | Function |
|-----|-------------|-----|-------------|
| 1 | GND | 2 | GND |
| 3 | LVDS_Out3+ | 4 | LVDS_Out7+ |
| 5 | LVDS_Out3- | 6 | LVDS_Out7- |
| 7 | GND | 8 | GND |
| 9 | LVDS_Out2+ | 10 | LVDS_Out6+ |
| 11 | LVDS_Out2- | 12 | LVDS_Out6- |
| 13 | GND | 14 | GND |
| 15 | LVDS_Out1+ | 16 | LVDS_Out5+ |
| 17 | LVDS_Out1- | 18 | LVDS_Out5- |
| 19 | GND | 20 | GND |
| 21 | LVDS_Out0+ | 22 | LVDS_Out4+ |
| 23 | LVDS_Out0- | 24 | LVDS_Out4- |
| 25 | GND | 26 | GND |
| 27 | LVDS_CLK1+ | 28 | LVDS_CLK2+ |
| 29 | LVDS_CLK1- | 30 | LVDS_CLK2- |
| 31 | GND | 32 | GND |
| 33 | DDC_CLK | 34 | NC |
| 35 | DDC_DATA | 36 | +3.3V |
| 37 | Panel Power | 38 | Panel Power |
| 39 | Panel Power | 40 | Panel Power |

LCD/Inverter Power Connector

| Pin | Function |
|-----|---|
| 1 | GND |
| 2 | GND |
| 3 | Panel Inverter Brightness Voltage Control |
| 4 | Panel Power |
| 5 | +3.3V |
| 6 | Panel Backlight On/Off Control |
| 7 | +12V (default)/+5V |
| 8 | +12V (default)/+5V |

Chassis Intrusion Connector

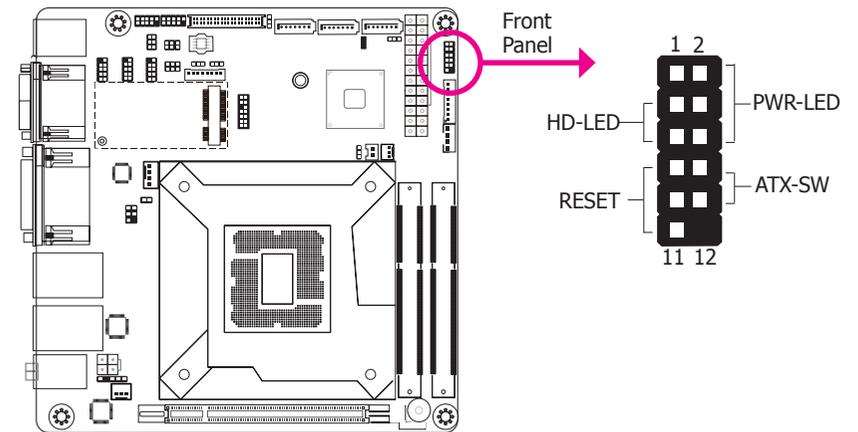


The board supports the chassis intrusion detection function. Connect the chassis intrusion sensor cable from the chassis to this connector. When the system's power is on and a chassis intrusion occurred, an alarm will sound. When the system's power is off and a chassis intrusion occurred, the alarm will sound only when the system restarts.

BIOS Setting

Configure the chassis intrusion detection function in the Advanced menu ("SIO NUVO-TON6106D" submenu) of the BIOS. Refer to the chapter 3 for more information.

Front Panel Connector



HD-LED - Hard Drive LED

This LED will light when the hard drive is being accessed.

RESET - Reset Switch

This switch allows you to reboot without having to power off the system.

PWR-LED - Power/Standby LED

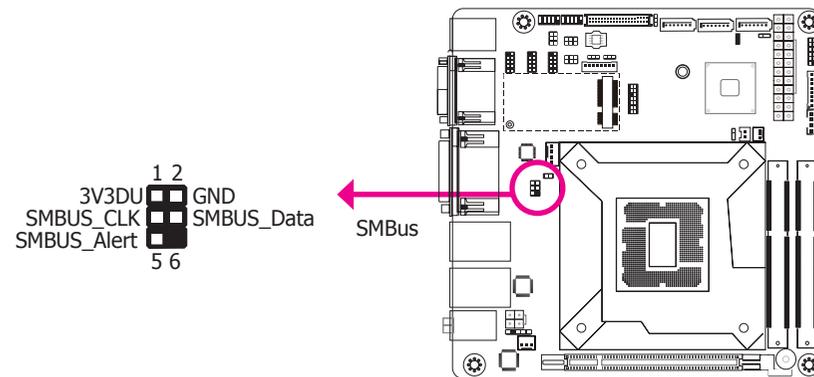
When the system's power is on, this LED will light. When the system is in the S1 (POS - Power On Suspend) state, it will blink every second. When the system is in the S3 (STR - Suspend To RAM) state, it will blink every 4 seconds.

ATX-SW - ATX Power Switch

This switch is used to power on or off the system.

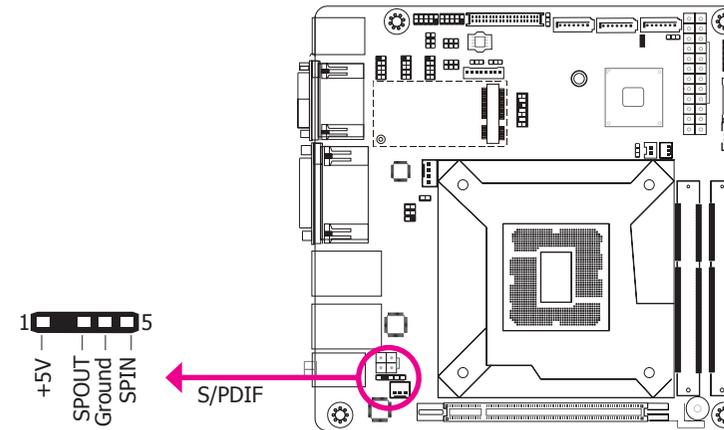
| | Pin | Function | | Pin | Function |
|--------|-----|------------|---------|-----|-----------|
| HD-LED | 3 | HDD Power | PWR-LED | 2 | LED Power |
| | 5 | Signal | | 4 | LED Power |
| RESET | 7 | Ground | ATX-SW | 6 | Signal |
| | 9 | RST Signal | | 8 | Ground |
| | 11 | N.C. | | 10 | Signal |

SMBus Connector



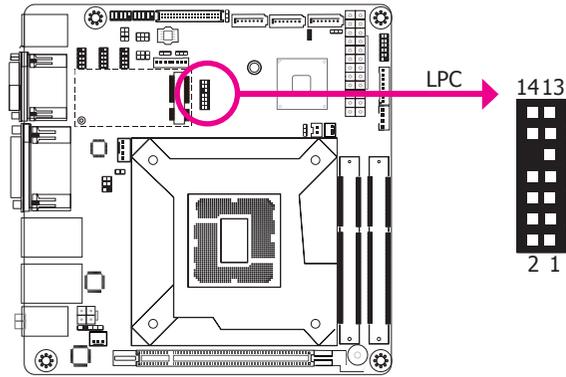
The SMBus (System Management Bus) connector is used to connect SMBus devices. It is a multiple device bus that allows multiple chips to connect to the same bus and enable each one to act as a master by initiating data transfer.

S/PDIF Connector



The S/PDIF connector is used to connect an external S/PDIF port. Your S/PDIF port may be mounted on a card-edge bracket. Install the card-edge bracket to an available slot at the rear of the system chassis then connect the audio cable to the S/PDIF connector. Make sure pin 1 of the audio cable is aligned with pin 1 of the S/PDIF connector.

LPC Connector



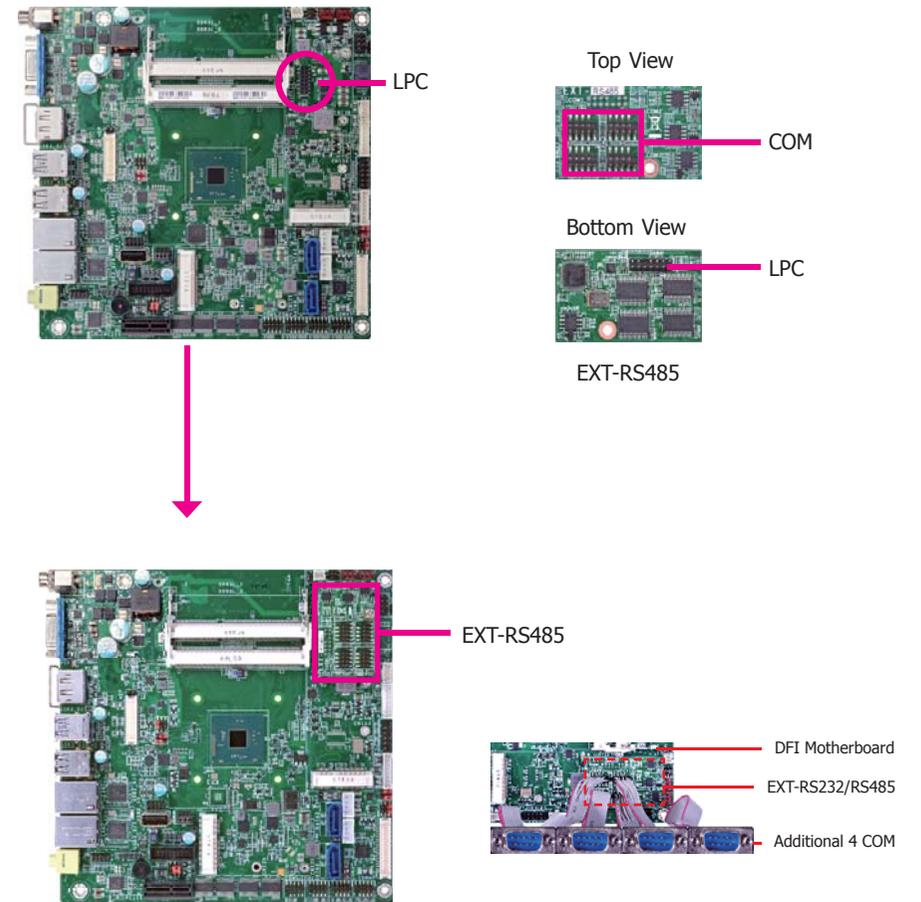
The Low Pin Count Interface was defined by Intel® Corporation to facilitate the industry's transition towards legacy free systems. It allows the integration of low-bandwidth legacy I/O components within the system, which are typically provided by a Super I/O controller. Furthermore, it can be used to interface firmware hubs and embed-ded controller solutions. Data transfer on the LPC bus is implemented over a 4 bit serialized data interface, which uses a 33MHz LPC bus clock. For more information about LPC bus refer to the Intel® Low Pin Count Interface Specification Revision 1.1'. The table below indicates the pin fuctions of the LPC connector.

| Pin | Function | Pin | Function |
|-----|------------|-----|----------|
| 1 | L_CLK | 2 | L_AD1 |
| 3 | L_RST# | 4 | L_AD0 |
| 5 | L_FRAME# | 6 | 3V3 |
| 7 | L_AD3 | 8 | GND |
| 9 | L_AD2 | 10 | --- |
| 11 | INT_SERIRQ | 12 | GND |
| 13 | 5VSB | 14 | 5V |

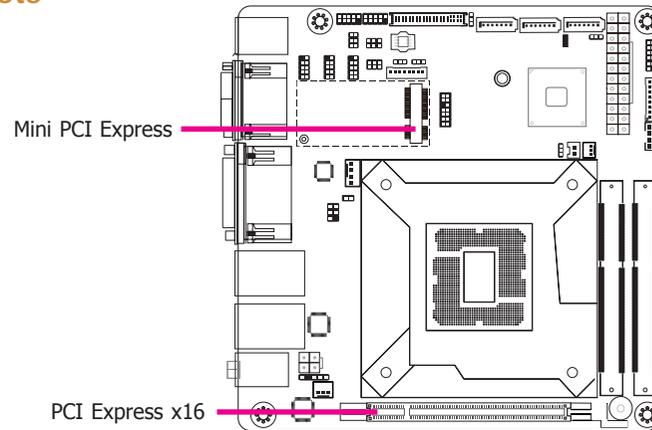
Connecting the EXT-RS232/RS485 Card to the Motherboard

With DFI's proprietary technology, SD100-H110/Q170 supports two extension modules for additional four COM ports. The EXT-RS232/RS485 card is connected to SD100-H110/Q170 via the LPC connector. The illustrations below guide you how to connect the extension module to the motherboard.

Note:
The system board used in the following illustrations may not resemble the actual one. These illustrations are for reference only.



Expansion Slots



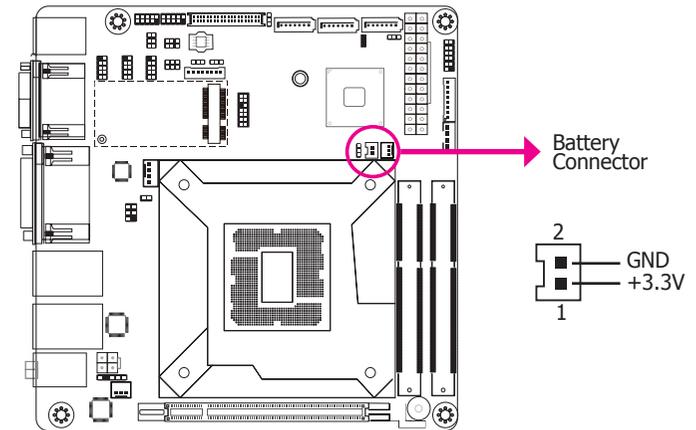
Mini PCI Express Slot

The Mini PCIe socket is used to install a Mini PCIe card. Mini PCIe card is a small form factor PCI card with the same signal protocol, electrical definitions, and configuration definitions as the conventional PCI. For SD100-Q170, this slot can accommodate either an mSATA or a PCIe card via jumper settings (refer to the previous section for more information).

PCI Express x16 Slot

Install PCI Express x16 graphics card conformed to the PCI Express specifications, into the PCI Express x16 slot. To install a graphics card into the x16 slot, align the graphics card above the slot then press it down firmly until it is completely seated in the slot. The retaining clip of the slot will automatically hold the graphics card in place.

Battery



The lithium ion battery powers the real-time clock and CMOS memory. It is an auxiliary source of power when the main power is shut off.

Safety Measures

- Danger of explosion if battery incorrectly replaced.
- Replace only with the same or equivalent type recommended by the manufacturer.
- Dispose of used batteries according to local ordinance.

Chapter 3 - BIOS Setup

Overview

The BIOS is a program that takes care of the basic level of communication between the CPU and peripherals. It contains codes for various advanced features found in this system board. The BIOS allows you to configure the system and save the configuration in a battery-backed CMOS so that the data retains even when the power is off. In general, the information stored in the CMOS RAM of the EEPROM will stay unchanged unless a configuration change has been made such as a hard drive replaced or a device added.

It is possible that the CMOS battery will fail causing CMOS data loss. If this happens, you need to install a new CMOS battery and reconfigure the BIOS settings.



Note:

The BIOS is constantly updated to improve the performance of the system board; therefore the BIOS screens in this chapter may not appear the same as the actual one. These screens are for reference purpose only.

Default Configuration

Most of the configuration settings are either predefined according to the Load Optimal Defaults settings which are stored in the BIOS or are automatically detected and configured without requiring any actions. There are a few settings that you may need to change depending on your system configuration.

Entering the BIOS Setup Utility

The BIOS Setup Utility can only be operated from the keyboard and all commands are keyboard commands. The commands are available at the right side of each setup screen.

The BIOS Setup Utility does not require an operating system to run. After you power up the system, the BIOS message appears on the screen and the memory count begins. After the memory test, the message "Press DEL to run setup" will appear on the screen. If the message disappears before you respond, restart the system or press the "Reset" button. You may also restart the system by pressing the <Ctrl> <Alt> and keys simultaneously.

Legends

| Keys | Function |
|-----------------------|---|
| Right and Left arrows | Moves the highlight left or right to select a menu. |
| Up and Down arrows | Moves the highlight up or down between submenu or fields. |
| <Esc> | Exit to the BIOS Setup Utility. |
| <F1> | Help |
| <F5> | Change values |
| <F6> | Change values |
| <F9> | Setup Defaults |
| <F10> | Save and Exit |
| <Enter> | Press <Enter> to enter the highlighted submenu. |

Scroll Bar

When a scroll bar appears to the right of the setup screen, it indicates that there are more available fields not shown on the screen. Use the up and down arrow keys to scroll through all the available fields.

Submenu

When "►" appears on the left of a particular field, it indicates that a submenu which contains additional options are available for that field. To display the submenu, move the highlight to that field and press <Enter>.

Insyde BIOS Setup Utility (for Intel 6th Generation CPU)

Main

The Main menu is the first screen that you will see when you enter the BIOS Setup Utility. For SD100-H110/Q170, we support both Intel 6th and 7th generation CPU. If your BIOS indicates that it supports 6th and 7th generation CPU on main menu, please refer page 43~57. For BIOS supporting 6th generation CPU only, please refer page 32~42.

| InsydeH20 Setup Utility | | Rev. 5.0 |
|-------------------------|---|---|
| Main | Advanced | Security Boot Exit |
| Project Name | SD100 | This is the help for the hour, minute, second field. Valid range is from 0 to 23, 0 to 59, 0 to 59. INCREASE/REDUCE: +/-. |
| BIOS Version | 63.31Q | |
| Processor Type | Intel(R) Core(TM) i5-6500TE CPU @ 2.30GHz | |
| EC Ver: | N/A | |
| CPUID: | 0x506E3 (SKYLAKE DT HALO) | |
| CPU Speed: | 2300 MHz | |
| CPU Stepping: | 03 (R0/S0 Stepping) | |
| L1 Data Cache: | 32 KB | |
| L1 Instruction Cache: | 32 KB | |
| L2 Cache: | 256 KB | |
| L3 Cache: | 6144 KB | |
| Number of Processors: | 4 Core(s) / 4 Thread(s) | |
| Microcode Rev: | 0000006A | |
| Total Memory | 4096 MB | |
| System Memory Speed | 2133 MHz | |
| Channel A | | |
| SODIMM 0 | 4096 MB | |
| Unknown 1 | [Not Installed] | |
| Channel B | | |
| Unknown 0 | [Not Installed] | |
| Unknown 1 | [Not Installed] | |
| PCH Rev / SKU | 31 (D1 Stepping) / SKL PCH-H Q170 | |
| Intel ME Version / SKU | 11.0.0. 1180 / CORPORATE | |
| System Time | [21:12:02] | |
| System Date | [15/4/2016] | |

F1 Help ↑/↓ Select Item **F5/F6 Change Values** **F9 Setup Defaults**
Esc Exit ←/→ Select Item Enter Select ► SubMenu **F10 Save and Exit**

System Date

The date format is <month>, <date>, <year>. Month displays the month, from January to December. Date displays the date, from 1 to 31. Year displays the year, from 1980 to 2099.

System Time

The time format is <hour>, <minute>, <second>. The time is based on the 24-hour military-time clock. For example, 1 p.m. is 13:00:00. Hour displays hours from 00 to 23. Minute displays minutes from 00 to 59. Second displays seconds from 00 to 59.

Advanced

The Advanced menu allows you to configure your system for basic operation. Some entries are defaults required by the system board, while others, if enabled, will improve the performance of your system or let you set some features according to your preference.



Important:

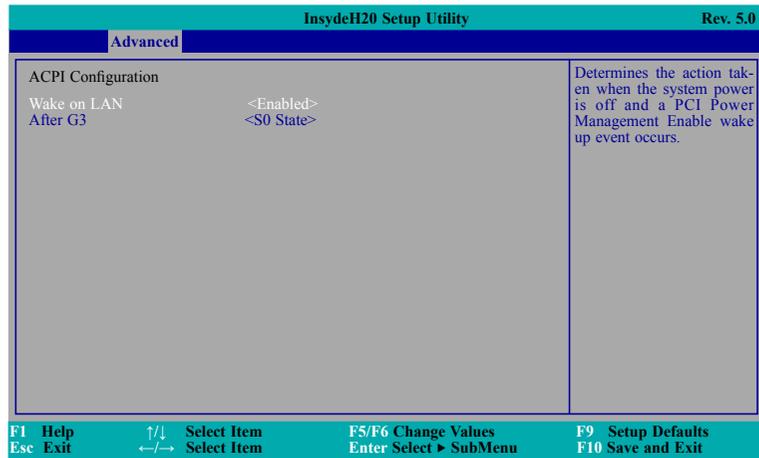
Setting incorrect field values may cause the system to malfunction.

| InsydeH20 Setup Utility | | Rev. 5.0 |
|---|----------------------------|--------------------|
| Main | Advanced | Security Boot Exit |
| <ul style="list-style-type: none"> ▶ ACPI Configuration ▶ CPU Configuration ▶ Video Configuration ▶ Audio Configuration ▶ SATA Configuration ▶ USB Configuration ▶ PCI Express Configuration ▶ ME Configuration MEBX Configuration <ul style="list-style-type: none"> ▶ Active Management Technology Support ▶ SIO NUVOTON6106D | ACPI Configuration Setting | |

F1 Help ↑/↓ Select Item **F5/F6 Change Values** **F9 Setup Defaults**
Esc Exit ←/→ Select Item Enter Select ► SubMenu **F10 Save and Exit**

ACPI Settings

This section configures system ACPI parameters.



Wake on LAN

Enable or disable WOL (wake-on-LAN) to wake the system through the Ethernet adapter.

After G3

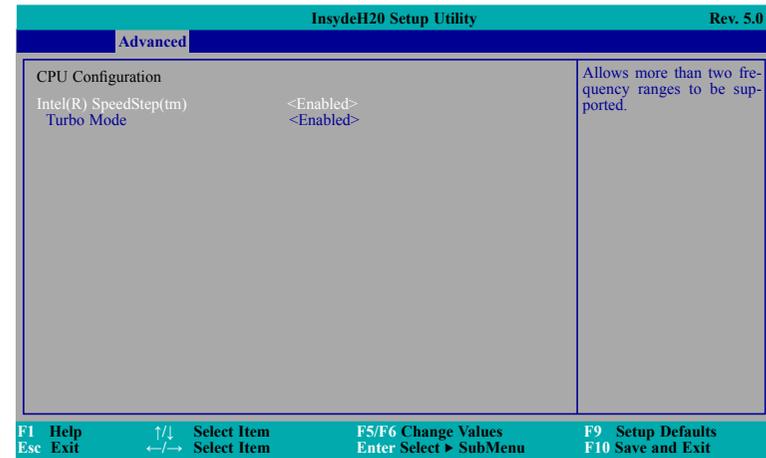
This field is to specify what state the system should be in when power is re-applied after a power failure (G3, the mechanical-off, state).

S0 State The system is in working state.

S5 State The system is in soft-off state.

CPU Configuration

This section configures the CPU.



Intel® SpeedStep™

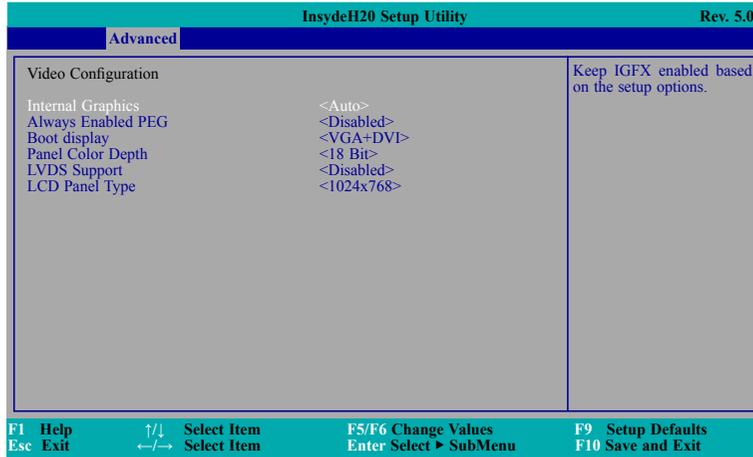
This field is used to enable or disable the Enhanced Intel SpeedStep® Technology, which helps optimize the balance between system's power consumption and performance. After it is enabled in the BIOS, you can enable the EIST feature using the operating system's power management.

Turbo Mode

Enable or disable processor turbo mode (requires that EMTTM is enabled too), which allows the processor core to automatically run faster than the base frequency when the processor's power, temperature, and specification are within the limits of TDP.

Video Configuration

This section configures the video settings.



Internal Graphics

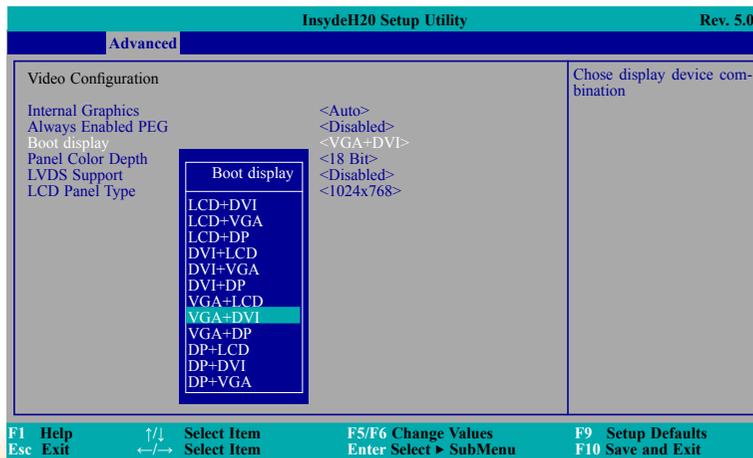
Enable or disable the internal graphics.

Always Enabled PEG

Enable or disable the PCIe Graphics device.

Boot display

Set the display device combination. The options may vary depending on the "Boot Type" selected in the "Boot" menu.

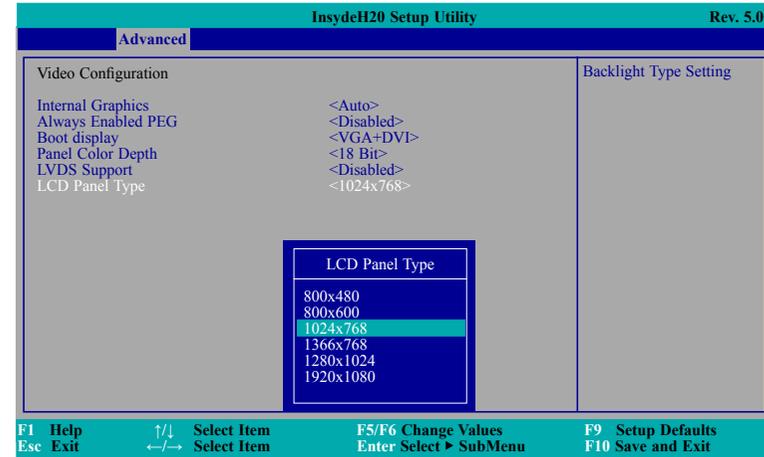


Panel Color Depth

Select the LCD panel color depth: 18 bit, 24 bit, 36 bit, and 48 bit.

LVDS Support

Turn on/off LVDS.

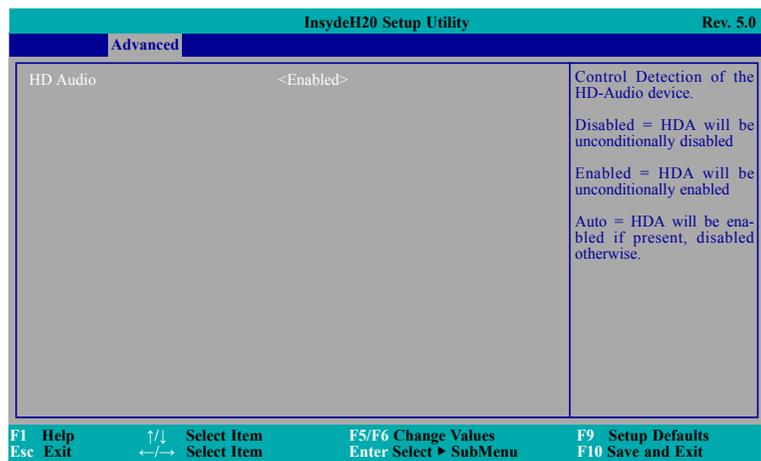


LCD Panel Type

Select the type of LCD panel connected to the system's LCD connector. Please check the specifications of your LCD monitor.

Audio Configuration

This section configures the audio settings.



HD Audio

Control the detection of the high-definition audio devices.

Disabled

High-definition audio devices will be unconditionally disabled.

Enabled

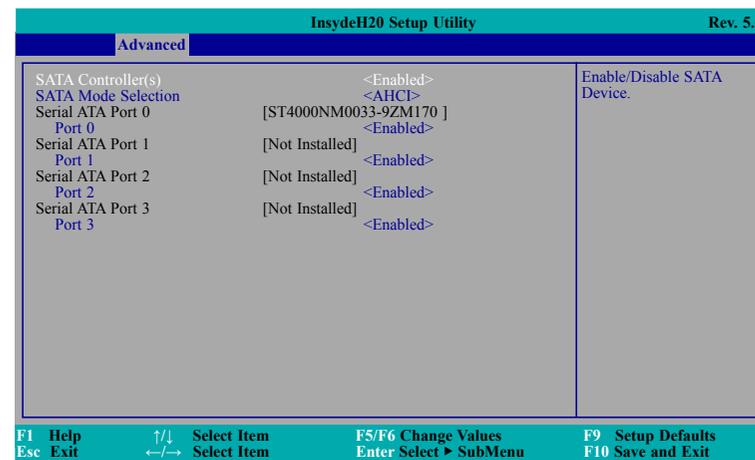
High-definition audio devices will be unconditionally enabled.

Auto

High-definition audio devices will be enabled if present and disabled otherwise.

SATA Configuration

This section configures the SATA controllers and the hard disks.



SATA Controller(s)

Enable or disable Serial ATA controllers.

SATA Mode Selection

The mode selection determines how the SATA controller(s) operates.

AHCI Mode

This option allows the Serial ATA devices to use AHCI (Advanced Host Controller Interface).

RAID Mode (SD100-Q170 only)

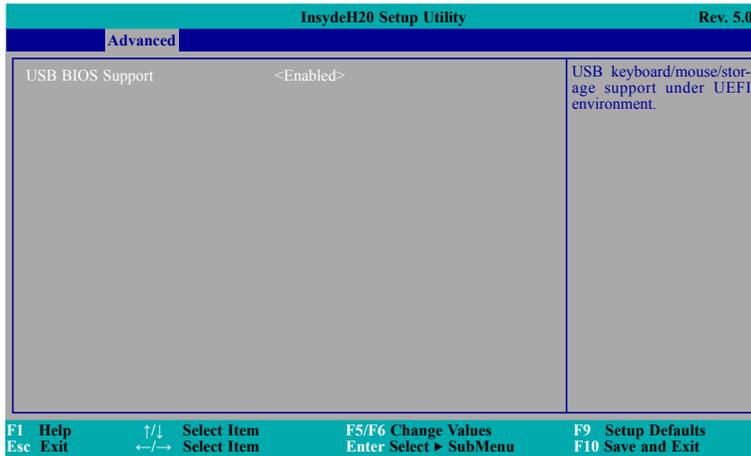
This option allows you to create RAID or Intel Matrix Storage configuration on Serial ATA devices.

Serial ATA Port 0, 1, 2, and 3

Enable or disable each serial ATA port.

USB Configuration

This section configures the parameters of the USB devices.



USB BIOS Support

Disabled

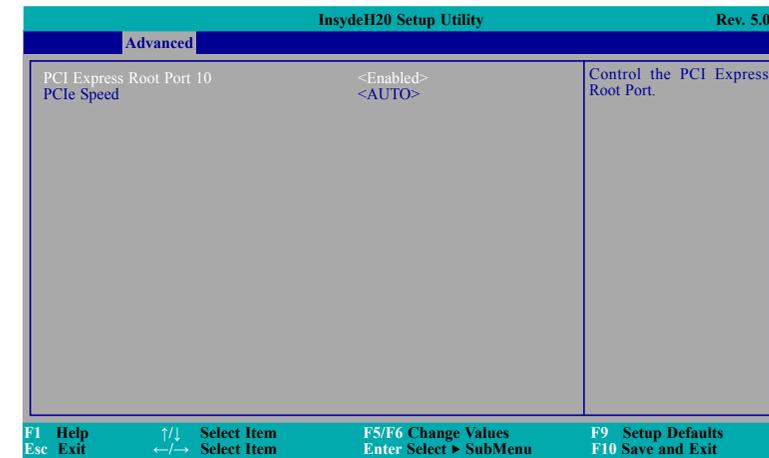
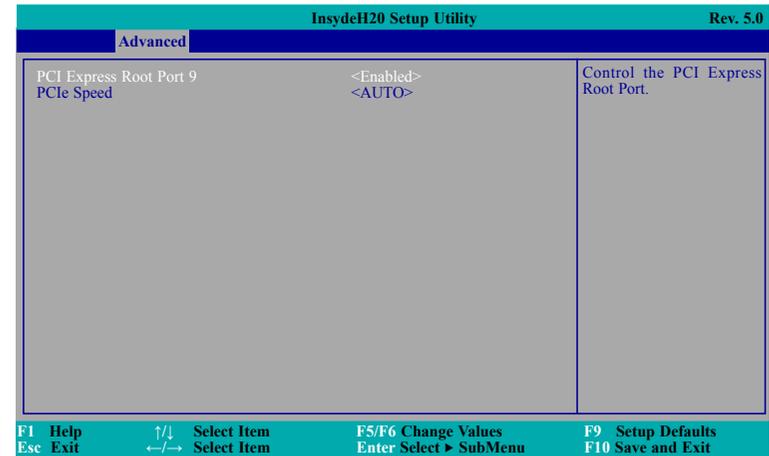
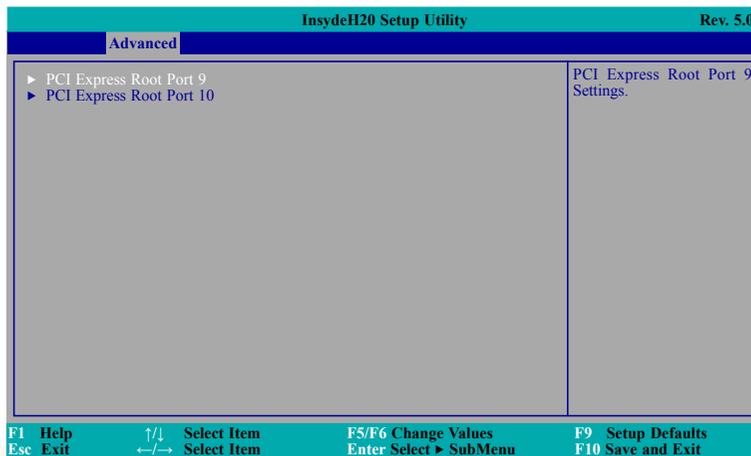
Disable USB keyboard/mouse/storage support.

Enabled

Enable USB keyboard/mouse/storage support under UEFI and DOS environment.

PCI Express Configuration

This section configures the settings of PCI Express root ports.



PCI Express Root Port

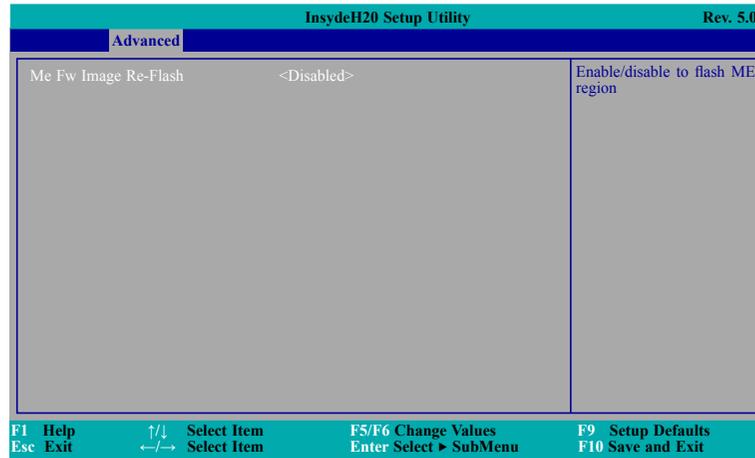
Enable or disable the PCI Express Root Port.

PCIe Speed

Select the speed of the PCI Express Root Port: Auto, Gen1, Gen2 or Gen3.

ME Configuration

This section configures flashing of the Intel® Management Engine.

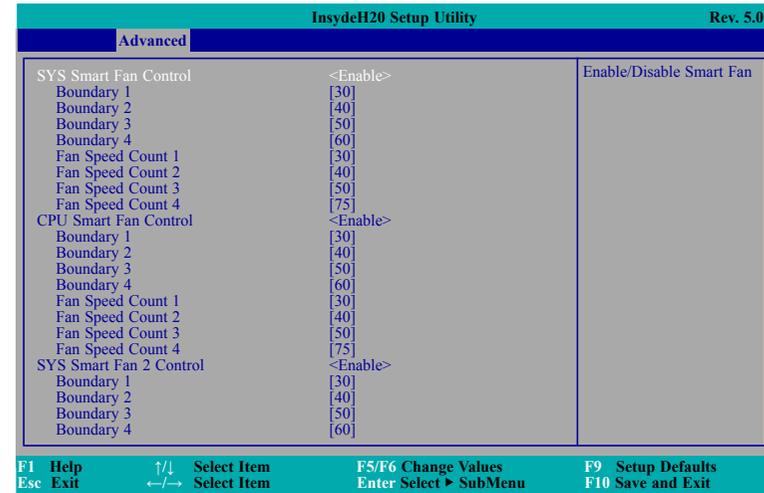


Me Fw Image Re-Flash

Enable or disable Intel® Management Engine firmware flashing.

SIO NUVOTON6106D

This section configures the system's super I/O chip parameters.



SYS/CPU Smart Fan/Fan 2 Control

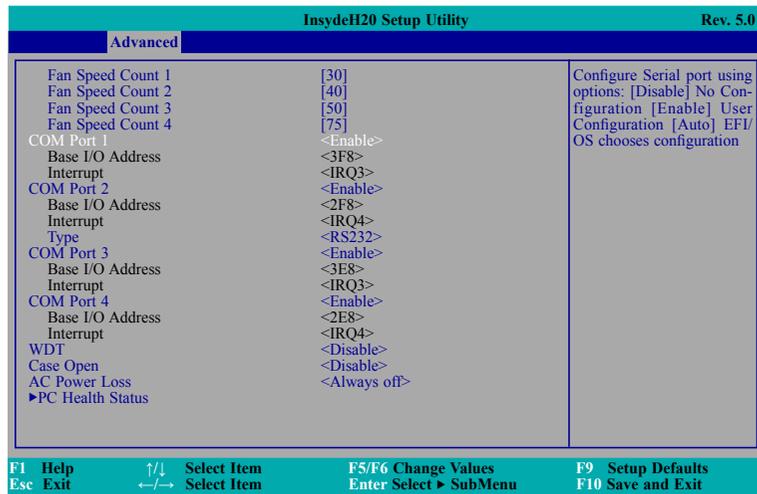
Enable or disable the system/CPU smart fan/fan 2.

Boundary 1 to Boundary 4

Set the boundary temperatures that determine the operation of the fan with different fan speeds accordingly. For example, when the system or the CPU temperature reaches boundary temperature 1, the system or CPU fan should be turned on and operate at the designated speed. The range is from 0-127°C.

Fan Speed Count 1 to Fan Speed Count 4

Set the fan speed. The range is from 0 (fan stop)-100% (full speed).



Serial Port 1 to Serial Port 4

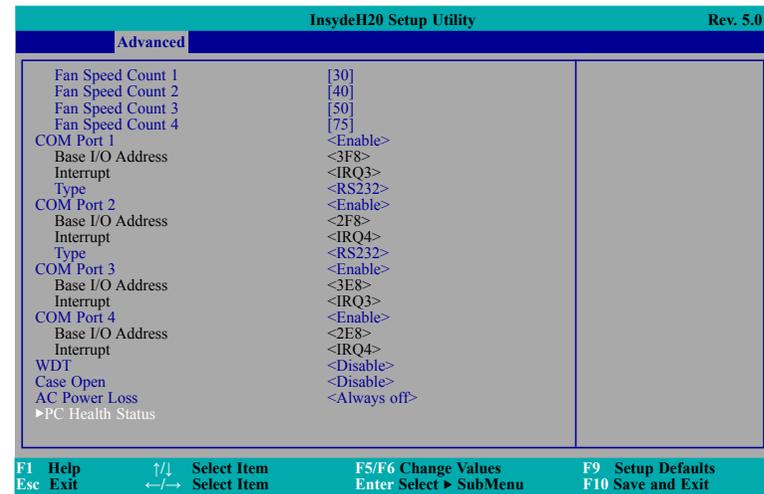
Enable or disable each serial port.

Disable Disable this serial port.

Enable Enable this serial port.

Type

Choose RS232, RS422 or RS485 (Peer-to-Peer) for the serial port type for COM port 2.



WDT

Enable or disable the watchdog function.

Case Open

Enable or disable the case open detection function.

AC Power Loss

Set the AC power loss to Always off or Always on. When set to Always off, the system's status will be power-off after an AC power loss event. When set to Always on, the system's status will be power-on after an AC power loss event.

PC Health Status

This field displays the PC health status.

| InsydeH20 Setup Utility | | Rev. 5.0 |
|-------------------------|------------------|----------------------------|
| Advanced | | |
| PC Health Status | | |
| Voltage | | |
| V CORE | 0.992 V | |
| 5V | 5.056 V | |
| +12V | 12.144 V | |
| VDDQ | 1.200 V | |
| VBAT | 3.056 V | |
| 3VSB | 3.228 V | |
| Temperature | | |
| System (°C/°F) | 34.0 C / 93.2 F | |
| CPU (°C/°F) | 40.5 C / 104.9 F | |
| Fan Speed | | |
| SYS FAN | 0 RPM | |
| CPU FAN | 1962 RPM | |
| SYS FAN 2 | 0 RPM | |
| F1 Help | ↑/↓ Select Item | F5/F6 Change Values |
| Esc Exit | ←/→ Select Item | Enter Select ► SubMenu |
| | | F9 Setup Defaults |
| | | F10 Save and Exit |

Security

This section configures the HDD security.

| InsydeH20 Setup Utility | | |
|-------------------------|-----------------|------------------------------|
| Main | Advanced | Security |
| | | Not installed |
| | | Storage Password Setup Page |
| | | Supervisor Password |
| | | Set Supervisor Password |
| | | Set All Hdd Password |
| | | Set All Master Hdd Password |
| | | ►Storage Password Setup Page |
| F1 Help | ↑/↓ Select Item | F5/F6 Change Values |
| Esc Exit | ←/→ Select Item | Enter Select ► SubMenu |
| | | F9 Setup Defaults |
| | | F10 Save and Exit |

Set Supervisor Password

Set the administrative password for entering the BIOS utility or upon the entering of the power-on self-test (POST) process. The length of the password must be greater than 1 character and less than or equal to 10 characters.

Set All Hdd Password

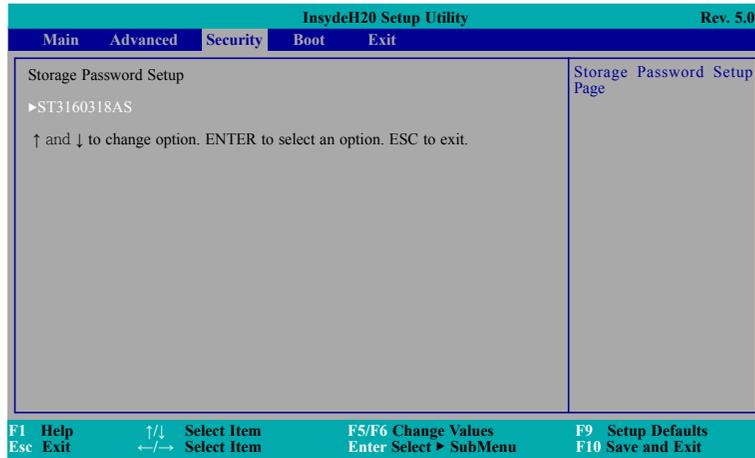
Set password for all HDDs. The length of password must be greater than 1 character and less than or equal to 32 characters. This item will be displayed when the security mode of HDD is not Lock.

Set All Master Hdd Password

Set the master password for all HDDs. The length of password must be greater than 1 character and less than or equal to 32 characters. This item will be displayed when the security mode of HDD is not Lock.

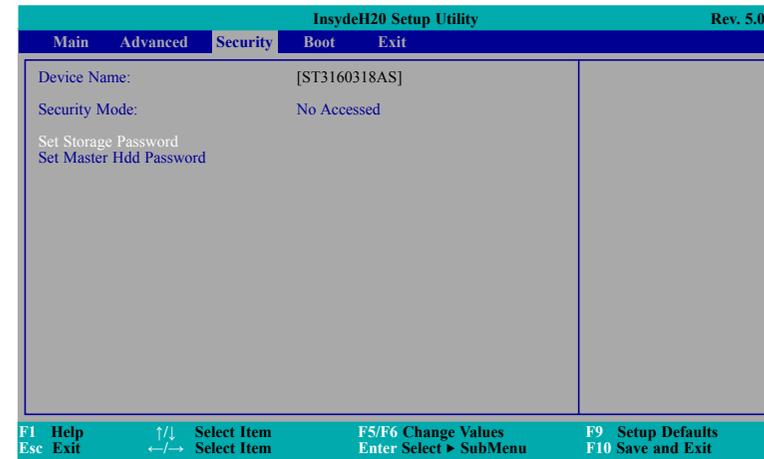
Storage Password Setup Page

This section enables you to set up storage password for each installed HDD.



ST3160318AS (Device Name)

Select to configure this hard disk.



Security Mode Description

Lock: HDD security status is enabled and lock.

Unlock: HDD security status is enabled and lock.

Change: HDD security status is unlock and user can change the password.

Disable: Remove the HDD password from device.

No Access: HDD Security status is not enabled.

Set Storage Password

Set HDD password. The length of password must be greater than 1 character and less than or equal to 32 characters.

Press "Enter" to set a new password.

Set Master Hdd Password

Set the master HDD password. The length of password must be greater than 1 character and less than or equal to 32 characters.

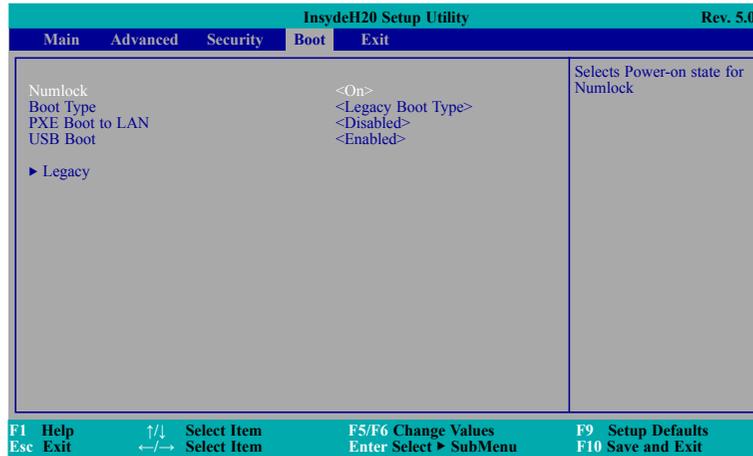
When the security mode is Lock, input master HDD password to unlock the HDD.

Master HDD password is valid when HDD password is set.

Press "Enter" to set a new password.

Boot

This section configures boot options.



Numlock

Select the power-on state for numlock.

Boot Type

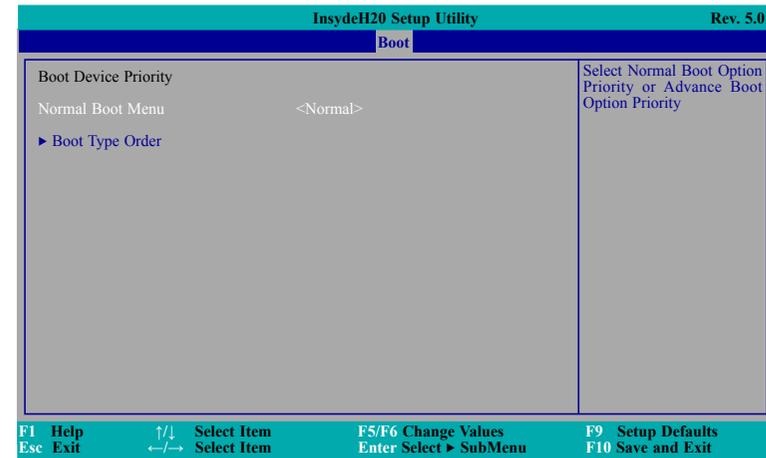
Select the boot type. The options are Dual Boot Type, Legacy Boot Type or UEFI Boot Type.

PXE Boot Capability

Disables or enables Preboot eXecution Environment (PXE) boot to LAN.

USB Boot

Enable or disable the booting to USB boot devices.



Normal Boot Menu

Select the boot menu type: normal or advanced.

Normal

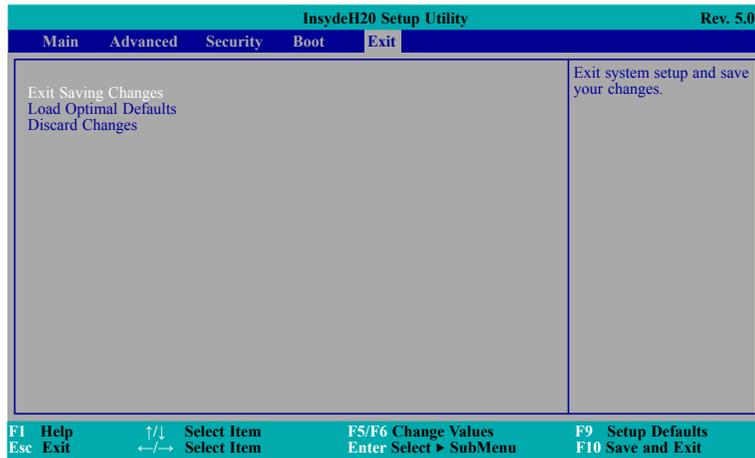
Select the "Boot Type Order" or "Hard Disk Drive" category to view and arrange the order of the detected devices.

Advance

Use + and - keys to arrange the priority of the listed boot devices.

Exit

This section configures the parameters for exiting BIOS setup.



Exit Saving Changes

Select this field and press <Enter> to exit BIO setup and save your changes.

Load Optimal Defaults

Select this field and press <Enter> to load the optimal defaults.

Discard Changes

Select this field and press <Enter> to exit the BIOS setup without saving your changes.

Insyde BIOS Setup Utility (for Intel 6/7th Generation CPU)

Main

The Main menu is the first screen that you will see when you enter the BIOS Setup Utility. For SD100-H110/Q170, we support both Intel 6th and 7th generation CPU. If your BIOS indicates that it supports 6th and 7th generation CPU on main menu, please refer page 43~57. For BIOS supporting 6th generation CPU only, please refer page 32~42.

| InsydeH20 Setup Utility | | Rev. 5.0 |
|-------------------------|--|---|
| Main | Advanced | Security Boot Exit |
| Project Name | SD100 | This is the help for the hour, minute, second field. Valid range is from 0 to 23, 0 to 59, 0 to 59. INCREASE/REDUCE: +/-. |
| BIOS Version | B181.03A | |
| Supported Processor | Intel 6th and 7th Generation CPU | |
| Processor Type | Intel(R) Core(TM) i5-7500T CPU @ 2.70GHz | |
| CPUID | 0x906E9 (KABYLAKE DT HALO) | |
| CPU Speed | 2700 MHz | |
| CPU Stepping | 09 (KBL B0/S0/M0 Stepping) | |
| L1 Data Cache | 32 KB | |
| L1 Instruction Cache | 32 KB | |
| L2 Cache | 256 KB | |
| L3 Cache | 6144 KB | |
| Number Of Processors | 4 Core(s) / 4 Thread(s) | |
| Microcode Rev | 0000005E | |
| Total Memory | 4096 MB | |
| System Memory Speed | 2133 MHz | |
| DIMM 0 | 4096 MB | |
| DIMM 1 | [Not Installed] | |
| PCH Rev / SKU | 31 (D1 Stepping) / SKL PCH-H Q170 | |
| Intel ME Version / SKU | 11.8.50.3399 / CORPORATE | |
| System Time | [16:43:04] | |
| System Date | [01/30/2018] | |

F1 Help ↑/↓ Select Item **F5/F6 Change Values** **F9 Setup Defaults**
Esc Exit ←/→ Select Item Enter Select ► SubMenu **F10 Save and Exit**

System Time

The time format is <hour>, <minute>, <second>. The time is based on the 24-hour military-time clock. For example, 1 p.m. is 13:00:00. Hour displays hours from 00 to 23. Minute displays minutes from 00 to 59. Second displays seconds from 00 to 59.

System Date

The date format is <month>, <date>, <year>. Month displays the month, from 01 to 12. Date displays the date, from 01 to 31. Year displays the year, from 2000 to 2099.

Advanced

The Advanced menu allows you to configure your system for basic operation. Some entries are defaults required by the system board, while others, if enabled, will improve the performance of your system or let you set some features according to your preference.



Important:

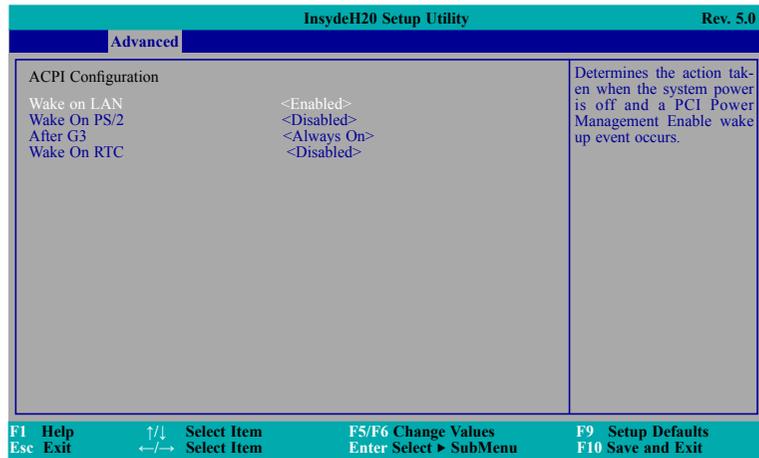
Setting incorrect field values may cause the system to malfunction.

| InsydeH20 Setup Utility | | Rev. 5.0 |
|--|----------------------------|--------------------|
| Main | Advanced | Security Boot Exit |
| <ul style="list-style-type: none"> ▶ACPI Configuration ▶CPU Configuration ▶Video Configuration ▶Audio Configuration ▶SATA Configuration ▶USB Configuration ▶PCI Express Configuration ▶ME Configuration ▶Active Management Technology Support ▶MEBX Configuration ▶UEFI Device Manager ▶SIO NUVOTON6106D ▶Console Redirection | ACPI Configuration Setting | |

F1 Help ↑/↓ Select Item **F5/F6 Change Values** **F9 Setup Defaults**
Esc Exit ←/→ Select Item Enter Select ► SubMenu **F10 Save and Exit**

ACPI Configuration

This section is used to configure the system ACPI parameters.



Wake on LAN

This field is used to enable or disable the LAN signal to wake up the system.

Wake On PS/2

This field is used to enable or disable the PS/2 device to wake up the system.

After G3

This field is to specify what state to go when power is re-applied after a power failure (G3 state).

Always On The system working state.

Always Off Off, except for trickle current to devices such as the power button.

Wake On RTC

Automatically power the system on at a particular time every day from the Real-time clock battery.

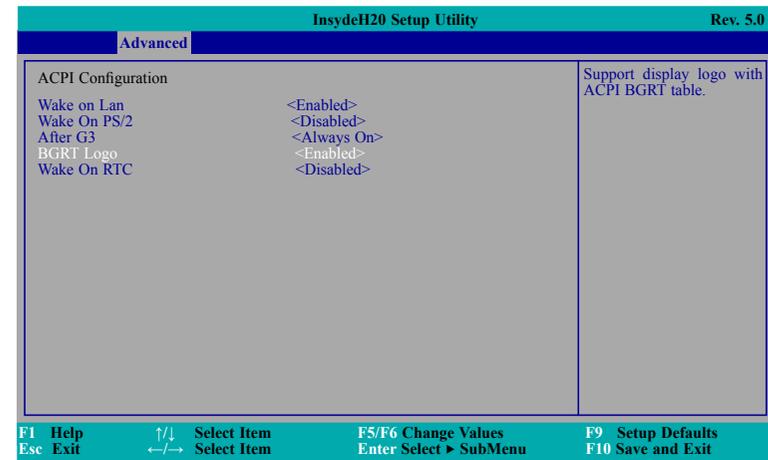
Wake up time

When Wake On RTC is set to enabled, specify the wake up time of the day: <hour> (00~23), <minute> (00~59), <second> (00~59).



Note:

Under Dual Boot Type or UEFI Boot Type mode, if Quiet Boot is set to enabled, BGRT Logo field will appear for configuration. Refer to the Boot menu (page 56) for more information.

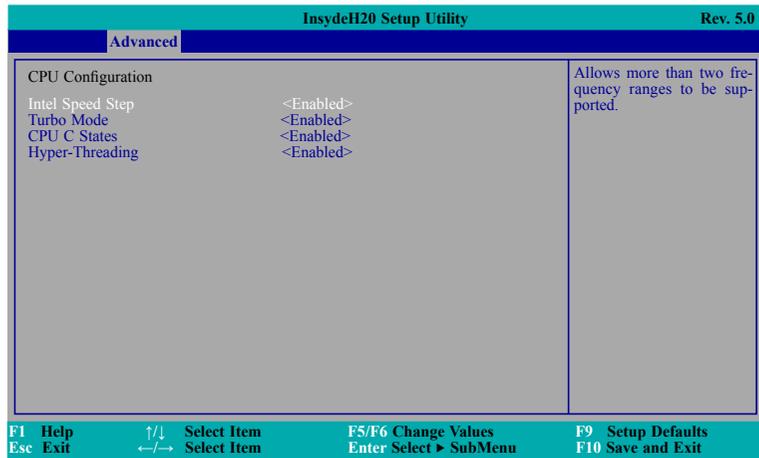


BGRT Logo

This field is used to enable or disable to support display logo with ACPI BGRT table.

CPU Configuration

This section is used to configure the CPU.



Intel Speed Step

This field is used to enable or disable the Intel Enhanced SpeedStep Technology.

Turbo Mode

Enable or disable the turbo mode.

CPU C States

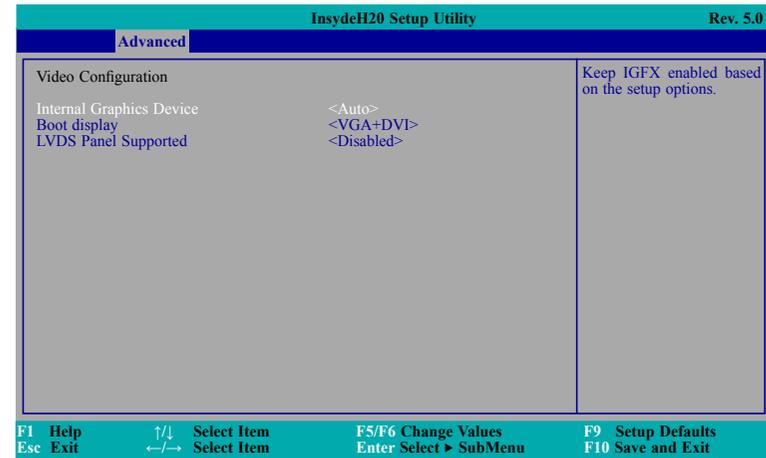
Enable or disable the CPU Power Management.

Hyper-Threading

Enables this field for Windows XP and Linux which are optimized for Hyper-Threading technology. Select disabled for other OSes not optimized for Hyper-Threading technology. When disabled, only one thread per enabled core is enabled.

Video Configuration

This section configures the video settings.

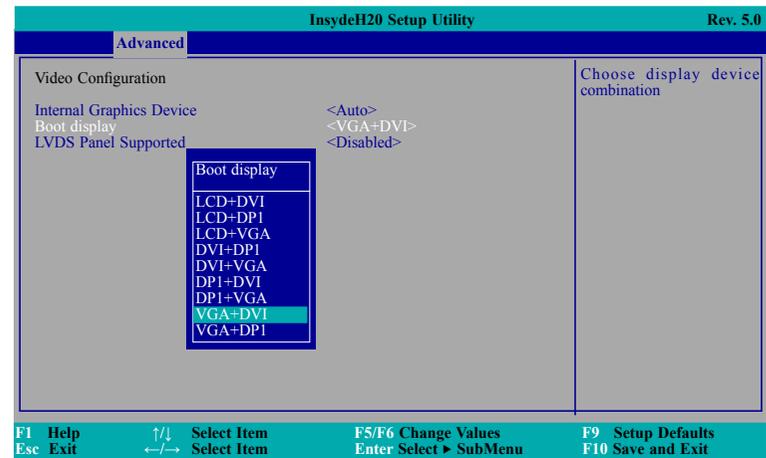


Internal Graphics Device

Keep IGFX enabled or disabled based on the setup options.

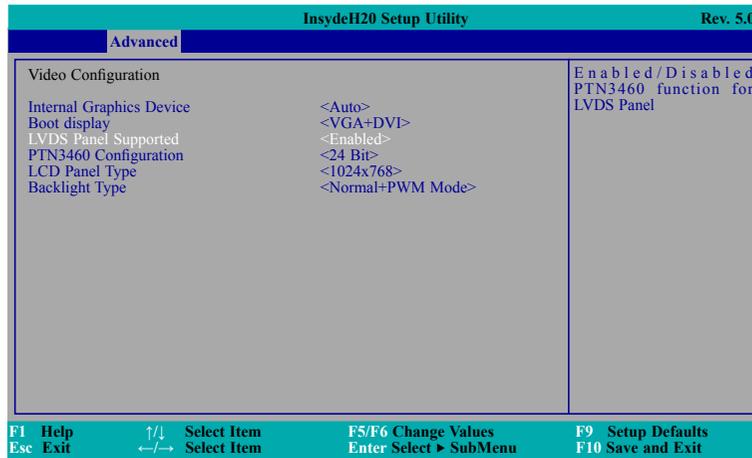
Boot display

Set the display device combination.



LVDS Panel Supported

Enable or disable PTN3460 function for LVDS Panel. If enabled, the screen will appear like below:



PTN3460 Configuration

Select the PTN3460 color depth: 18 bit, 24 bit, 36 bit or 48 bit.

LCD Panel Type

Select the type of LCD panel connected to the system's LCD connector: 800x480, 800x600, 1024x768, 1366x768, 1280x1024 or 1920x1080. Please check the specifications of your LCD monitor.

Backlight Type

Select Backlight Type: Normal+PWM Mode, Normal+DC Mode, Invert+PWM Mode or Invert+DC Mode.



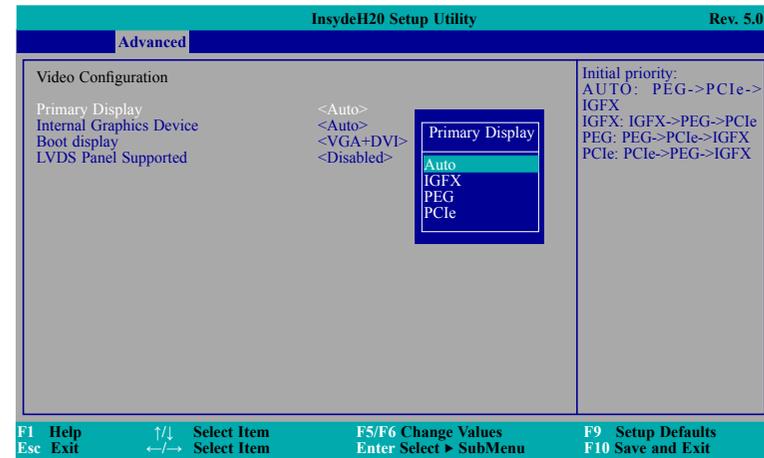
Note:

To control "Primary Display" & "Boot Display", first go to "Boot" menu and select different "Boot Type" (page 56).

Boot Type : Legacy Boot Type -> Hide Primary Display & Show Boot Display

Boot Type : UEFI Boot Type -> Show Primary Display & Hide Boot Display

Boot Type : Dual Boot Type -> Show Primary Display & Show Boot Display

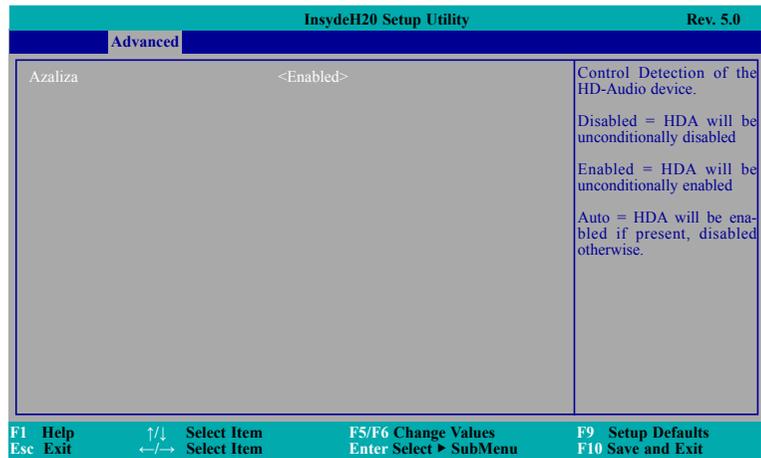


Primary display

Set the initial priority.

Audio Configuration

This section is used to configure the audio settings.



Azaliza

Control the detection of the Azaliza device.

Disabled

HDA will be unconditionally disabled.

Enabled

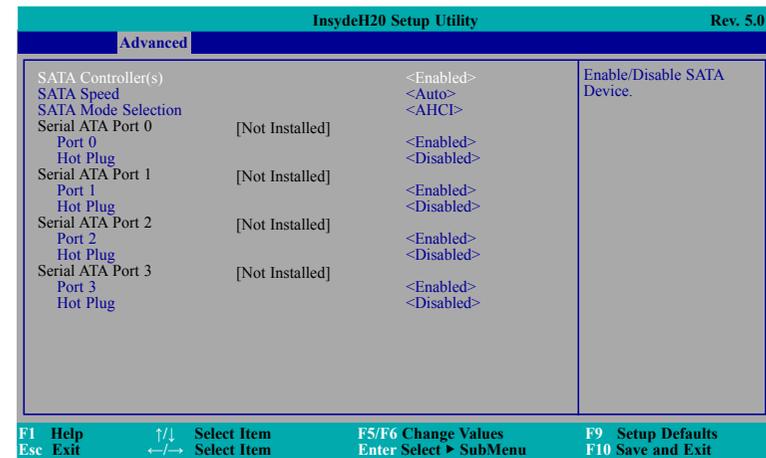
HDA will be unconditionally enabled.

Auto

HDA will be enabled if present, disabled otherwise.

SATA Configuration

This section is designed to select the SATA controller and the type of hard disk drive which are installed in your system unit.



SATA Controller(s)

This field is used to enable or disable Serial ATA devices.

SATA Speed

This field is used to select SATA speed generation limit: Auto, Gen1, Gen2 or Gen3.

SATA Mode Selection

The mode selection determines how the SATA controller(s) operates.

AHCI Mode

This option allows the Serial ATA devices to use AHCI (Advanced Host Controller Interface).

RAID Mode (SD100-Q170 only)

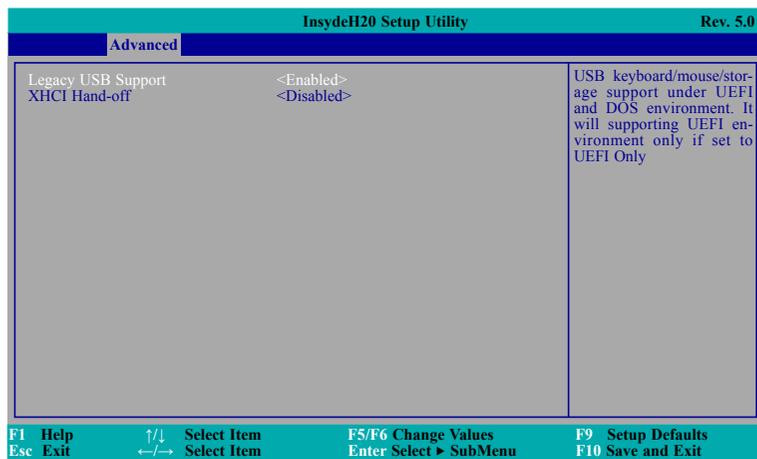
This option allows you to create RAID or Intel Matrix Storage configuration on Serial ATA devices.

Serial ATA Port 0, 1, 2, 3 and Hot Plug

These fields are used to enable or disable the serial ATA port and its hot plug.

USB Configuration

This section is used to configure the parameters of the USB device.



Legacy USB Support

Disabled

Disable USB keyboard/mouse/storage support under UEFI and DOS environment.

Enabled

Enable USB keyboard/mouse/storage support under UEFI and DOS environment.

UEFI Only

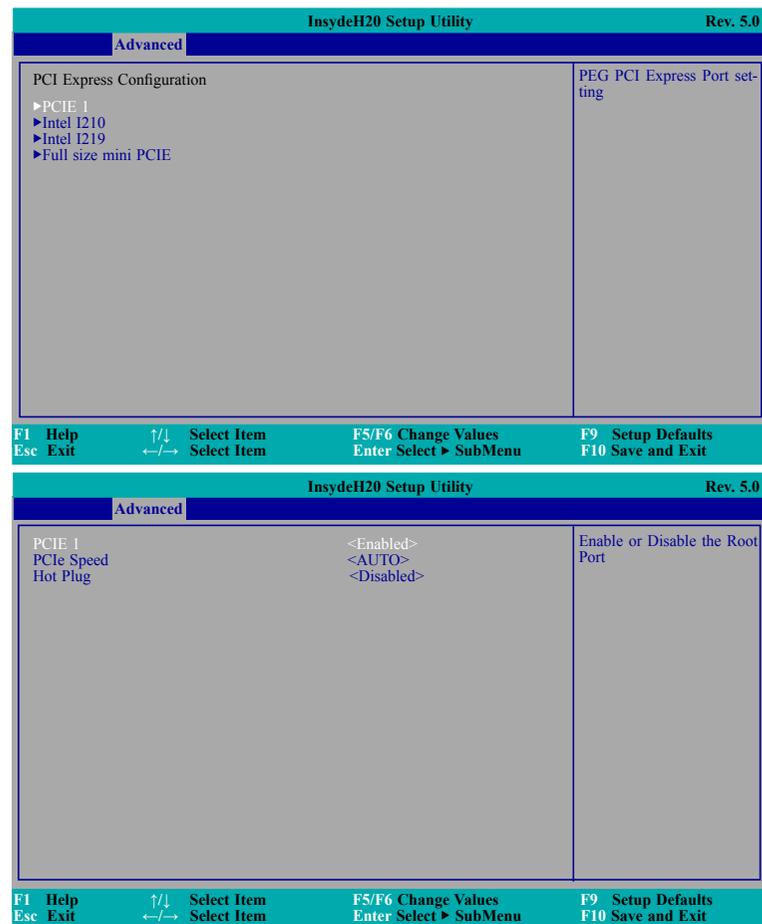
Enable USB keyboard/mouse/storage support under UEFI environment.

XHCI Hand-off

Enable or disable to clear XHCI controller ownership change SMI bit by BIOS.

PCI Express Configuration

This section configures settings relevant to PCI Express root ports.



PCI E 1

This field is used to enable or disable the PCI Express Root Port.

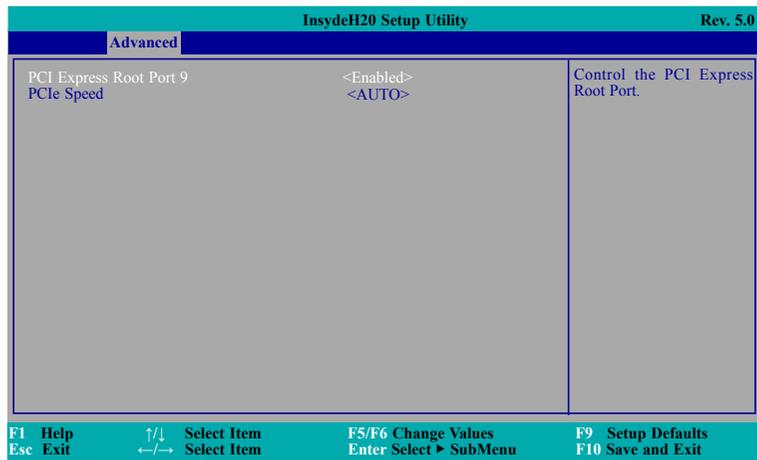
PCIE Speed

Select the speed of the PCI Express Root Port: Auto, Gen1, Gen2 or Gen3.

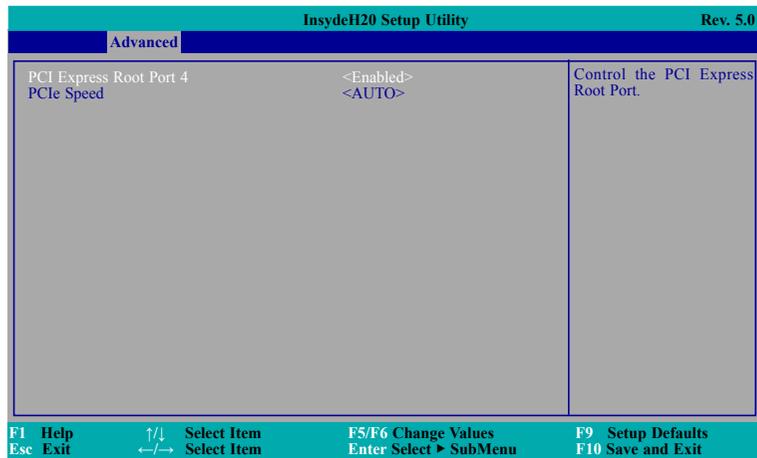
Hot Plug

This field is used to enable or disable the PCI Express Hot Plug.

Intel I210 (for SD100-Q170)/Intel I211 (for SD100-H110)



Intel I219

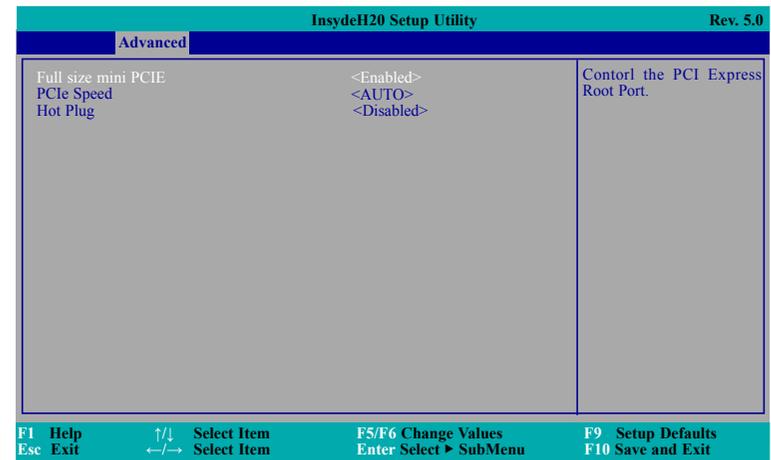
**PCI Express Root Port**

This field is used to enable or disable the PCI Express Root Port 4 settings.

PCIe Speed

Select the speed of the PCI Express Root Port: Auto, Gen1, Gen2 or Gen3.

Full size mini PCIE

**Full size mini PCIE**

This field is used to enable or disable the PCI Express Root Port.

PCIe Speed

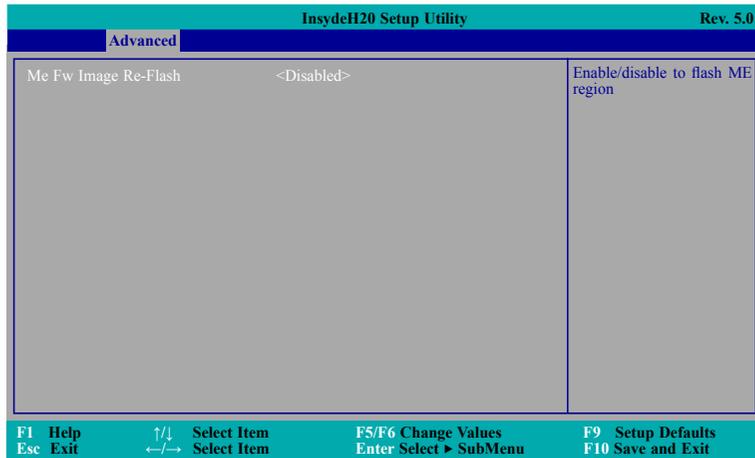
Select the speed of the PCI Express Root Port: Auto, Gen1, Gen2 or Gen3.

Hot Plug

This field is used to enable or disable the PCI Express Hot Plug.

ME Configuration

This section configures settings relevant to flash ME region.

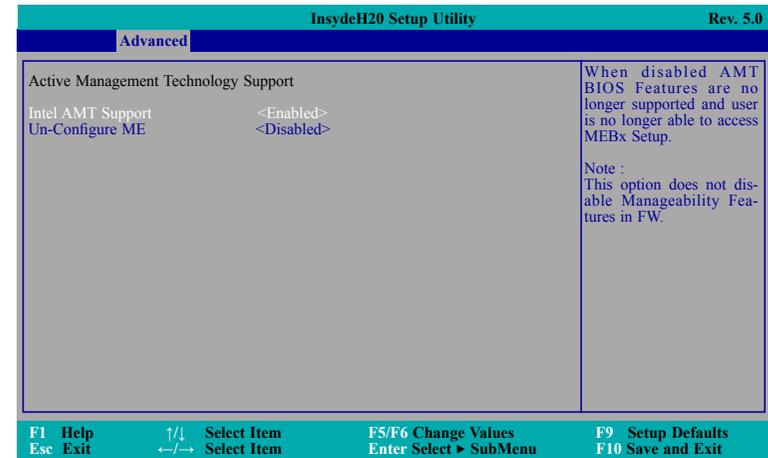


Me Fw Image Re-Flash

This field is used to enable or disable the flash ME region.

Active Management Technology Support

The section allows users to enable or disable the Intel® Active Management Technology (Intel® AMT) BIOS extension. Please refer to **Chapter 6** for more information.



Intel AMT Support

This field is used to enable or disable Intel® Active Management Technology BIOS Extension.

Un-Configure ME

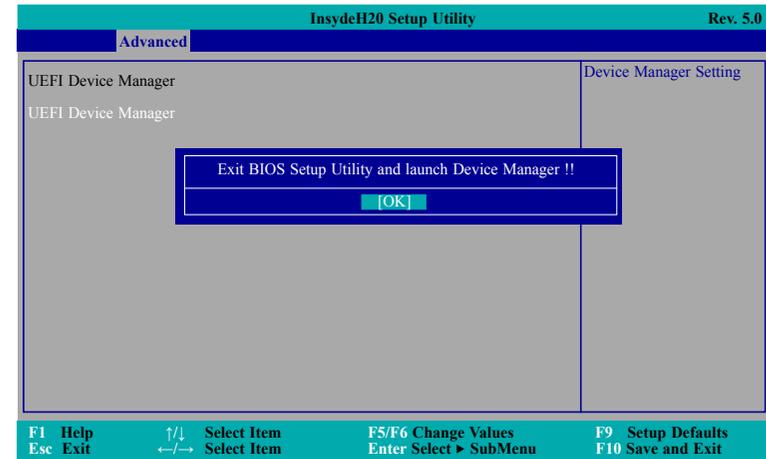
This field is used to enable or disable un-figuring ME without password.

MEBX Configuration

This section configures MEBX setting. Please refer to **Chapter 6** for more information.

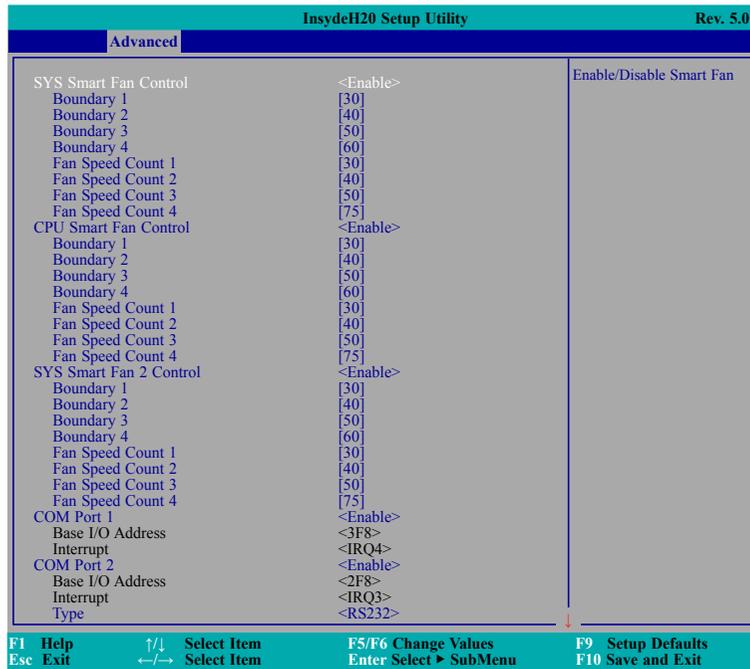
UEFI Device Manager

The section configures UEFI device with option ROM, such as LAN card, etc.

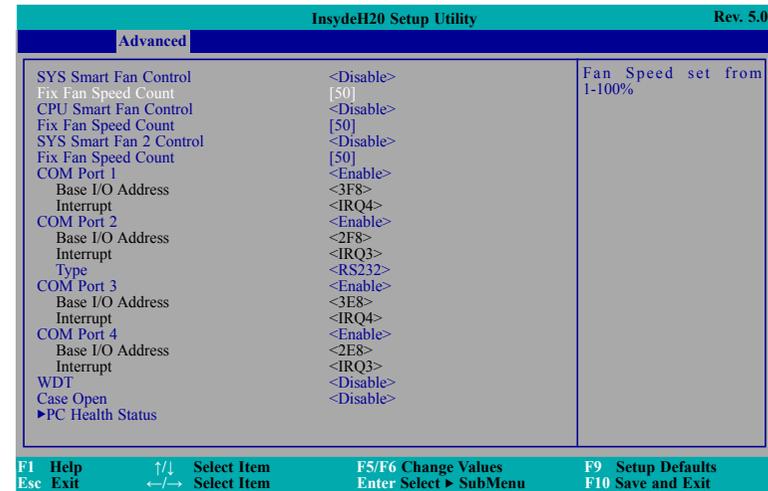


SIO NUVOTON6106D

This section configures the system super I/O chip parameters.



Note: SYS Smart Fan Control, CPU Smart Fan Control, and SYS Smart Fan 2 Control can be switched to <Disable>. When they are disabled, it will enable "Fix Fan Speed Count".



SYS Smart Fan, CPU Smart Fan and SYS Smart Fan 2 Control

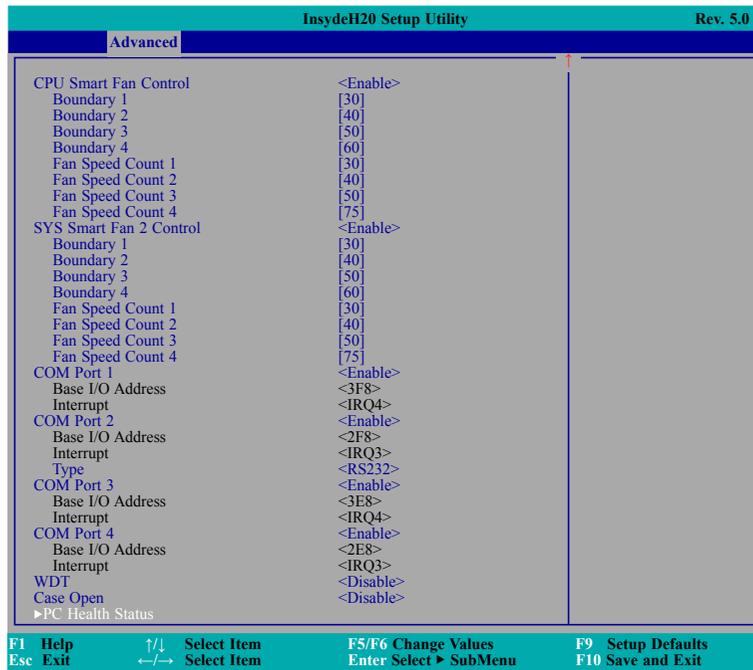
Enable or disable the system/CPU smart fan/fan 2.

Boundary 1 to Boundary 4

Set the boundary temperatures that determine the operation of the fan with different fan speeds accordingly. For example, when the system or the CPU temperature reaches boundary temperature 1, the system or CPU fan should be turned on and operate at the designated speed. The range is from 0-127°C.

Fan Speed Count 1 to Fan Speed Count 4

Set the fan speed. The range is from 1-100% (full speed).



COM Port 1 to COM Port 4

Configure the settings to use the serial port.

Disable No configuration

Enable User configuration

Type

Choose RS232, RS422 or RS485 (Peer-to-Peer) for the serial port type for COM port 2.

WDT

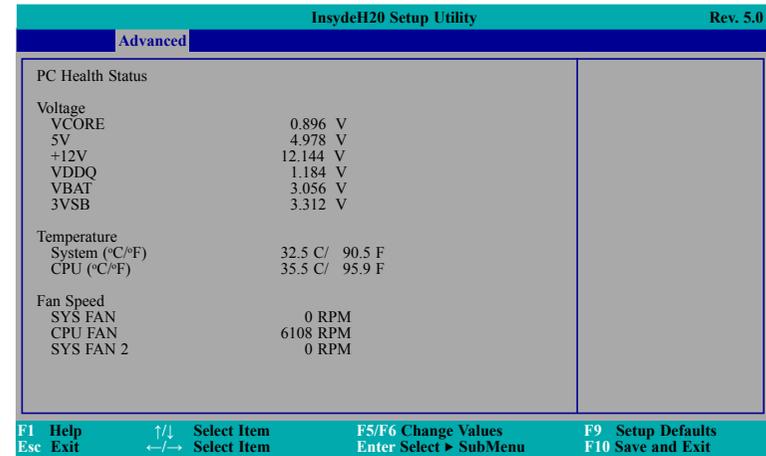
Enable or disable the watchdog function. A counter will appear if you select to enable WDT. Input any value between 1 to 255 seconds.

Case Open

Enable or disable the case open detection function.

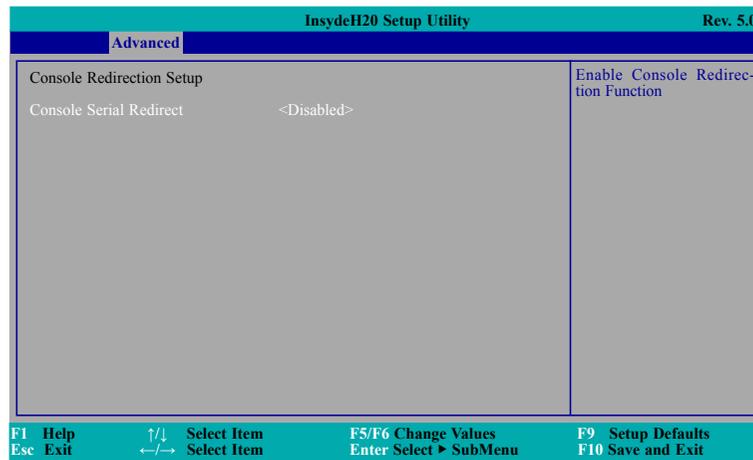
PC Health Status

This section displays the PC health status.



Console Redirection

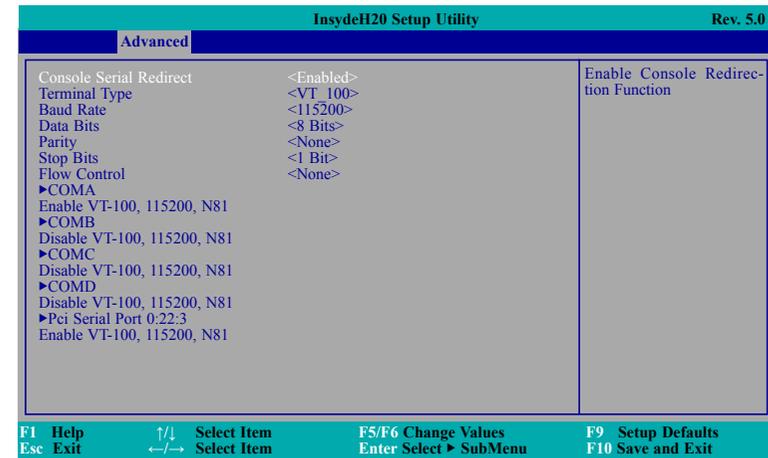
This section configures settings relevant to console redirection.



Console Serial Redirect

This field is used to enable or disable the console serial redirection function.

When Console Serial Redirect is set to enabled, the screen will appear like below:



Terminal Type

Select terminal type: VT_100, VT_100+, VT_UTF8 or PC_ANSI.

Baud Rate

Select baud rate: 115200, 57600, 38400, 19200, 9600, 4800, 2400 or 1200.

Data Bits

Select data bits: 7 bits or 8 bits.

Parity

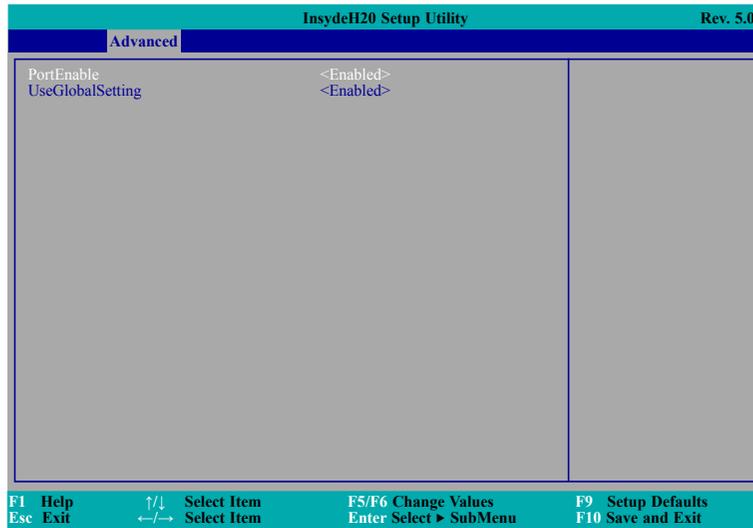
Select parity bits: none, even or odd.

Stop Bits

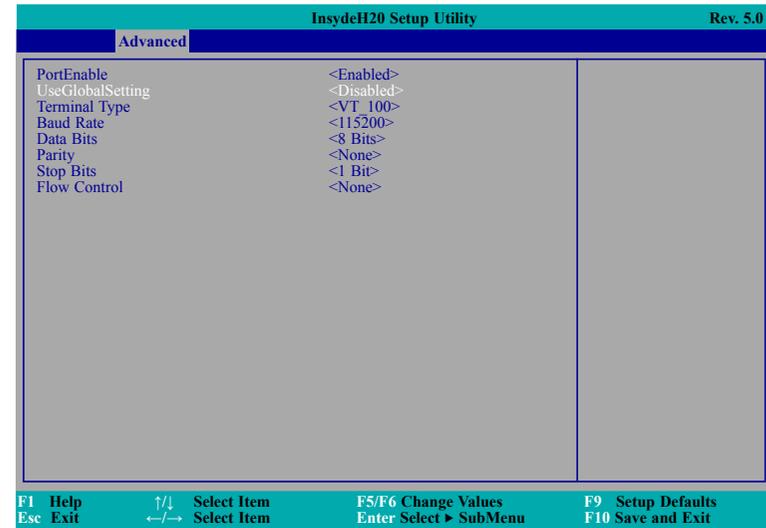
Select stop bits: 1 bit or 2 bits.

Flow Control

Select flow control type: none, RTS/CTS or XON/XOFF.

COMA to COMD and Pci Serial Port 0:22:3

When UseGlobalSetting is set to disabled, the screen will appear like below:

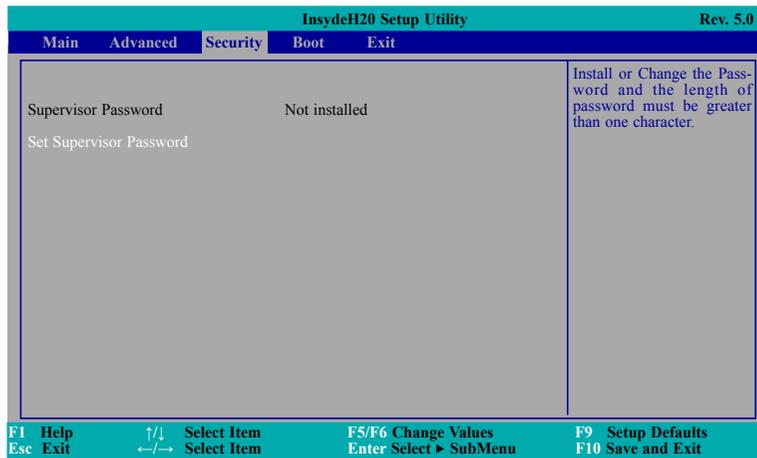
**PortEnable**

This field is used to enable or disable the COM port to redirect the console.

UseGlobalSetting

This field is to enable or disable to use global setting. When enabled the global setting, setting of the COM port will be the same as those in Console Redirection section. When disabled the global setting, setting of the COM port can be configured independently in this section.

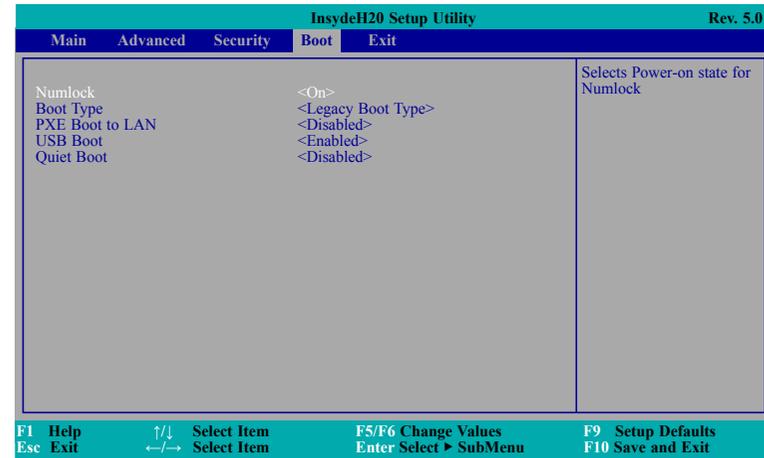
Security



Set Supervisor Password

Set the supervisor's password and the length of the password must be greater than one character.

Boot



Numlock

Select the power-on state for numlock.

Boot Type

Select the boot type. The options are Dual Boot Type, Legacy Boot Type or UEFI Boot Type.

If you select "Dual Boot" or "UEFI Boot", the "Network Stack", "PXE Boot capability", "USB Boot" and "Quiet Boot" will show up.

If you select "Legacy Boot", "PXE Boot to LAN", "USB Boot" and "Quiet Boot" will show up.



Note:

If the boot type is set to UEFI, the method for RAID volume creation will be different. Please refer to Chapter 5 - RAID (SD100-Q170 only) for more information.

Network Stack

This field is used to enable or disable network stack.

PXE Boot capability

Disabled : Support Network Stack

UEFI PXE : IPv4/IPv6

Legacy : Legacy PXE OPROM only

PXE Boot to LAN

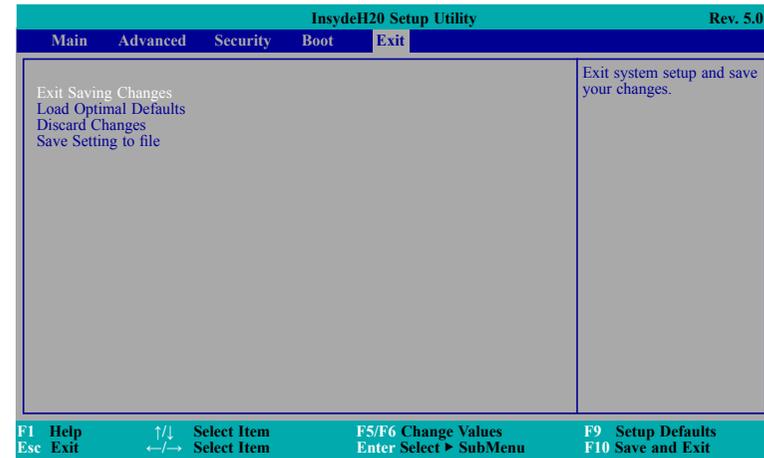
Disables or enables PXE boot to LAN.

USB Boot

Enable or disable to change USB boot devices boot order.

Quiet Boot

Enable or disable booting in text mode.

Exit**Exit Saving Changes**

Select Yes and then press <Enter> to exit the system setup and save your changes.

Load Optimal Defaults

Select YES and then press <Enter> to load optimal defaults.

Discard Changes

Select YES and then press <Enter> to exit the system setup without saving your changes.

Save Setting to file

Select this option to save BIOS configuration settings to a USB flash device.

Restore Setting from file

This field will appear only when a USB flash device is detected. Select this field to restore setting from the USB flash device.

Updating the BIOS

To update the BIOS, you will need the new BIOS file and a flash utility. Please contact technical support or your sales representative for the files. You may refer to how-to-video at our website for updating the BIOS steps.

Notice: BIOS SPI ROM

1. The Intel® Management Engine has already been integrated into this system board. Due to the safety concerns, the BIOS (SPI ROM) chip cannot be removed from this system board and used on another system board of the same model.
2. The BIOS (SPI ROM) on this system board must be the original equipment from the factory and cannot be used to replace one which has been utilized on other system boards.
3. If you do not follow the methods above, the Intel® Management Engine will not be updated and will cease to be effective.

**Note:**

- a. You can take advantage of flash tools to update the default configuration of the BIOS (SPI ROM) to the latest version anytime.
- b. When the BIOS IC needs to be replaced, you have to populate it properly onto the system board after the EEPROM programmer has been burned and follow the technical person's instructions to confirm that the MAC address should be burned or not.

Chapter 4 - Supported Software

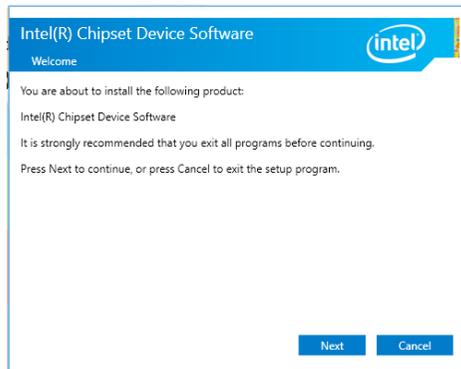
Install drivers, utilities and software applications that are required to facilitate and enhance the performance of the system board. You may acquire the software from your sales representatives, from an optional DVD included in the shipment, or from the website download page at <https://www.dfi.com/DownloadCenter>.

Intel Chipset Software Installation Utility

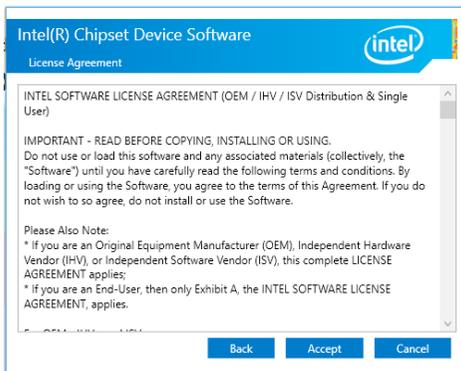
The Intel Chipset Software Installation Utility is used for updating Windows® INF files so that the Intel chipset can be recognized and configured properly in the system.

To install the utility, download "Chipset Driver" zip file at our website.

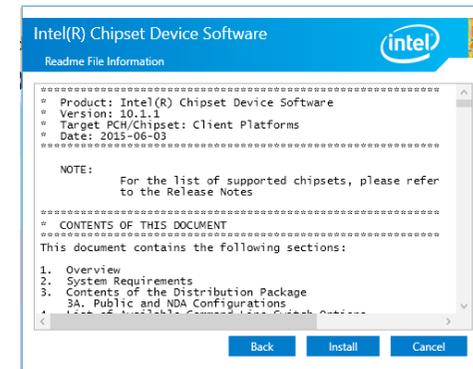
1. Setup is ready to install the utility. Click "Next".



2. Read the license agreement then click "Accept".



3. Go through the readme document for more installation tips then click "Install".



4. The step displays the installing status in the progress.



5. After completing installation, click "Restart Now" to exit setup.

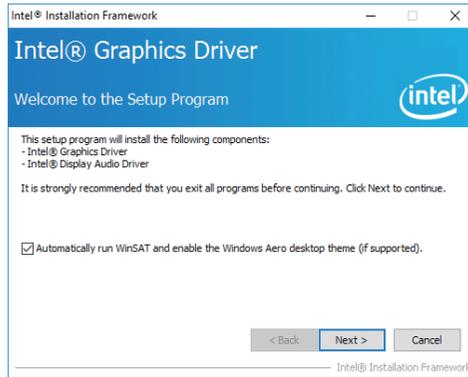
Restarting the system will allow the new software installation to take effect.



Intel Graphics Drivers

To install the driver, download “Graphics Driver” zip file at our website.

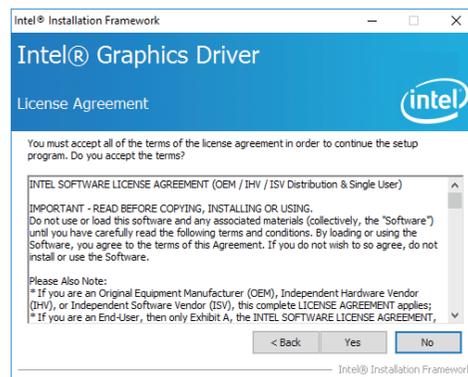
1. Setup is now ready to install the graphics driver. Click “Next”.



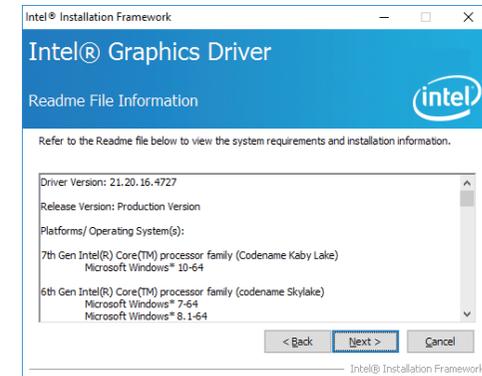
By default, the “Automatically run WinSAT and enable the Windows Aero desktop theme” is enabled. With this enabled, after installing the graphics driver and the system rebooted, the screen will turn blank for 1 to 2 minutes (while WinSAT is running) before the Windows 7/8.1/10 desktop appears. The “blank screen” period is the time Windows is testing the graphics performance.

We recommend that you skip this process by disabling this function then click “Next”.

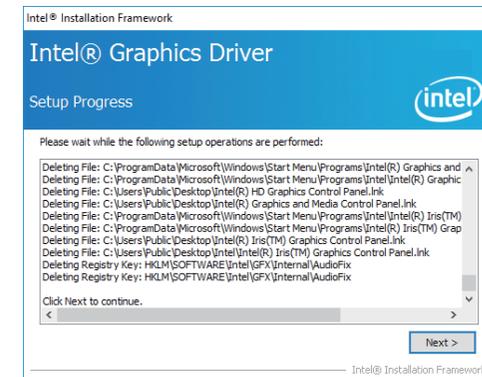
2. Read the license agreement then click “Yes”.



3. Go through the readme document for system requirements and installation tips then click “Next”.

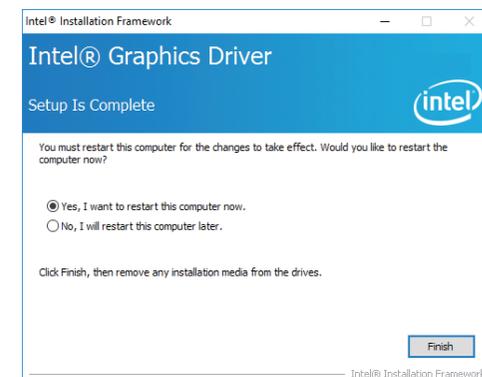


4. Setup is now installing the driver. Click “Next” to continue.



5. Click “Yes, I want to restart this computer now” then click “Finish”.

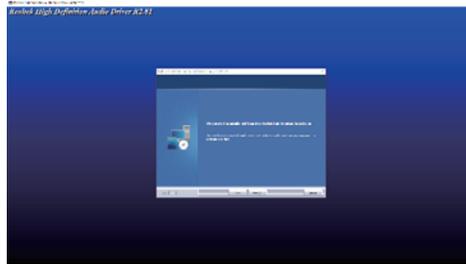
Restarting the system will allow the new software installation to take effect.



Audio Drivers

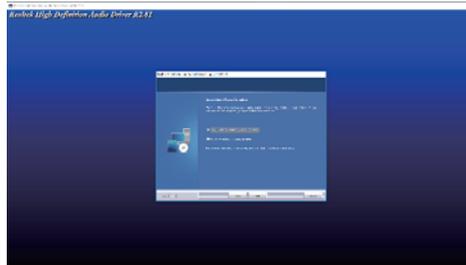
To install the driver, download "Audio Driver" zip file at our website.

1. Setup is ready to install the driver. Click "Next".



2. Click "Yes, I want to restart my computer now" then click "Finish".

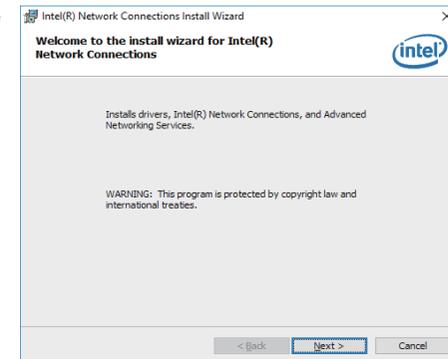
Restarting the system will allow the new software installation to take effect.



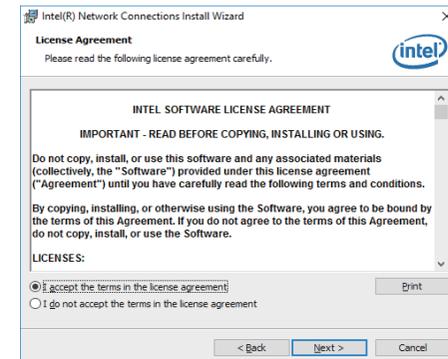
Intel LAN Drivers

To install the driver, download "LAN Driver" zip file at our website.

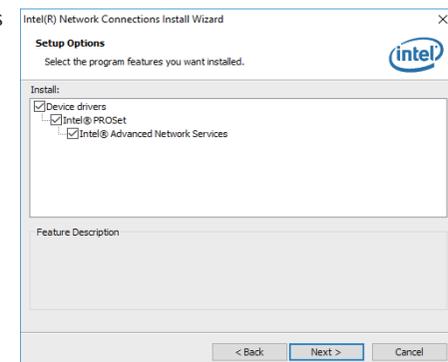
1. Setup is ready to install the driver. Click "Next".



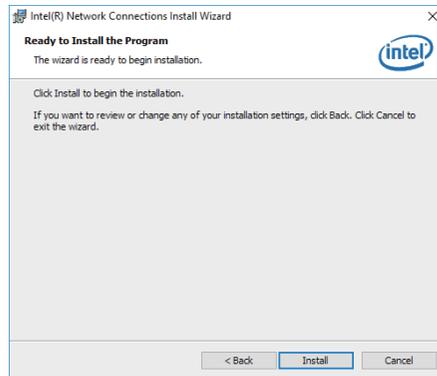
2. Click "I accept the terms in the license agreement" then click "Next".



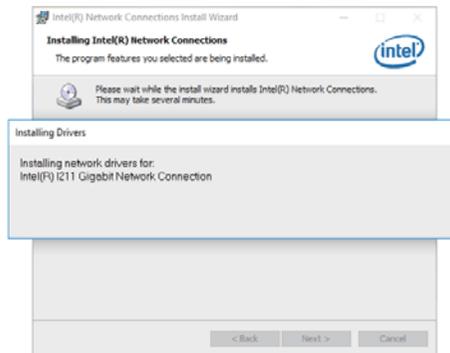
3. Select the program features you want installed then click "Next".



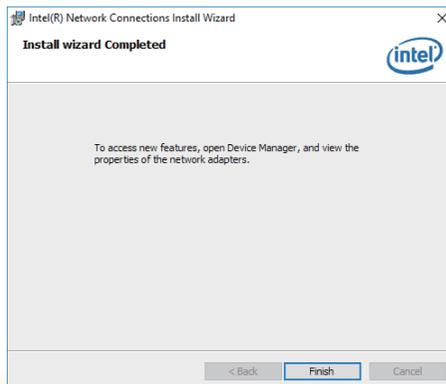
4. Click "Install" to begin the installation.



5. The step displays the installing status in the progress.



6. After completing installation, click "Finish".



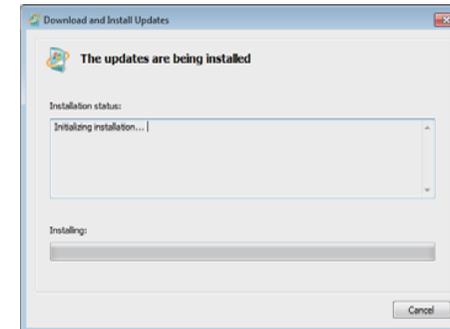
Kernel Mode Driver Framework (For Windows 7 only)

To install the driver, download "KMDF" zip file at our website.

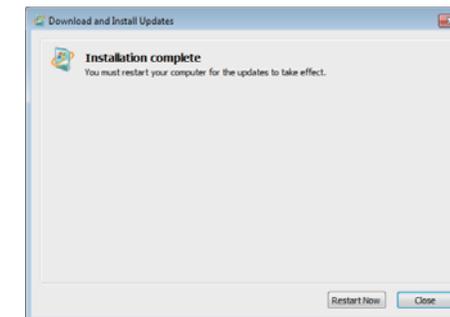
1. Click "Yes" to install the update.



2. The update is installed now.



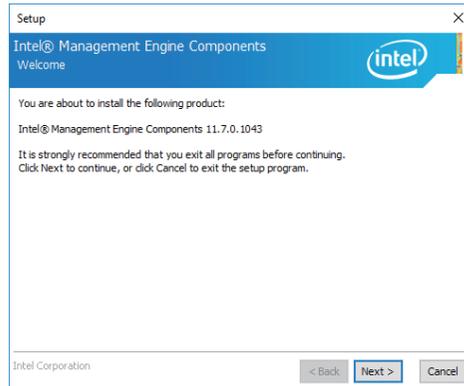
3. Click "Restart Now" to restart your computer when the installation is complete.



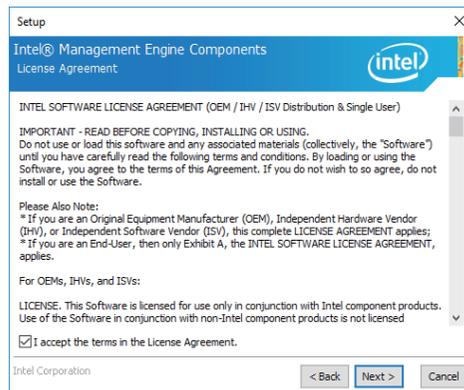
Intel Management Engine Interface Drivers

To install the driver, download “MEI” zip file at our website.

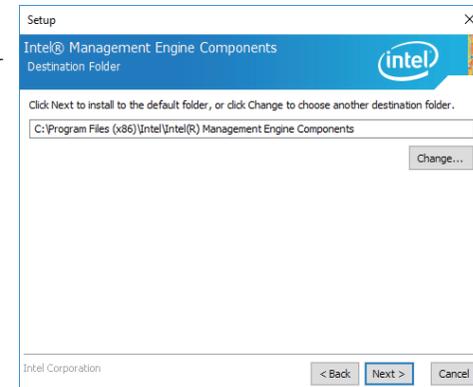
1. Setup is ready to install the driver. Click “Next”.



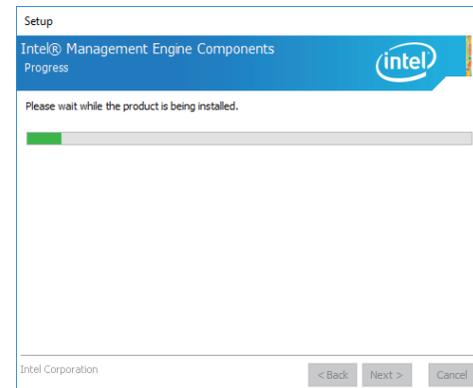
2. Read the license agreement then tick “I accept the terms in the License Agreement”. Click “Next”.



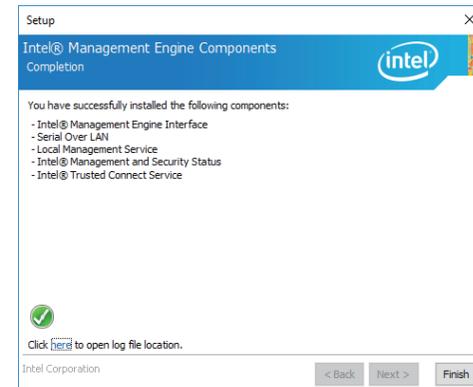
3. Click “Next” to install to the default folder, or click “Change” to choose another destination folder.



4. Please wait while the product is being installed.



5. After completing installation, click “Finish”.



HW Utility

HW Utility provides information about the board, Watchdog and DIO. To access the utility, download “HW Utility” zip file at our website.



Note:

If you are using Windows 7, you need to access the operating system as an administrator to be able to install the utility.

1. Setup is ready to install the driver.



2. Click “Next” to continue.



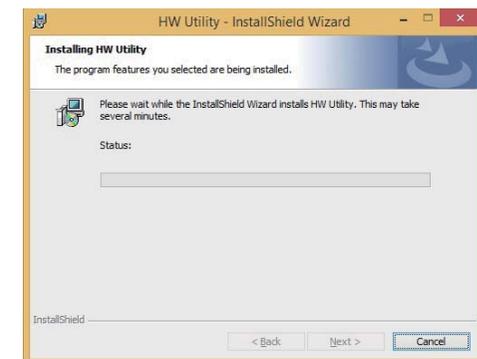
3. Read the license agreement then click “I accept the terms in the license agreement”. Click “Next”.



4. The wizard is ready to begin installation. Click “Install”.



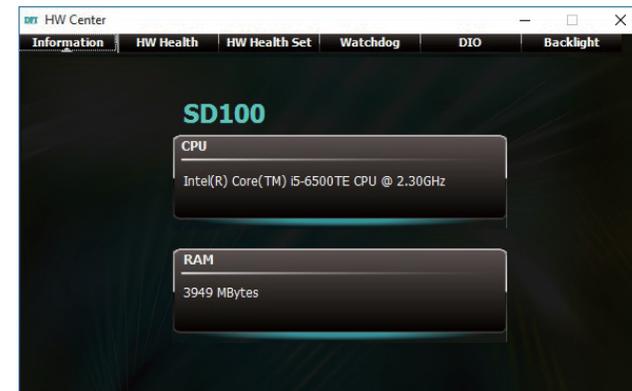
5. Please wait while the program features are being installed.



6. After completing installation, click "Finish".



The HW Utility icon will appear on the desktop. Double-click the icon to open the utility.



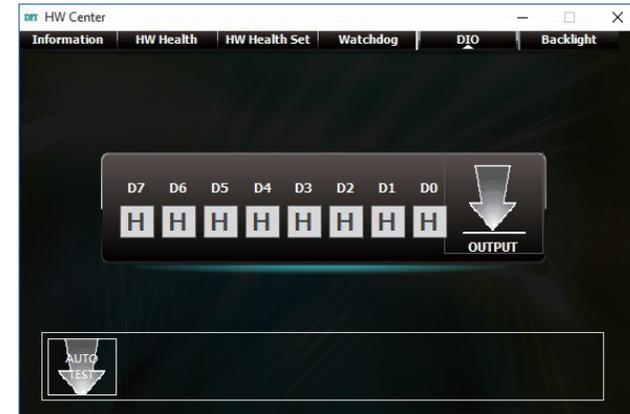
Information



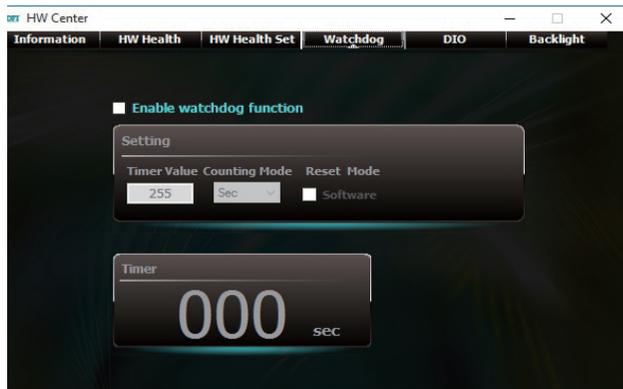
HW Health



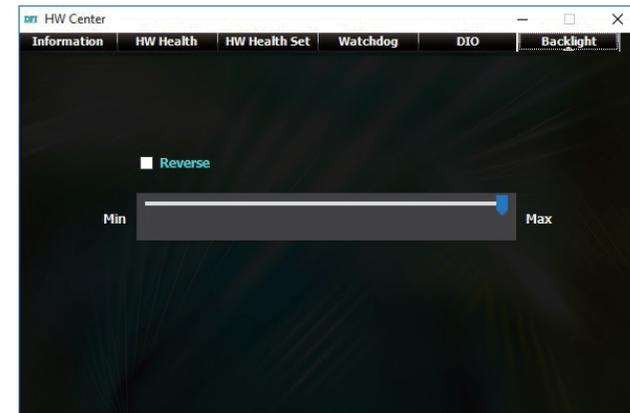
HW Health Set



DIO



WatchDog

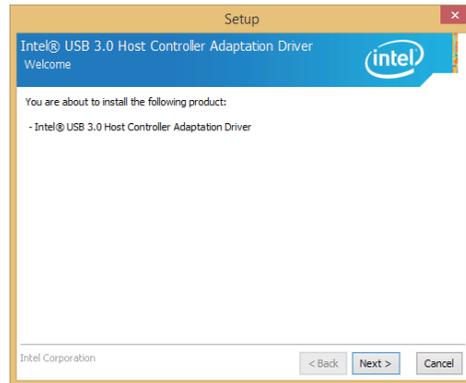


Backlight

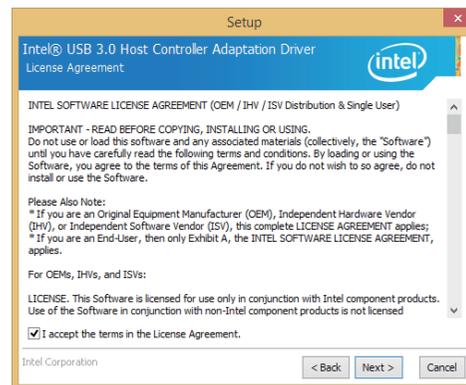
Intel USB 3.0 Drivers (For Windows 7 and Windows 8.1)

To install the driver, download “USB 3.0 Driver” zip file at our website.

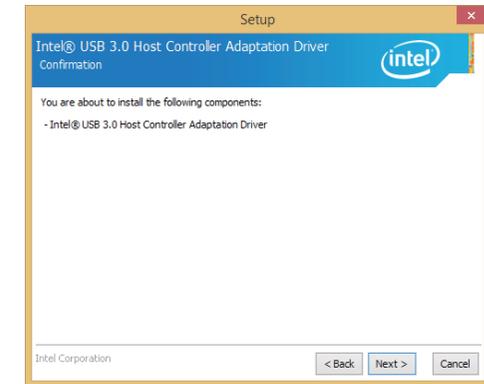
1. Setup is ready to install the driver. Click “Next”.



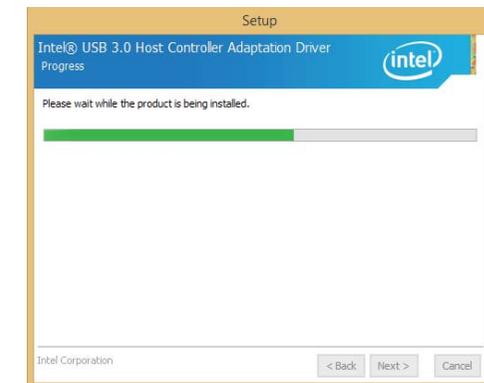
2. Read the license agreement then tick “I accept the terms in the license agreement”. Click “Next”.



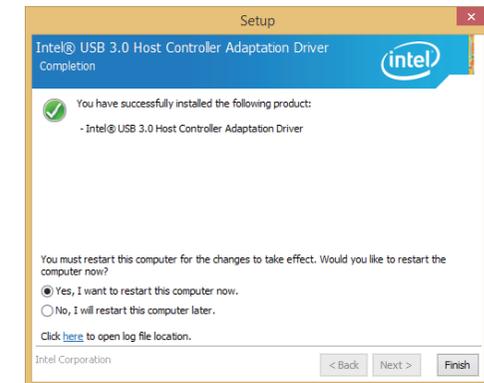
3. Click “Next”.



4. Setup is currently installing the driver. After installation has completed, click “Next”.



5. Click “Yes, I want to restart this computer now” then click “Finish”.



Restarting the system will allow the new software installation to take effect.

IO Driver

To install the driver, download “SIO Driver” zip file at our website.

1. Setup is ready to install the driver.
Click “Next”.



2. Read the license agreement carefully.
Tick “I accept the terms in the License Agreement” then click “Next”.



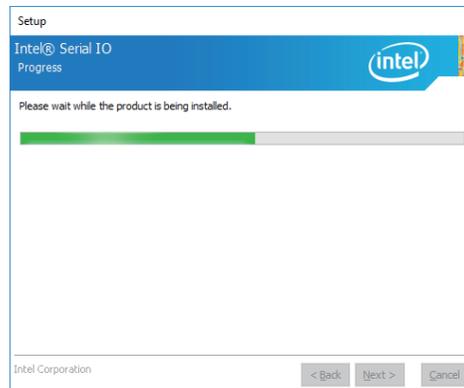
3. Go through the readme document for system requirements and installation tips then click “Next”.



4. Setup is ready to install the driver.
Click “Next”.



5. Setup is now installing the driver.



6. Click "Yes, I want to restart this computer now" then click "Finish".

Restarting the system will allow the new software installation to take effect.



Microsoft Framework 4.5.2 (For Windows 7)

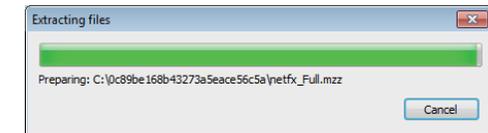


Note:

Before installing Microsoft Framework 4.5.2, make sure you have updated your Windows 7 operating system to Service Pack 3.

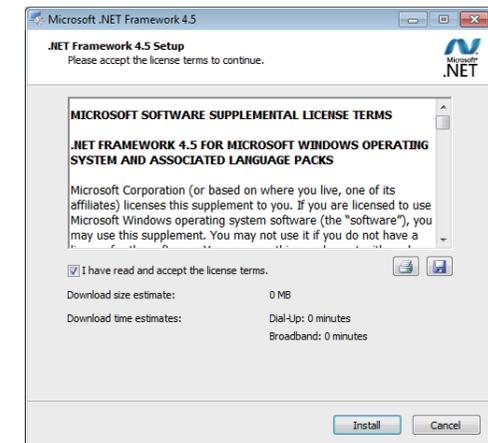
To install the driver, download "DotNETFx45" zip file at our website.

1. Setup is now extracting files.

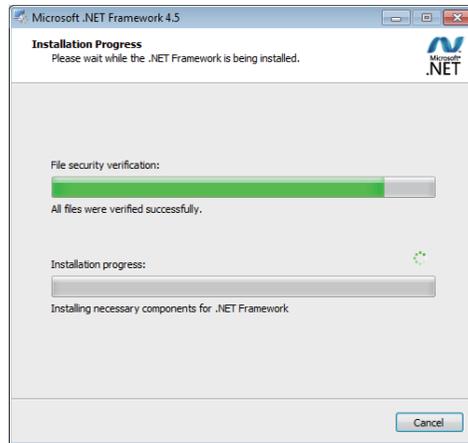


2. Read the license agreement carefully.

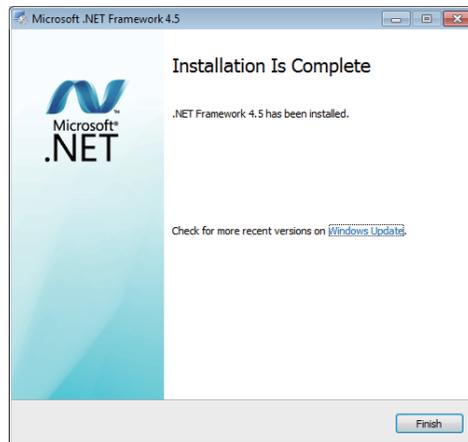
Click "I have read and accept the terms of the License Agreement" then click "Install".



3. Setup is now installing the driver.



4. Click "Finish".



Intel Rapid Storage Technology

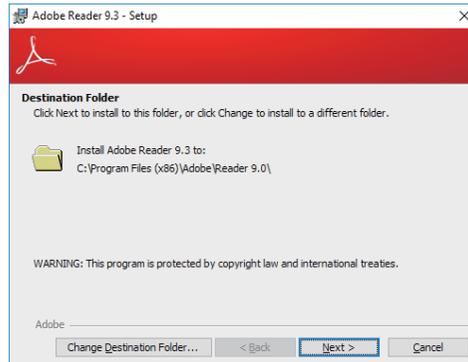
The Intel Rapid Storage Technology is a utility that allows you to monitor the current status of the SATA drives. It enables enhanced performance and power management for the storage subsystem.

To install the driver, download "IRST Driver" zip file at our website. Please refer to Chapter 5 for more information.

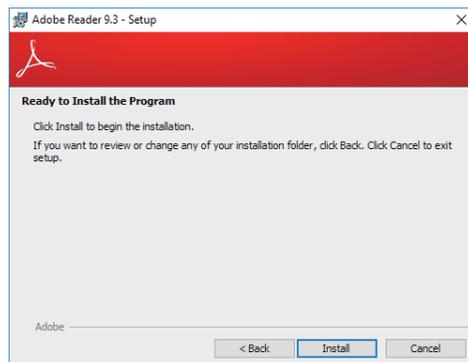
Adobe Acrobat Reader 9.3

To install the reader, click “Adobe Acrobat Reader 9.3” on the main menu.

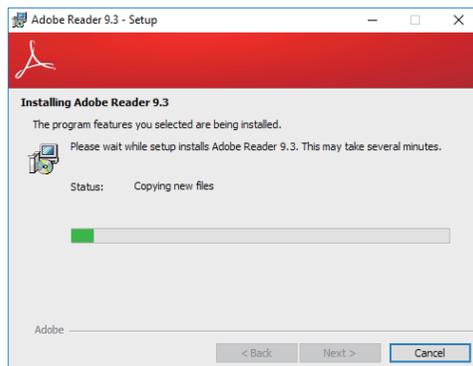
1. Click “Next” to install or click “Change Destination Folder” to select another folder.



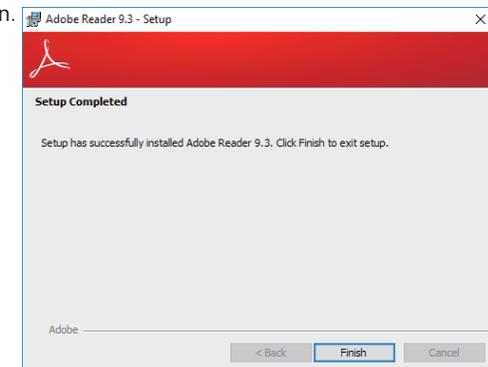
2. Click “Install” to begin installation.



3. Setup is now installing the driver.



4. Click “Finish” to exit installation.



Chapter 5 - RAID (SD100-Q170 Only)

The system board allows configuring RAID on Serial ATA drives. It supports RAID 0 and RAID 1.

RAID Levels

RAID 0 (Striped Disk Array without Fault Tolerance)

RAID 0 uses two new identical hard disk drives to read and write data in parallel, interleaved stacks. Data is divided into stripes and each stripe is written alternately between two disk drives. This improves the I/O performance of the drives at different channel; however it is not fault tolerant. A failed disk will result in data loss in the disk array.

RAID 1 (Mirroring Disk Array with Fault Tolerance)

RAID 1 copies and maintains an identical image of the data from one drive to the other drive. If a drive fails to function, the disk array management software directs all applications to the other drive since it contains a complete copy of the drive's data. This enhances data protection and increases fault tolerance to the entire system. Use two new drives or an existing drive and a new drive but the size of the new drive must be the same or larger than the existing drive.

Settings

To enable the RAID function, the following settings are required.

1. Connect the Serial ATA drives.
2. Enable RAID in the Insyde BIOS.
3. Create a RAID volume.
- 3-1. Create a RAID volume if the boot type is UEFI.
4. Install the Intel Rapid Storage Technology Utility.

Step 1: Connect the Serial ATA Drives

Refer to chapter 2 for details on connecting the Serial ATA drives.

**Important:**

1. Make sure you have installed the Serial ATA drives and connected the data cables otherwise you won't be able to enter the RAID BIOS utility.
2. Treat the cables with extreme caution especially while creating RAID. A damaged cable will ruin the entire installation process and operating system. The system will not boot and you will lost all data in the hard drives. Please give special attention to this warning because there is no way of recovering back the data.

Step 2: Enable RAID in the Insyde BIOS

1. Power-on the system then press to enter the main menu of the Insyde BIOS.
2. Go to "Advanced" menu and select the "SATA Configuration" submenu.
3. Change the "SATA Mode Selection" to "RAID" mode.
4. Save the changes in the "Exit" menu.
5. Reboot the system.

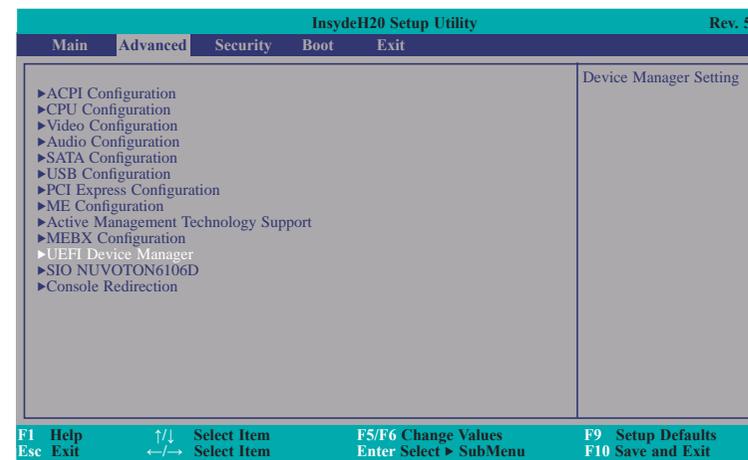
Step 3: Create a RAID Volume

1. When the Intel® RST option ROM status screen displays during POST, press <Ctrl> and <I> simultaneously to enter the option ROM user interface.
2. Select 1: Create RAID Volume and press <Enter>.
3. Create a volume name and press <Enter>.
4. Use the up or down arrow keys to select the RAID level and press <Enter>.
5. Use the up or down arrow keys to select the strip size and press <Enter>.
6. Select the capacity and press <Enter>. You must select less than one hundred percent of the available volume space to leave space for the second volume.
7. Press <Enter> to create the volume.
8. At the prompt, press <Y> to confirm volume creation.
9. Select 4: Exit and press <Enter>.
10. Press <Y> to confirm exit.

Step 3-1: Create a RAID Volume if the boot type is UEFI

If the boot type is set to UEFI, RAID volume creation will be different. Please use the following steps to create RAID volumes. To set the boot type, enter the Insyde BIOS and go to "Boot" > "Boot Type".

1. Go to the "Advanced" menu of the Insyde BIOS and select "UEFI Device Manager".

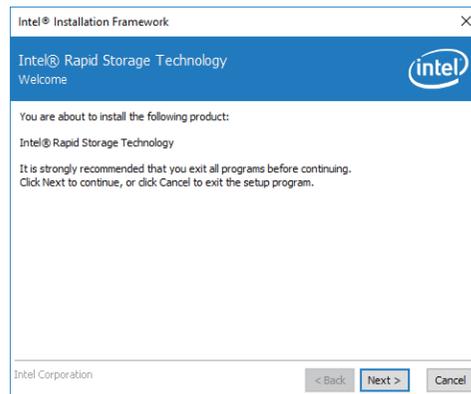


2. The screen displays all available drives. Select "Create RAID volume" to create a RAID volume".
3. Use the up or down arrow keys to select the RAID level and press <Enter>.
4. Use the up or down arrow keys to scroll through the list of hard drives and press <Enter> to select the drive.
5. Press <Enter>.
6. Use the up or down arrow keys to select the strip size and press <Enter>.
7. Enter the volume size and press <Enter>.
8. At the prompt, press <Y> to confirm volume creation.

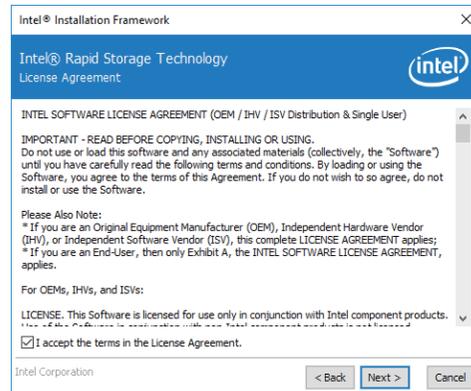
Step 4: Install the Intel Rapid Storage Technology Utility

The Intel Rapid Storage Technology Utility can be installed from within Windows. It allows RAID volume management (create, delete, migrate) from within the operating system. It will also display useful SATA device and RAID volume information. The user interface, tray icon service and monitor service allow you to monitor the current status of the RAID volume and/or SATA drives. It enables enhanced performance and power management for the storage subsystem.

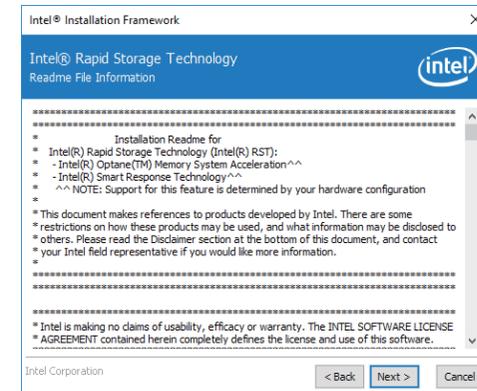
1. Download "IRST Driver" at our website.
2. Setup is ready to install the utility. Click "Next".



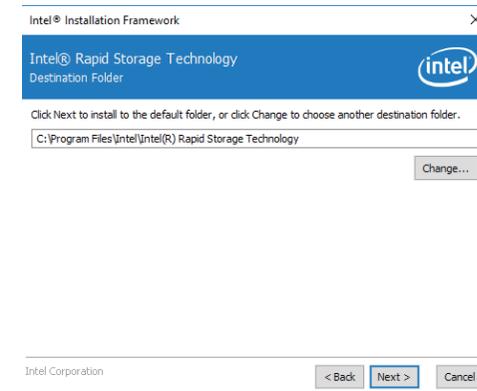
3. Read the license agreement and click "I accept the terms in the License Agreement". Then, click "Next".



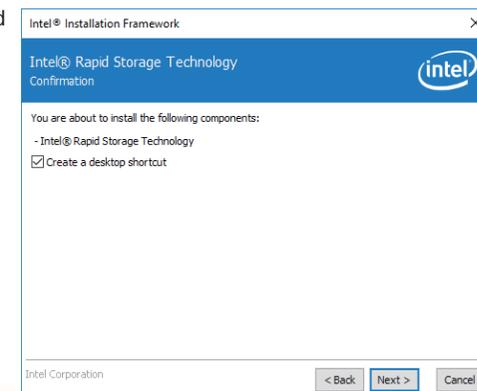
4. Go through the readme document to view system requirements and installation information then click "Next".



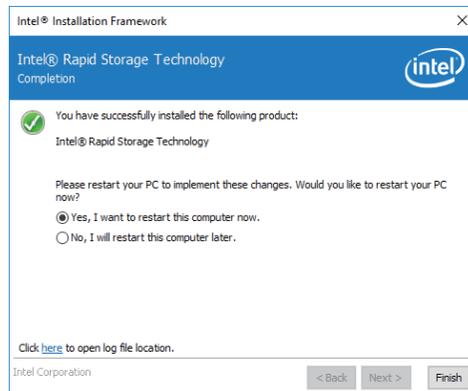
5. Click "Next" to install to the default folder or click "change to choose another destination folder".



6. Confirm the installation and click "Next".



- Click “Yes, I want to restart this computer now” to complete the installation and then click “Finish”.



Chapter 6 - Intel AMT Settings (SD100-Q170 Only)

Overview

Intel Active Management Technology (Intel® AMT) combines hardware and software solution to provide maximum system defense and protection to networked systems.

The hardware and software information are stored in non-volatile memory. With its built-in manageability and latest security applications, Intel® AMT provides the following functions.

- **Discover**

Allows remote access and management of networked systems even while PCs are powered off; significantly reducing desk-side visits.

- **Repair**

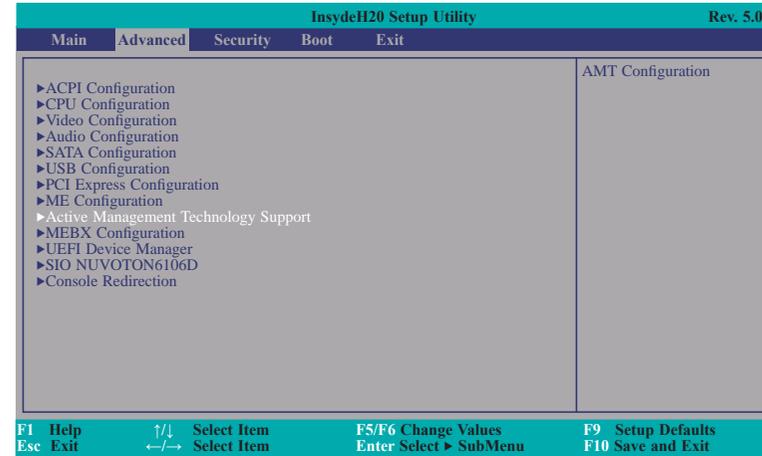
Remotely repair systems after OS failures. Alerting and event logging help detect problems quickly to reduce downtime.

- **Protect**

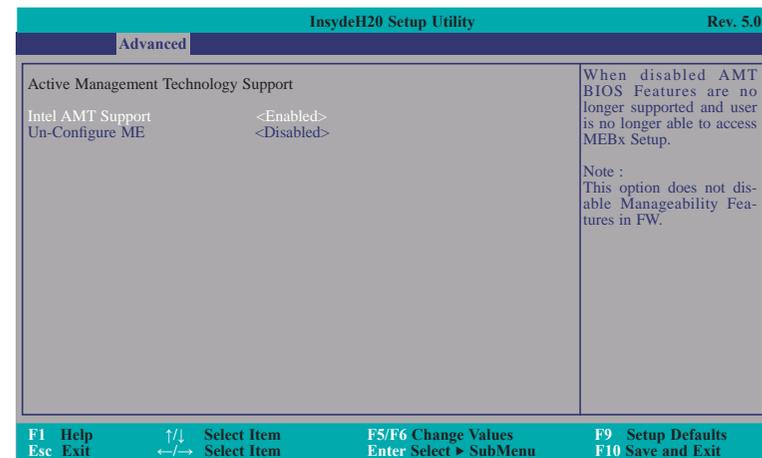
Intel AMT's System Defense capability remotely updates all systems with the latest security software. It protects the network from threats at the source by proactively blocking incoming threats, reactively containing infected clients before they impact the network, and proactively alerting when critical software agents are removed.

Enable Intel® AMT in the Insyde BIOS

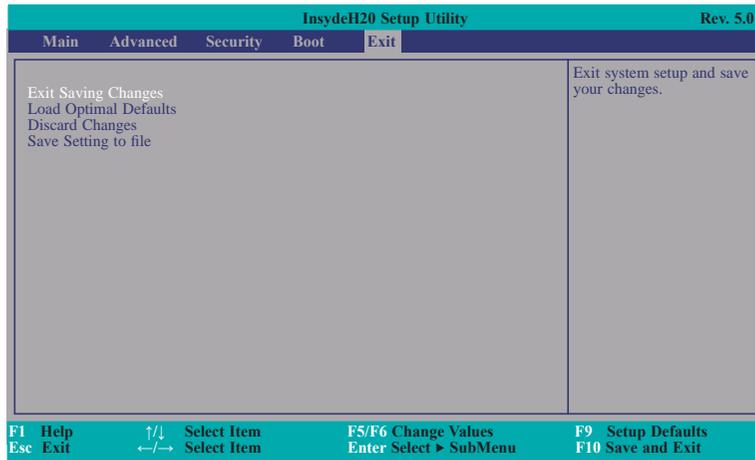
1. Power-on the system then press to enter the main menu of the Insyde BIOS.
2. In the **Advanced** menu, select **Active Management Technology Support**.



3. Select **Enabled** in the **Intel AMT Support** field.

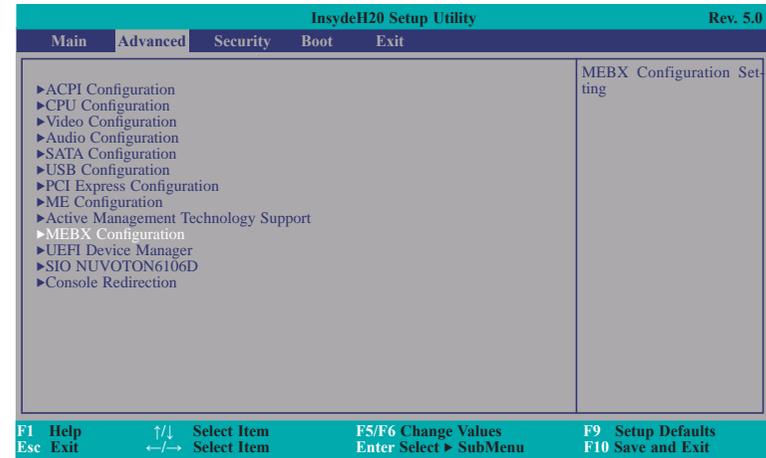


4. In the **Exit** menu, select **Exit Saving Changes** then select **Yes** and press Enter.

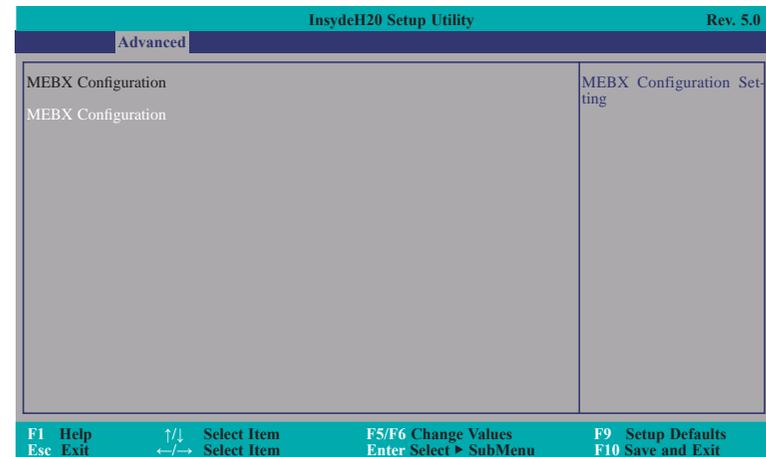


Enable Intel® AMT in the Intel® Management Engine BIOS Extension (MEBX) Screen

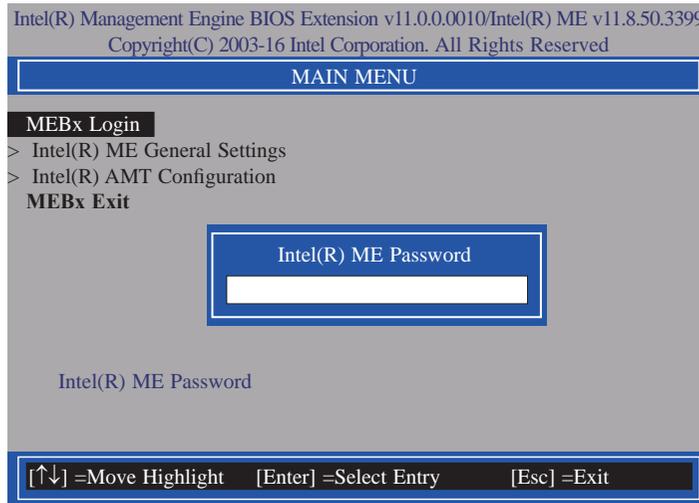
1. After the system reboots, press to enter the main menu of the Insyde BIOS.
2. In the **Advanced** menu, select **MEBX Configuration**.



3. Select **MEBX Configuration** and press Enter.

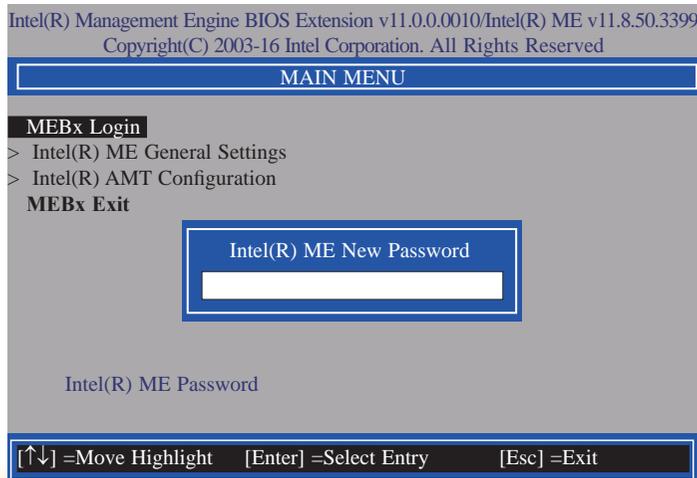


4. Select **MEBx Login** and press Enter. You will be prompted for a password. The default password is "admin". Enter the default password in the space provided under Intel(R) ME Password then press Enter.

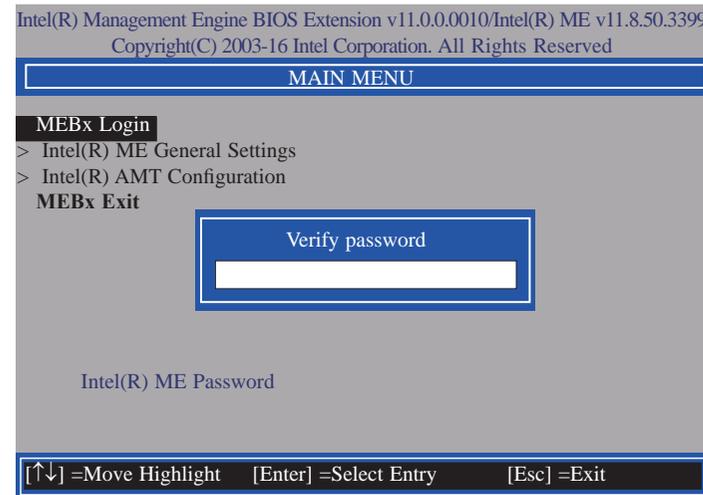


5. Enter a new password in the space provided under Intel(R) ME New Password then press Enter. The password must include:

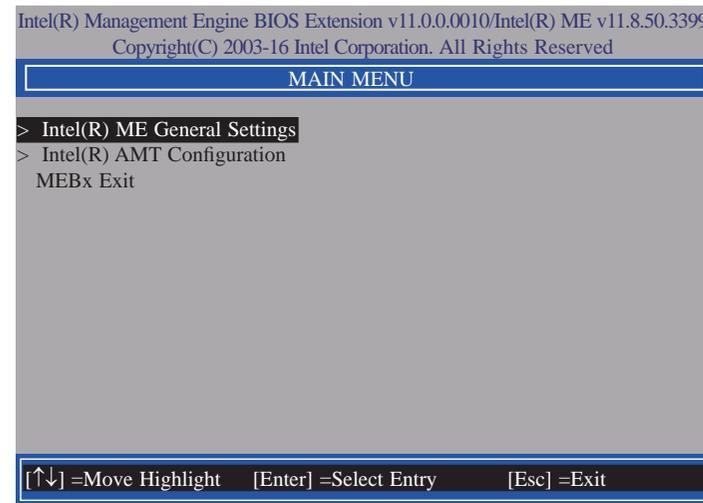
- 8-32 characters
- Strong 7-bit ASCII characters excluding : , and " characters
- At least one digit character (0, 1, ...9)
- At least one 7-bit ASCII non alpha-numeric character, above 0x20, (e.g. !, \$, ;)
- Both lower case and upper case characters



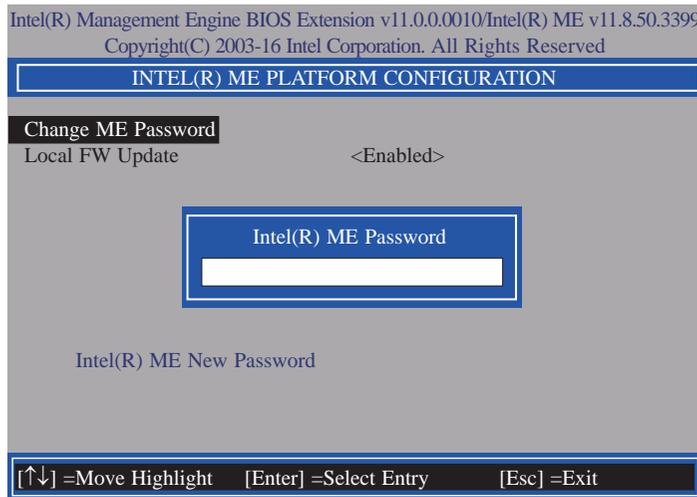
6. You will be asked to verify the new password. Enter the same new password in the space provided under Verify Password then press Enter.



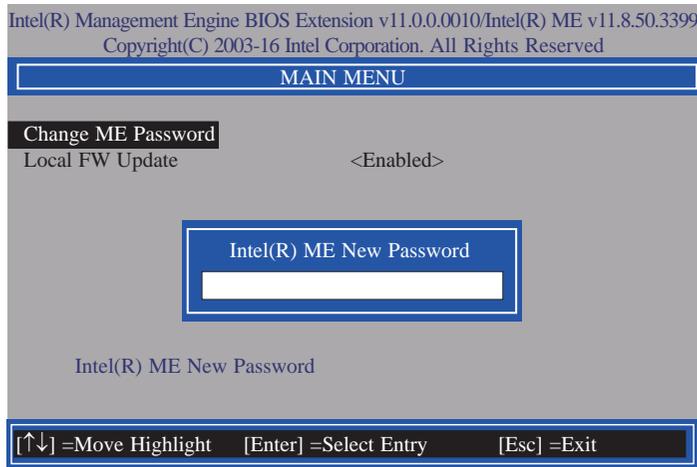
7. Select **Intel(R) ME General Settings** then press Enter.



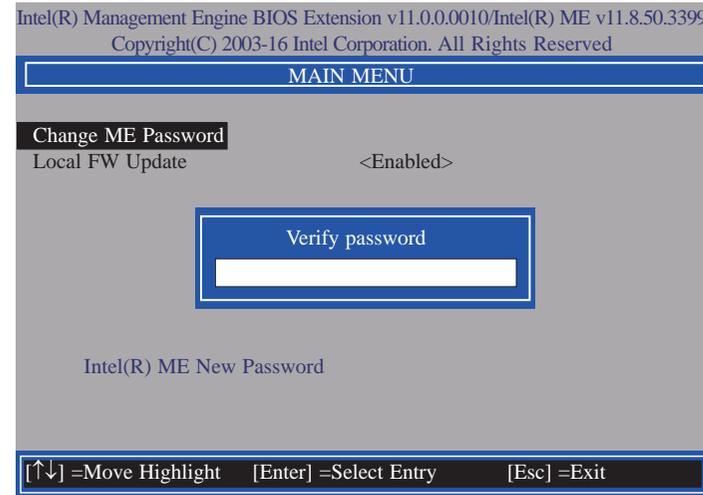
- If you want to change ME password, select **Change ME Password** then press Enter. Enter the current password in the space provided under Intel(R) ME Password then press Enter.



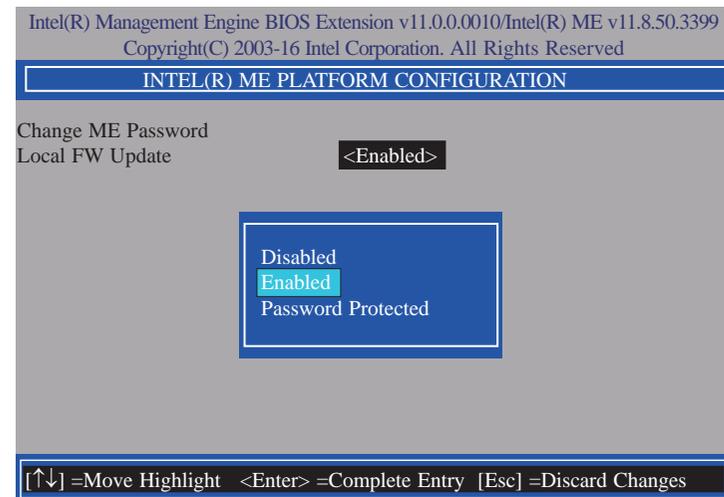
- Enter a new password in the space provided under Intel(R) ME New Password then press Enter. The password must include:
 - 8-32 characters
 - Strong 7-bit ASCII characters excluding : , and " characters
 - At least one digit character (0, 1, ...9)
 - At least one 7-bit ASCII non alpha-numeric character, above 0x20, (e.g. !, \$, ;)
 - Both lower case and upper case characters



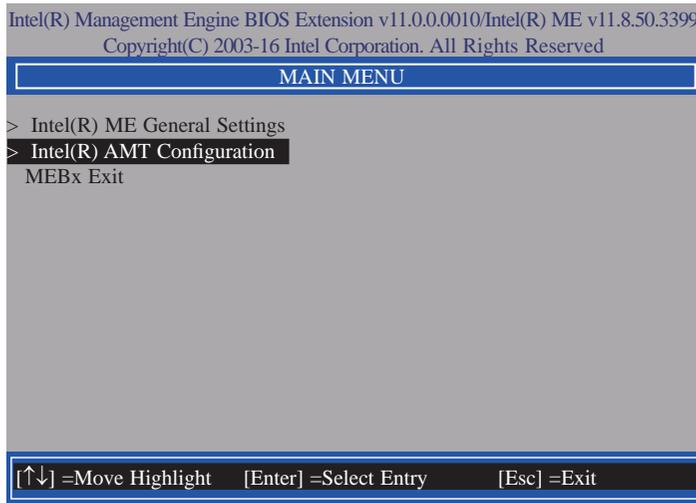
- You will be asked to verify the new password. Enter the same new password in the space provided under Verify Password then press Enter.



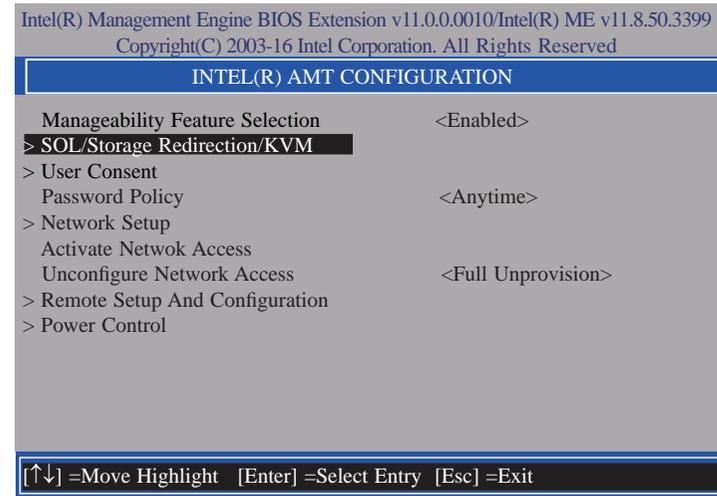
- Select **Local FW Update** then press Enter. Select **Enabled** or **Disabled** or **Password Protected** then press Enter.



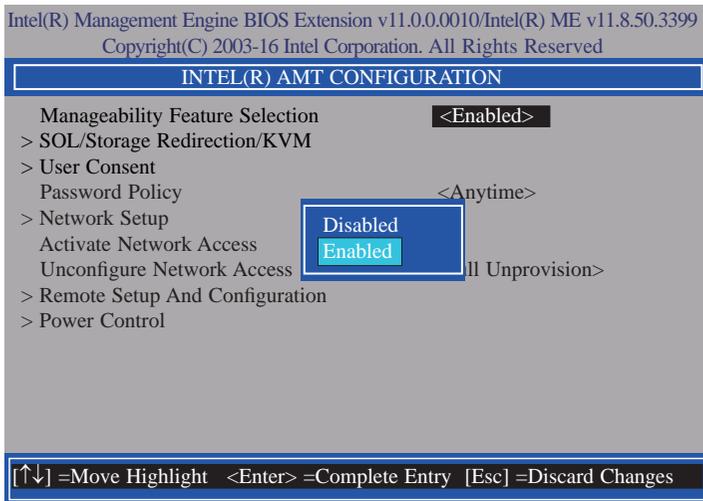
12. Press Esc until you return to the **Main Menu**. Select **Intel(R) AMT Configuration** then press Enter.



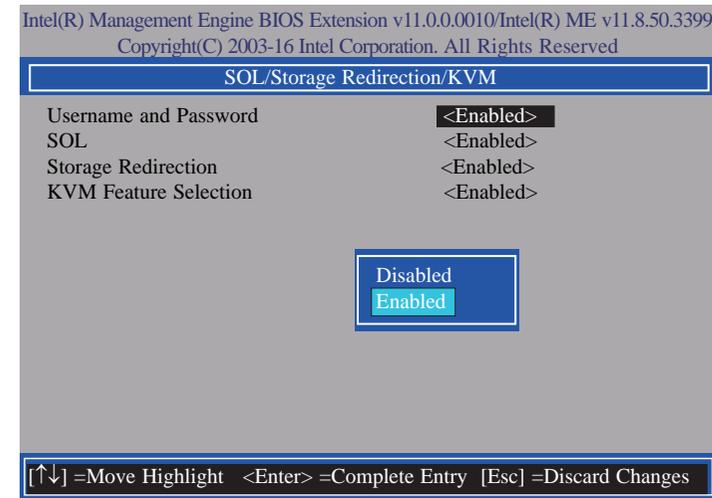
14. In the **Intel(R) AMT Configuration** menu, select **SOL/Storage Redirection/KVM** then press Enter.



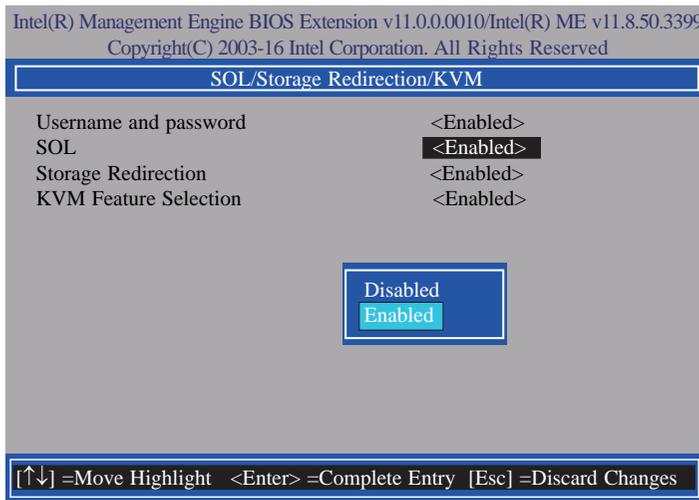
13. In the **Intel(R) AMT Configuration** menu, select **Manageability Feature Selection** then press Enter. Select **Enabled** or **Disabled** then press Enter.



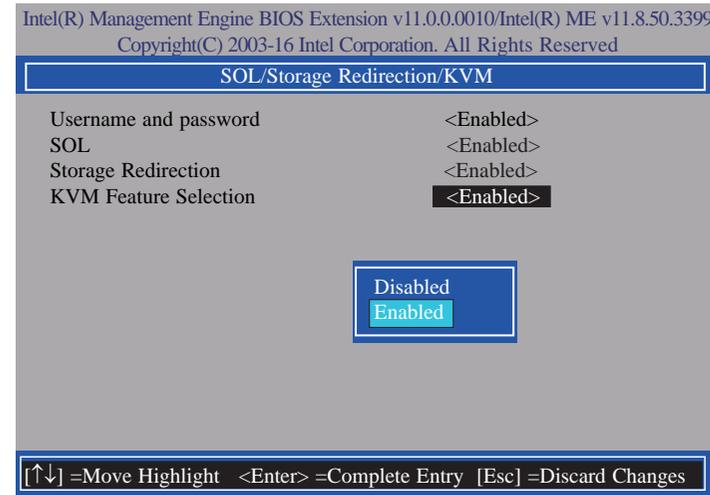
15. In the **SOL/Storage Redirection/KVM** menu, select **Username and Password** then press Enter. Select **Enabled** or **Disabled** then press Enter.



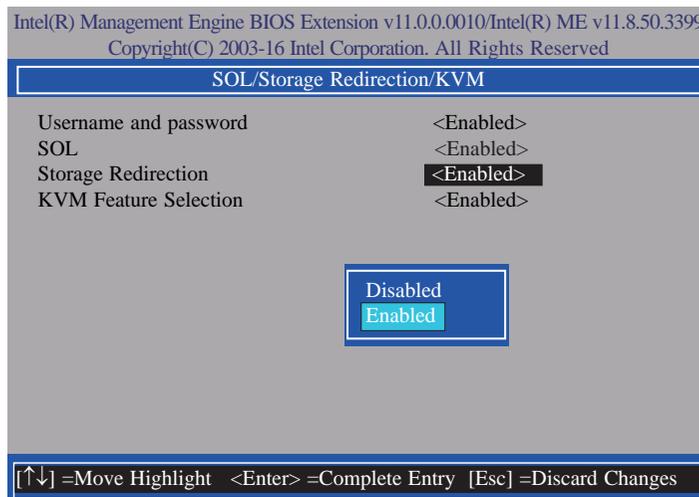
16. Select **SOL** then press Enter. Select **Enabled** or **Disabled** then press Enter.



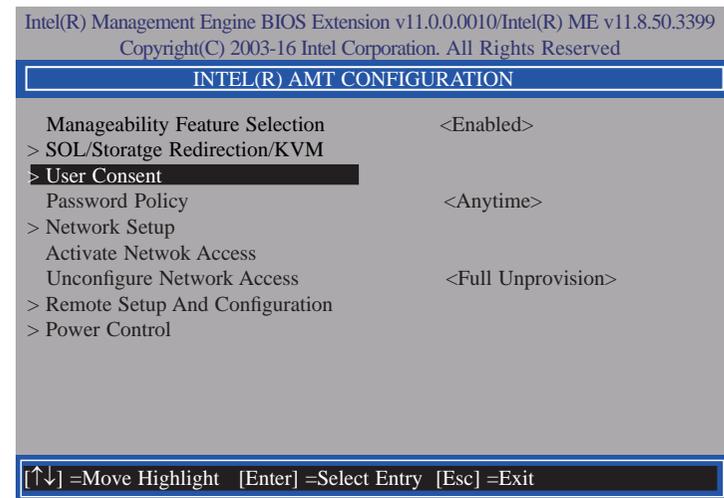
18. Select **KVM Feature Selection** then press Enter. Select **Enabled** or **Disabled** then press Enter.



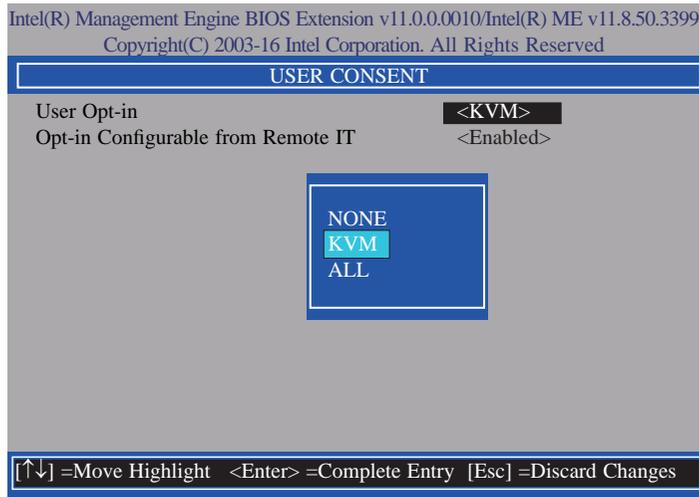
17. Select **Storage Redirection** then press Enter. Select **Enabled** or **Disabled** then press Enter.



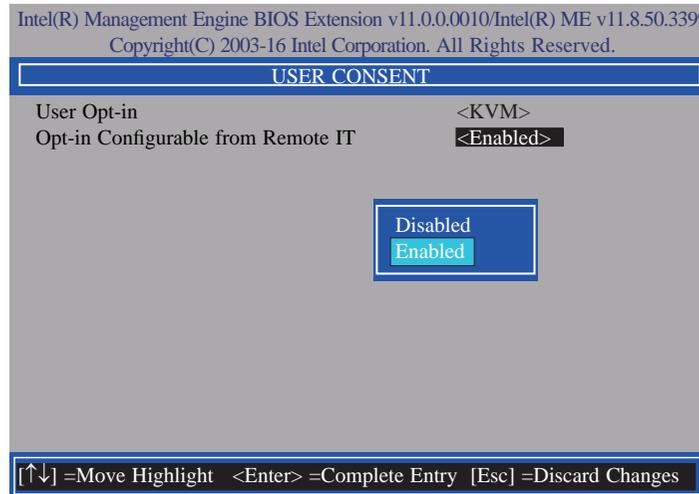
19. Press Esc until you return to the **Intel(R) AMT Configuration** menu. Select **User Consent** then press Enter.



20. In the **User Consent** menu, select **User Opt-in** then press Enter. Select **NONE** or **KVM** or **ALL** then press Enter.

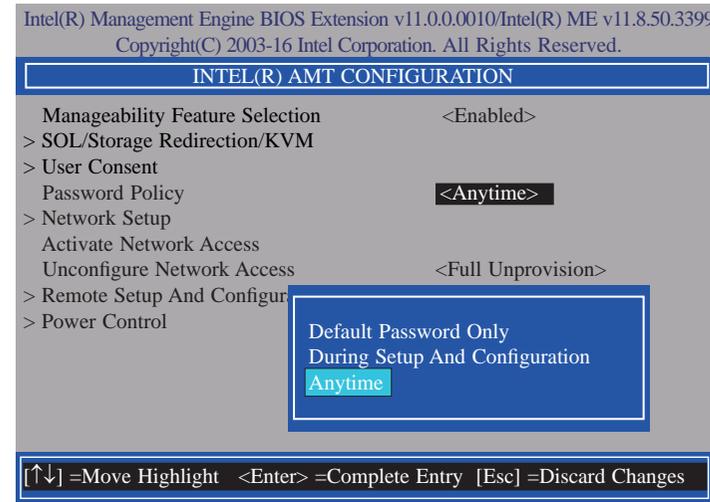


21. Select **Opt-in Configurable from Remote IT** then press Enter. Select **Enabled** or **Disabled** then press Enter.

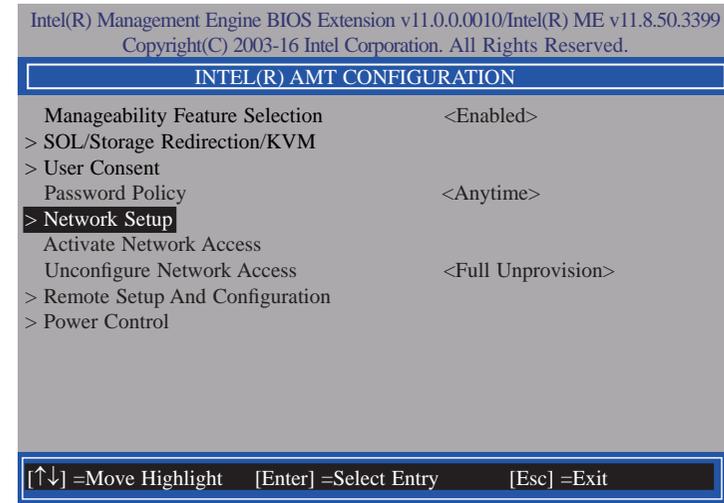


22. Press Esc until you return to the **Intel(R) AMT Configuration** menu. Select **Password Policy** then press Enter.

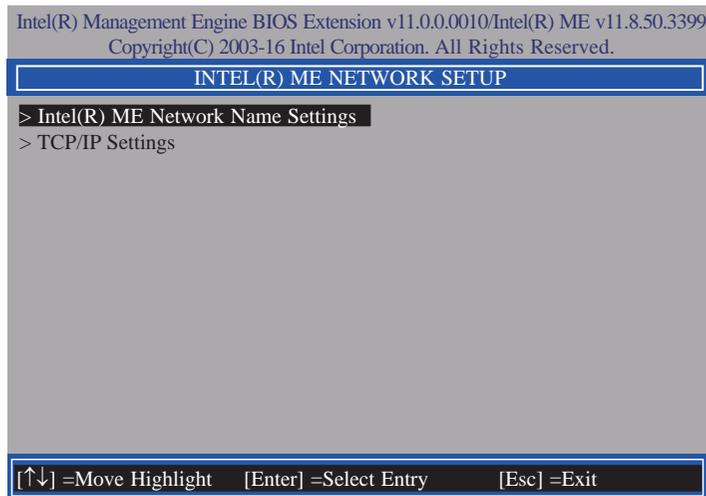
You may choose to use a password only during setup and configuration or to use a password anytime the system is being accessed.



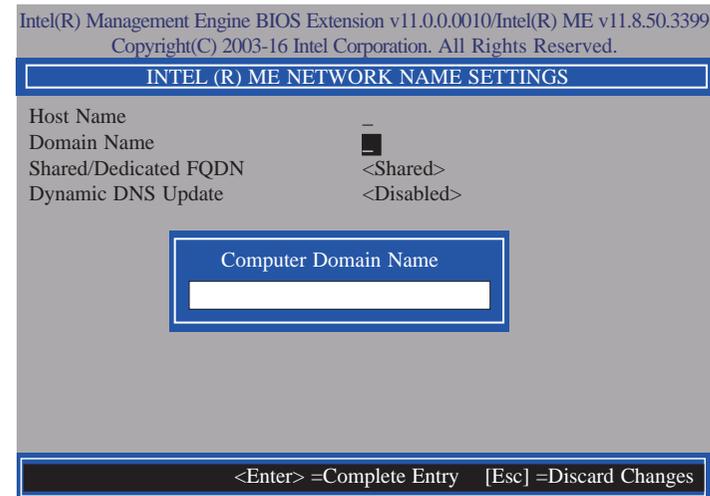
23. In the **Intel(R) AMT Configuration** menu, select **Network Setup** then press Enter.



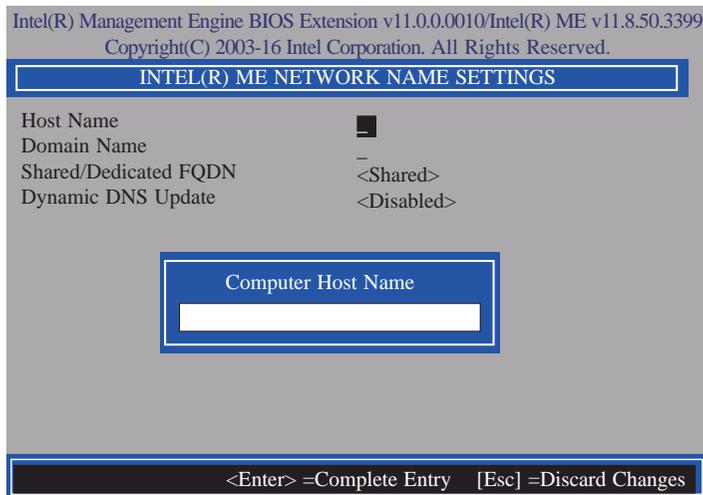
24. In the **Intel(R) ME Network Setup** menu, select **Intel(R) ME Network Name Settings** then press Enter.



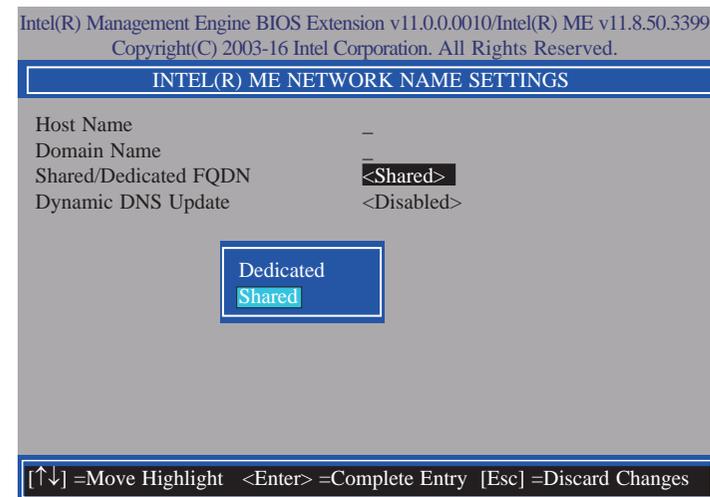
26. Select **Domain Name** then press Enter. Enter the computer's domain name then press Enter.



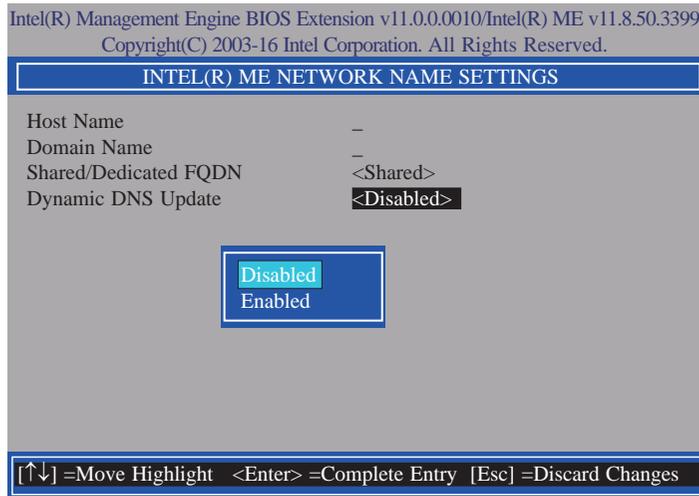
25. In the **Intel(R) ME Network Name Settings** menu, select **Host Name** then press Enter. Enter the computer's host name then press Enter.



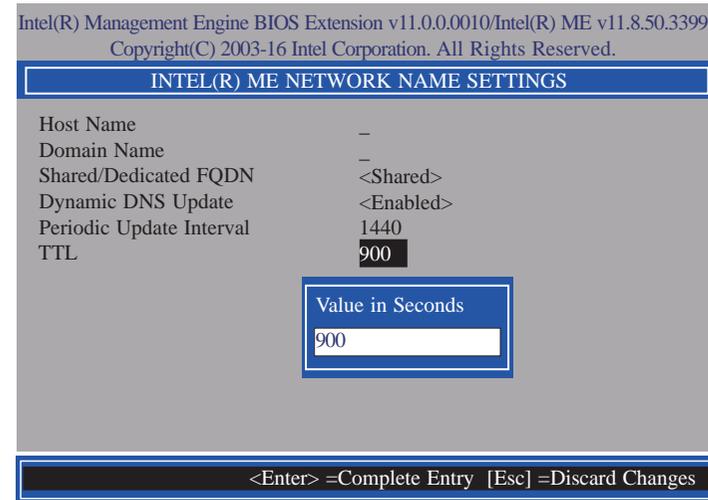
27. Select **Shared/Dedicated FQDN** then press Enter. Select **Shared** or **Dedicated** then press Enter.



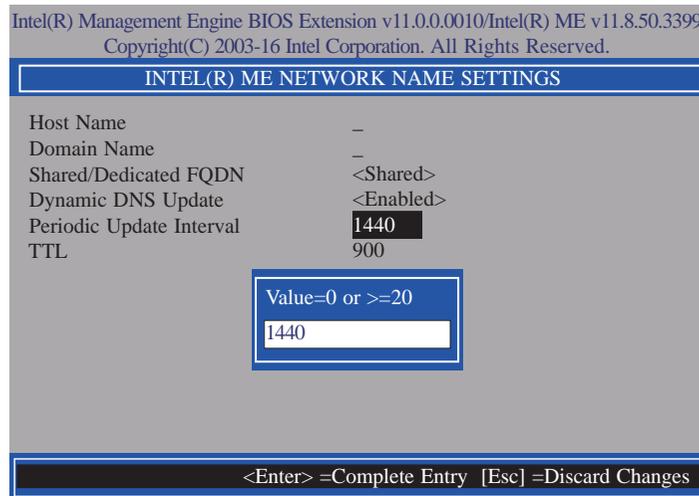
28. Select **Dynamic DNS Update** then press Enter. Select **Enabled** or **Disabled** then press Enter. If **Dynamic DNS Update** is set to **Enabled**, **Periodic Update Interval** and **TTL** fields will show up.



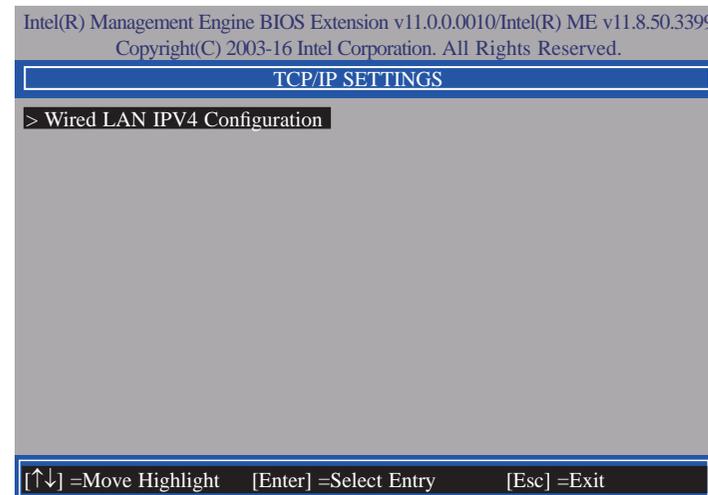
30. Select **TTL** then press Enter. Enter value then press Enter.



29. Select **Periodic Update Interval** then press Enter. Enter value then press Enter.



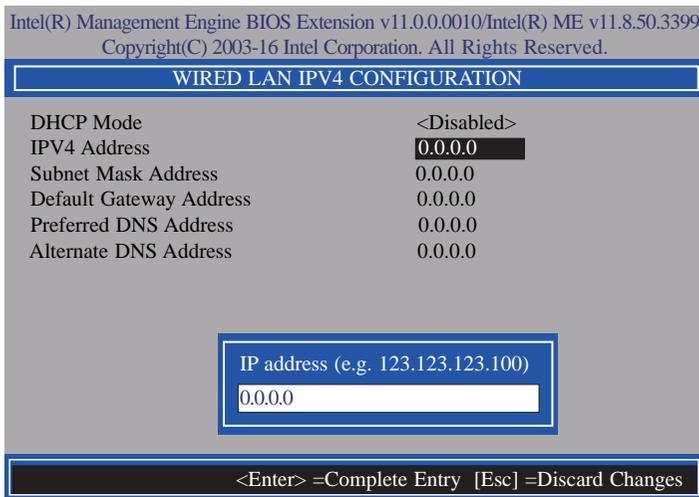
31. Press Esc until you return to the **Intel(R) ME Network Setup** menu. Select **TCP/IP Settings** then press Enter. In the **TCP/IP Settings** menu, select **Wired LAN IPV4 Configuration** then press Enter.



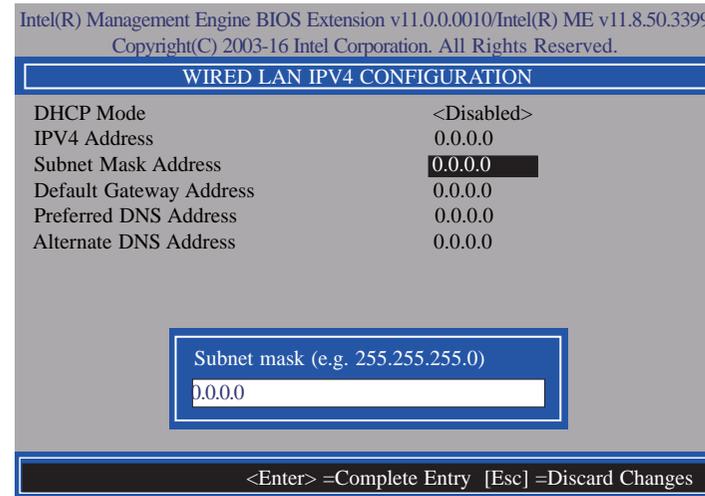
32. In the **Wired LAN IPv4 Configuration** menu, select **DHCP Mode** then press Enter. Select **Enabled** or **Disabled** then press Enter. If set to **Disabled**, **IPV4 Address**, **Subnet Mask Address**, **Default Gateway Address**, **Preferred DNS Address** and **Alternate DNS Address** will show up.



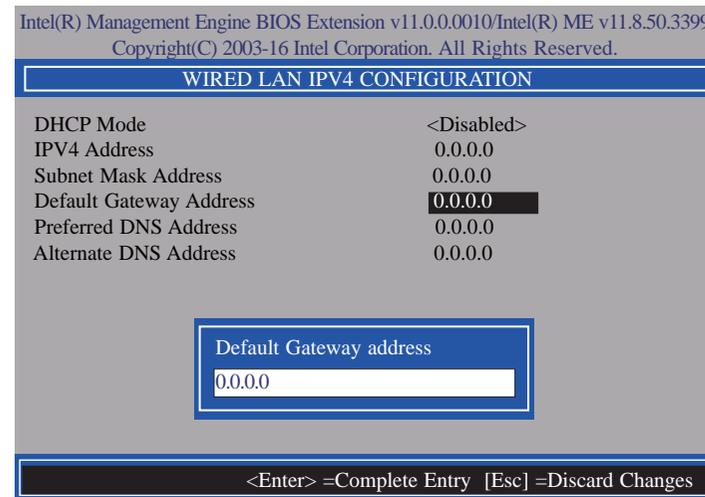
33. Select **IPV4 Address** then press Enter. Enter address then press Enter.



34. Select **Subnet Mask Address** then press Enter. Enter address then press Enter.



35. Select **Default Gateway Address** then press Enter. Enter address then press Enter.



36. Select **Preferred DNS Address** then press Enter. Enter address then press Enter.

Intel(R) Management Engine BIOS Extension v11.0.0.0010/Intel(R) ME v11.8.50.3399
Copyright(C) 2003-16 Intel Corporation. All Rights Reserved.

WIRED LAN IPV4 CONFIGURATION

| | |
|-------------------------|------------|
| DHCP Mode | <Disabled> |
| IPV4 Address | 0.0.0.0 |
| Subnet Mask Address | 0.0.0.0 |
| Default Gateway Address | 0.0.0.0 |
| Preferred DNS Address | 0.0.0.0 |
| Alternate DNS Address | 0.0.0.0 |

Preferred DNS address
0.0.0.0

<Enter> =Complete Entry [Esc] =Discard Changes

37. Select **Alternate DNS Address** then press Enter. Enter address then press Enter.

Intel(R) Management Engine BIOS Extension v11.0.0.0010/Intel(R) ME v11.8.50.3399
Copyright(C) 2003-16 Intel Corporation. All Rights Reserved.

WIRED LAN IPV4 CONFIGURATION

| | |
|-------------------------|------------|
| DHCP Mode | <Disabled> |
| IPV4 Address | 0.0.0.0 |
| Subnet Mask Address | 0.0.0.0 |
| Default Gateway Address | 0.0.0.0 |
| Preferred DNS Address | 0.0.0.0 |
| Alternate DNS Address | 0.0.0.0 |

Alternate DNS address
0.0.0.0

<Enter> =Complete Entry [Esc] =Discard Changes

38. Press Esc until you return to the **Intel(R) AMT Configuration** menu. If you want to activate the current network settings and open the ME network interface, select **Activate Network Access**, press Enter, then press Y.

Intel(R) Management Engine BIOS Extension v11.0.0.0010/Intel(R) ME v11.8.50.3399
Copyright(C) 2003-16 Intel Corporation. All Rights Reserved.

INTEL(R) AMT CONFIGURATION

| | |
|----------------------------------|--------------------|
| Manageability Feature Selection | <Enabled> |
| > SOL/Storage Redirection/KVM | |
| > User Consent | |
| Password Policy | <Anytime> |
| > Network Setup | |
| Activate Network Access | |
| Unconfigure Network Access | <Full Unprovision> |
| > Remote Setup And Configuration | |
| > Power Control | |

Activates the current network settings and opens the ME network interface
Continue: (Y/N)

[↑↓] =Move Highlight [Enter] =Select Entry [Esc] =Exit

39. In the **Intel(R) AMT Configuration** menu, select **Unconfigure Network Access** then press Enter.

Intel(R) Management Engine BIOS Extension v11.0.0.0010/Intel(R) ME v11.8.50.3399
Copyright(C) 2003-16 Intel Corporation. All Rights Reserved.

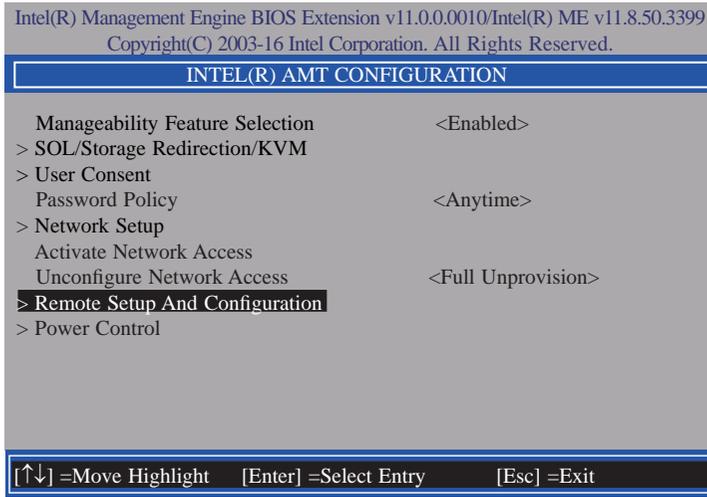
INTEL(R) AMT CONFIGURATION

| | |
|----------------------------------|--------------------|
| Manageability Feature Selection | <Enabled> |
| > SOL/Storage Redirection/KVM | |
| > User Consent | |
| Password Policy | <Anytime> |
| > Network Setup | |
| Activate Network Access | |
| Unconfigure Network Access | <Full Unprovision> |
| > Remote Setup And Configuration | |
| > Power Control | |

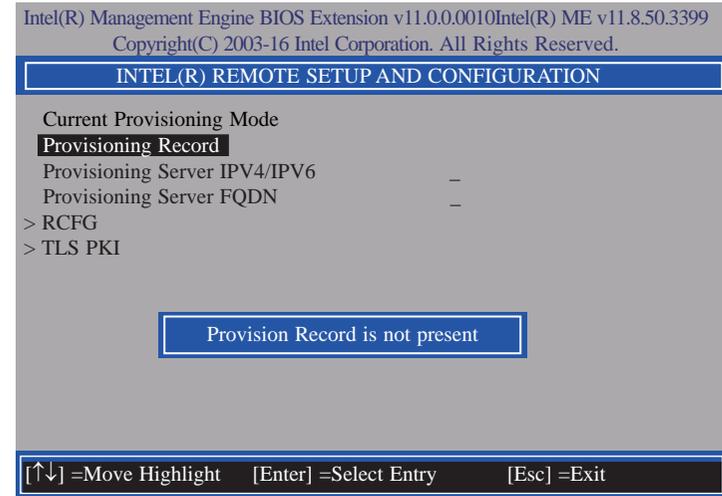
Full Unprovision

[↑↓] =Move Highlight <Enter> =Complete Entry [Esc] =Discard Changes

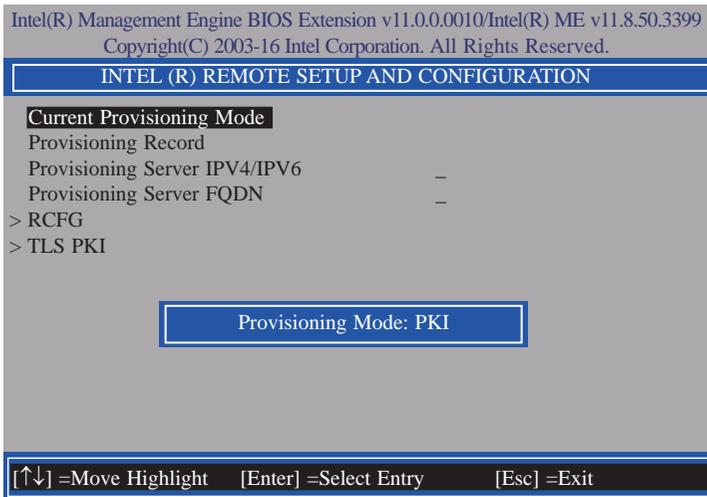
40. In the **Intel(R) AMT Configuration** menu, select **Remote Setup And Configuration** then press Enter.



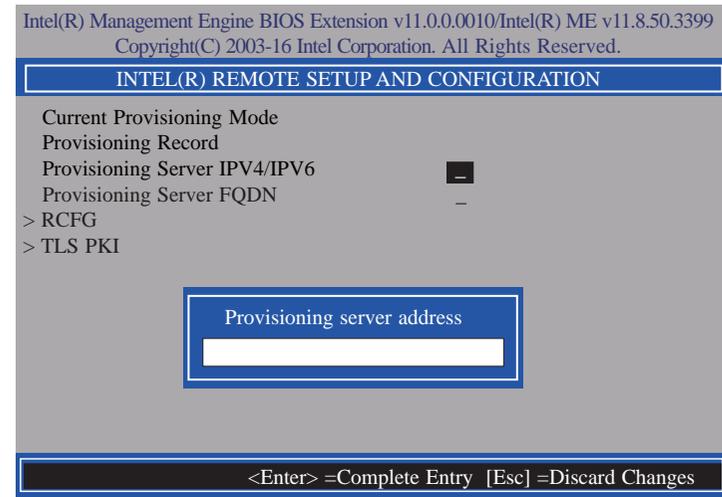
42. In the **Intel(R) Remote Setup And Configuration** menu, select **Provisioning Record** then press Enter.



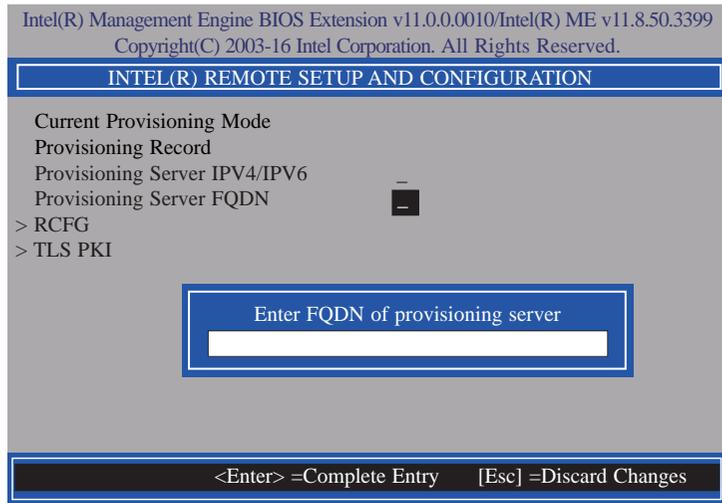
41. In the **Intel(R) Remote Setup And Configuration** menu, select **Current Provisioning Mode** then press Enter.



43. In the **Intel(R) Remote Setup And Configuration** menu, select **Provisioning Server IPV4/IPV6** then press Enter. Enter the address then press Enter.



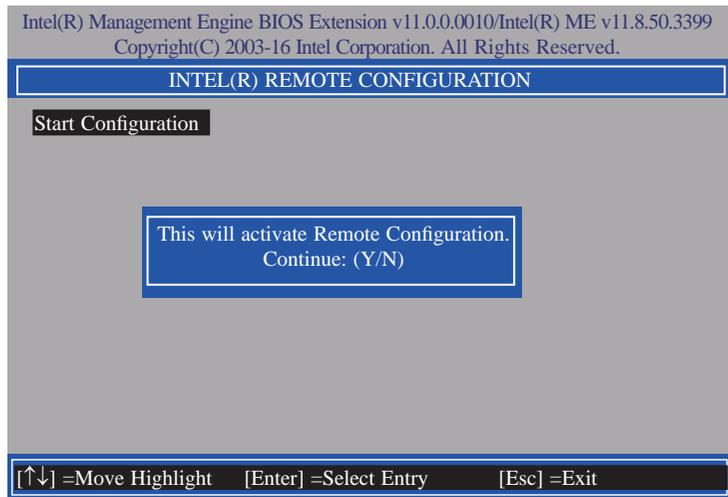
44. In the **Intel(R) Remote Setup And Configuration** menu, select **Provisioning Server FQDN** then press Enter. Enter the FQDN then press Enter.



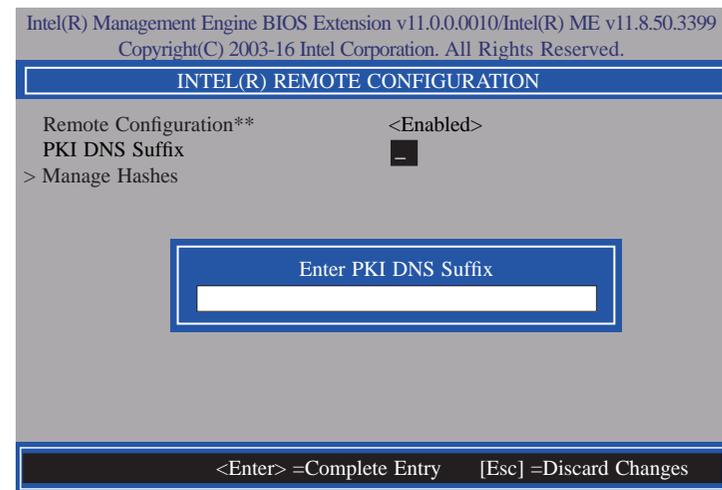
46. Press Esc until you return to the **Intel(R) Remote Setup And Configuration** menu. Select **TLS PKI** then press Enter. Select **Remote Configuration **** then press Enter. Select **Enabled** or **Disabled** then press Enter.



45. If you want to activate remote configuration, in the **Intel(R) Remote Setup And Configuration** menu, select **RCFG** then press Enter. Select **Start Configuration** then press Enter. Press Y to activate.



47. Select **PKI DNS Suffix** then press Enter. Enter the PKI DNS Suffix then press Enter.



48. In the **Intel(R) Remote Configuration** menu, select **Manage Hashes** then press Enter. Select the hash name then press Insert to enter custom hash certificate name, press Delete to delete hash, press Enter to view hash information, press + to activate or deactivate hash, and press Esc to exit.

Intel(R) Management Engine BIOS Extension v11.0.0.0010/Intel(R) ME v11.8.50.3399
Copyright(C) 2003-16 Intel Corporation. All Rights Reserved.

INTEL(R) REMOTE CONFIGURATION

| Hash Name | Active | Default | Algorithm |
|--------------------|-------------|--------------|-----------|
| VeriSign Class 3 | Active: [*] | Default: [*] | SHA256 |
| VeriSign Class 3 | Active: [*] | Default: [*] | SHA256 |
| Go Daddy Class 2 | Active: [*] | Default: [*] | SHA256 |
| Comodo AAA CA | Active: [*] | Default: [*] | SHA256 |
| Starfield Class 2 | Active: [*] | Default: [*] | SHA256 |
| VeriSign Class 3 | Active: [*] | Default: [*] | SHA256 |
| VeriSign Class 3 | Active: [*] | Default: [*] | SHA256 |
| VeriSign Class 3 | Active: [*] | Default: [*] | SHA256 |
| GTE CyberTrust G1 | Active: [*] | Default: [*] | SHA256 |
| Baltimore Cyber Tr | Active: [*] | Default: [*] | SHA256 |
| Cyber Trust Global | Active: [*] | Default: [*] | SHA256 |
| Verizon Global Ro | Active: [*] | Default: [*] | SHA256 |
| Entrust. net CA (2 | Active: [*] | Default: [*] | SHA256 |
| Entrust Root CA | Active: [*] | Default: [*] | SHA256 |
| VeriSign Universa | Active: [*] | Default: [*] | SHA256 |
| Go Daddy Root CA | Active: [*] | Default: [*] | SHA256 |
| Entrust Root CA - | Active: [*] | Default: [*] | SHA256 |
| Startfield Root CA | Active: [*] | Default: [*] | SHA256 |

[Ins] =Add New Hash [Delete] =Delete Hash [+] =Activate Hash
[↑↓] =Move Highlight [Enter] =View Hash [Esc] =Exit

49. Press Esc until you return to the **Intel(R) AMT Configuration** menu, select **Power Control** then press Enter. In the **Intel(R) AMT Power Control** menu, select **Intel(R) AMT ON in Host Sleep States** then press Enter. Select an option then press Enter.

Intel(R) Management Engine BIOS Extension v11.0.0.0010/Intel(R) ME v11.8.50.3399
Copyright(C) 2003-16 Intel Corporation. All Rights Reserved.

INTEL(R) AMT POWER CONTROL

These configurations are effective only after AMT provisioning has started

Intel(R) AMT ON in Host Sleep States <Desktop: ON in S0, ME Wake in S3, S4-5>

Idle Timeout 65535

Desktop: ON in S0
Desktop: ON in S0, ME Wake in S3, S4-5

[↑↓] =Move Highlight <Enter> =Complete Entry [Esc] =Discard Changes

50. In the **Intel(R) AMT Power Control** menu, select **Idle Timeout** then press Enter. Enter the timeout value and press Enter.

Intel(R) Management Engine BIOS Extension v11.0.0.0010/Intel(R) ME v11.8.50.3399
Copyright(C) 2003-16 Intel Corporation. All Rights Reserved.

INTEL(R) AMT POWER CONTROL

This configurations are effective only after AMT provisioning has started

Intel(R) AMT ON in Host Sleep States <Desktop: ON in S0, ME Wake in S3, S4-5>

Idle Timeout 65535

Timeout Value (1-65535)
65535

<Enter> =Complete Entry [Esc] =Discard Changes

51. Press Esc until you return to the **Main Menu**. Select **MEBx Exit** then press Enter. Press Y to exit.

Intel(R) Management Engine BIOS Extension v11.0.0.0010/Intel(R) ME v11.8.50.3399
Copyright(C) 2003-16 Intel Corporation. All Rights Reserved

MAIN MENU

> Intel(R) ME General Settings
> Intel(R) AMT Configuration
MEBx Exit

Are you sure you want to exit?(Y/N):

Exit

[↑↓] =Move Highlight [Enter] =Select Entry [Esc] =Exit

Appendix A - Troubleshooting Checklist

Troubleshooting Checklist

This chapter of the manual is designed to help you with problems that you may encounter with your personal computer. To efficiently troubleshoot your system, treat each problem individually. This is to ensure an accurate diagnosis of the problem in case a problem has multiple causes.

Some of the most common things to check when you encounter problems while using your system are listed below.

1. The power switch of each peripheral device is turned on.
2. All cables and power cords are tightly connected.
3. The electrical outlet to which your peripheral devices connected is working. Test the outlet by plugging in a lamp or other electrical device.
4. The monitor is turned on.
5. The display's brightness and contrast controls are adjusted properly.
6. All add-in boards in the expansion slots are seated securely.
7. Any add-in board you have installed is designed for your system and is set up correctly.

Monitor/Display

If the display screen remains dark after the system is turned on:

1. Make sure that the monitor's power switch is on.
2. Check that one end of the monitor's power cord is properly attached to the monitor and the other end is plugged into a working AC outlet. If necessary, try another outlet.
3. Check that the video input cable is properly attached to the monitor and the system's display adapter.
4. Adjust the brightness of the display by turning the monitor's brightness control knob.

The picture seems to be constantly moving.

1. The monitor has lost its vertical sync. Adjust the monitor's vertical sync.
2. Move away any objects, such as another monitor or fan, that may be creating a magnetic field around the display.
3. Make sure your video card's output frequencies are supported by this monitor.

The screen seems to be constantly wavering.

1. If the monitor is close to another monitor, the adjacent monitor may need to be turned off. Fluorescent lights adjacent to the monitor may also cause screen wavering.

Power Supply

When the computer is turned on, nothing happens.

1. Check that one end of the AC power cord is plugged into a live outlet and the other end properly plugged into the back of the system.
2. Make sure that the voltage selection switch on the back panel is set for the correct type of voltage you are using.
3. The power cord may have a "short" or "open". Inspect the cord and install a new one if necessary.

Hard Drive

Hard disk failure.

1. Make sure the correct drive type for the hard disk drive has been entered in the BIOS.
2. If the system is configured with two hard drives, make sure the bootable (first) hard drive is configured as Master and the second hard drive is configured as Slave. The master hard drive must have an active/bootable partition.

Excessively long formatting period.

If your hard drive takes an excessively long period of time to format, it is likely a cable connection problem. However, if your hard drive has a large capacity, it will take a longer time to format.

Serial Port

The serial device (modem, printer) doesn't output anything or is outputting garbled characters.

1. Make sure that the serial device's power is turned on and that the device is on-line.
2. Verify that the device is plugged into the correct serial port on the rear of the computer.
3. Verify that the attached serial device works by attaching it to a serial port that is working and configured correctly. If the serial device does not work, either the cable or the serial device has a problem. If the serial device works, the problem may be due to the onboard I/O or the address setting.
4. Make sure the COM settings and I/O address are configured correctly.

Keyboard

Nothing happens when a key on the keyboard was pressed.

1. Make sure the keyboard is properly connected.
2. Make sure there are no objects resting on the keyboard and that no keys are pressed during the booting process.

System Board

1. Make sure the add-in card is seated securely in the expansion slot. If the add-in card is loose, power off the system, re-install the card and power up the system.
2. Check the jumper settings to ensure that the jumpers are properly set.
3. Verify that all memory modules are seated securely into the memory sockets.
4. Make sure the memory modules are in the correct locations.
5. If the board fails to function, place the board on a flat surface and seat all socketed components. Gently press each component into the socket.
6. If you made changes to the BIOS settings, re-enter setup and load the BIOS defaults.